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September 16, 2016

Ms. Kristi Sebalj  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 27<sup>th</sup> Floor  
Toronto, ON M4P 1E4

Re: Board File No.: EB-2016-0096  
2017 Cost of Service Application - Update

Dear Ms. Sebalj:

In response to your letter dated September 13, 2016 regarding certain incomplete items, Northern Ontario Wires Inc. (NOW Inc.) is providing the following clarification and has updated evidence where the required information was missing. Responses to the identified items are summarized below, and updated exhibits where needed to reflect these changes have been filed through RESS. Please note that the Exhibit reference numbers in the NOW Inc. responses are provided in relation to the revised documents.

Chapter 2 Filing Requirement Reference – page #	Description
10	<u>Exhibit 1 / Tab 3 – Administration</u> <ul style="list-style-type: none"><li>• A statement confirming that NOW will have implemented monthly billing for all customers by December 31, 2016 pursuant to the OEB's April 15, 2015 DSC amendment.</li></ul> <p><b>NOW Inc. Response:</b> NOW Inc. bills all customers on a monthly basis and reference to this can be found at Exhibit 4, Tab 3, Schedule 1, page 17.</p>
31	<u>Exhibit 3 / Tab 1 / Schedule 2 / Attachment 2 – Load Forecast</u> <ul style="list-style-type: none"><li>• Identification as to whether the customer / connection count is shown in year-end or year average format.</li></ul>

	<p><b>NOW Inc. Response:</b> All customer / connection counts are shown in year-end format. This has been clarified in the revised Exhibit 3 / Tab 1 / Schedule 2 / Attachment 1 by adding “year-end” where appropriate. Year-end results are not materially different than average customer counts.</p>
39-40	<p><u>Exhibit 4 / Tab 4 - Depreciation and Amortization</u></p> <ul style="list-style-type: none"> <li>• Summary of any changes to NOW’s depreciation policy and / or asset service lives since the last rebasing (or confirmation that there have been no changes).</li> <li>• Completed Appendix 2-BB.</li> <li>• A description of any differences between NOW’s asset service lives and the TULs set out in the Kinectrics Report. If NOW is using any service lives that are outside the minimum and / or maximum TULs set out in the Kinectrics Report, a detailed explanation is required.</li> </ul> <p><b>NOW Inc. Response:</b> NOW Inc. has not changed any service lives since the last COS Application. The requirement to complete Appendix 2-BB is Not-Applicable to NOW Inc. and the COS checklist has been revised to change the “Y” response to “N/A” The revised Exhibit 4, Tab 4, Schedule 1, pg. 3 line 15 onward provides clarification on the required information.</p>
58-59	<p><u>Exhibit 8 / Tab 3 / Schedule 5 – Low Voltage Charges</u></p> <ul style="list-style-type: none"> <li>• Actual Low Voltage costs for the last three historical years, along with bridge and test year forecasts. Year-over-year variances and explanations for any substantive changes in costs over time is also required.</li> </ul> <p><b>NOW Inc. Response:</b> This information is provided in the revised Exhibit 8 / Tab 3/ Schedule 5.</p>
62	<p><u>Exhibit 8 / Tab 5 / Schedule 1 – Rates and Bill Impacts</u></p> <ul style="list-style-type: none"> <li>• Description of method NOW used to derive 10<sup>th</sup> consumption percentile. The description should include a discussion regarding the nature of the data used.</li> </ul> <p><b>NOW Inc. Response:</b> : This information is provided in the revised Exhibit 8 / Tab 5/ Schedule 1, beginning on page 1 line 22.</p>

NOW Inc. has also updated the checklist and changes are noted by an “R”. With respect the PEG Benchmarking Spreadsheet, NOW Inc. is currently working on this requirement and expects to file this information by the end of September.

I trust that this information sufficiently addresses the issues that you identified.

Yours truly,

A handwritten signature in blue ink, appearing to read 'G. Sutton', with a stylized flourish at the end.

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cc. Mr. Lawrie Gluck, Project Advisor