

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HORIZON UTILITIES CORPORATION

Horizon Utilities Corporation has applied to lower its electricity distribution rates.

Learn more. Have your say.

Horizon Utilities Corporation has applied to the Ontario Energy Board to decrease the amount it charges by approximately \$0.17 each month for the typical residential customer beginning on January 1, 2017. Other customers, including businesses, may be affected as well.

The requested rate decrease is based on a framework approved by the Ontario Energy Board for the period 2015 to 2019 and is tied to costs for 2017 which includes measures to promote efficiency.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Horizon Utilities' request. We will determine whether Horizon Utilities has used the applicable models and formulas as required by the OEB. At the end of this hearing, the OEB will decide on the appropriate rate changes.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Horizon Utilities' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

These proposed charges relate to Horizon Utilities' distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2016-0077**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, select the appropriate application from the list at the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

WRITTEN HEARING

There are two types of OEB hearings – oral and written. Horizon Utilities has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** to explain why.

PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

