

From: John Day [REDACTED]
Sent: September-14-16 11:57 AM
To: BoardSec
Subject: Public Meeting, Port Colborne, September 13, 2016

To Whom It May Concern:

First I want express my sorrow over the "heat" that the OEB representatives had to take over public frustration that I think really had nothing to do with the mandate of the OEB. Unfortunately, the acoustics in the meeting room were so atrocious that I was able to comprehend maybe 25% of what was being said from the front of the room. So I really don't know what was said in response to the accusations that were being levied.

It's not that I disagree with the general content of the complaints because I understand the anger. In my opinion, someone, somewhere, who has the authority to do something about it, needs to convene a public meeting for the purpose of addressing those issues.

Regarding the actual purpose of the meeting, if people feel they are getting good value for services rendered, who is going to complain about a \$1.50 increase in their monthly billing? The billings vary more than that due to variable power usage. Furthermore, anyone to gives even minimal thought to the issue would know that operational costs are continually increasing and sooner or later need to be recouped.

Respectfully submitted,
John Day.