

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENERSOURCE HYDRO MISSISSAUGA INC.

Enersource Hydro Mississauga Inc. has applied to raise its electricity distribution rates effective January 1, 2017.

Learn more. Have your say.

Enersource Hydro Mississauga Inc. has applied to the Ontario Energy Board to raise its electricity distribution rates effective January 1, 2017. If the application is approved, a typical residential customer of Enersource Hydro Mississauga Inc. would see an increase of approximately \$0.86 per month. Other customers, including businesses, may also be affected.

The requested rate increase is set using a formula previously approved by the Ontario Energy Board. The formula is tied to inflation and other factors intended to promote efficiency. The rate increase also includes Enersource Hydro Mississauga Inc.'s requests to address the expiry of a four year transitional accounting adjustment and to recover costs related to the connection of renewable generation.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Enersource's request. We will determine whether Enersource has used the applicable models and formulas as required by the OEB. We will also hear questions and arguments from individual customers and from groups that represent Enersource's customers. At the end of this hearing, the OEB will decide what, if any, rate changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enersource's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply no later than **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and are in relation to Enersource's proposed increase to distribution rates to address the expiry of Enersource's IFRS-CGAAP transition with an adjustment of \$4,108,802.

LEARN MORE

These proposed charges relate to Enersource's distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2016-0002**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2016-0002** from the list on the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Enersource has applied for a written hearing in this case. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

