

From: [BoardSec](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Letter of Comment Submitted: EB-2016-0061
Date: August 30, 2016 12:07:47 PM

From: webmaster@ontarioenergyboard.ca [mailto:webmaster@ontarioenergyboard.ca]
Sent: August-30-16 10:45 AM
To: BoardSec
Subject: Letter of Comment Submitted: EB-2016-0061

LETTER OF COMMENT

Comments:

In reference to the application made recently by Canadian Power Inc, distribution rate for 2017:

We are part of the Gananoque power grid, and are not pleased with the service and distribution we now receive. In fact over the past months, we have been without power service for long periods of time.

The last recent outage left us without power for more than 15 hours. This is not acceptable. It was a very hot humid day, and many people were left in a situation that was not a healthy alternative.

Similarly in the winter months, we were also without power for lengthy periods. Again, not acceptable, and creating a health issue with the cold.

I would ask the Board to (a) check the power outages in the Gananoque area over the past 12 months. and (b) not accept the excuse that all of these outages are caused by Hydro One. Our supplier is not Hydro One - it is CPA and they MUST accept their responsibilities To now request permission to charge a higher rate to this already underserved area is simply not acceptable.

Name: Phyllis and Douglas Johnson

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Company: