Ms. Kirsten Walli Board Secretary Ontario Energy Board 2300 Yonge St, Suite 2701 Toronto ON M4P IE4

Dear Ms. Walli:

Re: EB-2016-0089 –Lakefront Utilities Inc. Final Submissions of Cobourg Taxpayers Association (CTA)

Pursuant to Procedural Order No. 3 please find enclosed the Final Submissions of the Cobourg Taxpayers Association with respect to the above-noted proceeding. Please note we have also directed a copy of the same to the Applicant via email. Should you require additional information, please do not hesitate to contact me.

Yours truly,

Ken Strauss, Cobourg Taxpayers Association

Ee: Dereck C. Paul, Lakefront Utilities (By email) Adam Giddings, Lakefront Utilities (By email) Parties of Interest (By email)

# **Lakefront Utilities, Inc.**

# **Application for Electricity Distribution Rates**

Commencing

January 1, 2017

EB-2016-0089

**Submission to The Ontario Energy Board** 

by

**Cobourg Taxpayers Association** 

(CTA)

October 17, 2016

#### Introduction

Lakefront Utilities Inc. ("LUI") filed an application with the Ontario Energy Board ("OEB") on April 29, 2016 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15 (Schedule B) seeking approval for changes to the rates that Lakefront charges for electricity distribution, to be effective January 1, 2017.

The OEB issued a Notice of Hearing on June 6, 2016 and the OEB issued an approved issues list for this proceeding on August 19, 2016. A settlement conference was held on August 22 and 23, 2016 and Lakefront filed a Settlement Proposal between all parties to the proceeding on September 21, 2016.

The Settlement Proposal reflected a partial settlement of the issues in this proceeding. The one outstanding unsettled issue was the proposed long-term debt cost for the affiliated debt.

On October 6, 2016 the OEB accepted the proposed partial settlement agreement and also accepted the parties' settlement proposal request to address the unsettled issue by way of a written hearing.

The following is the submission of the Cobourg Taxpayers Association ("CTA") with respect to the unsettled issue related to the proposed long-term debt cost for Lakefront's affiliated debt. The CTA has had access to the draft submission of Energy Probe and will endeavour to avoid a repetition of their arguments.

# **Cobourg Taxpayers Association**

The Cobourg Taxpayers Association (CTA) is a local volunteer organization comprised of informed citizens shining a light on local government. The CTA promotes transparent effective, efficient operation of the local government, including the Town of Cobourg's various business units and incorporated subsidiaries.

Prior to 2000, various utilities were provided to Cobourg residents by a Town owned Public Utilities Commission. The Commission's mandate was to provide utility services in a cost effective manner and the utility rates covered operating expenses, debt service and capital repair, replacement and additions. The deregulation of the electrical utilities in 2000 had as one of its objectives "private ownership". Hence, a profit component was introduced. This functions well for companies such as Veridian.

In the CTA's opinion, the residents of Cobourg are not well served by the profit aspect of Lakefront Utilities' operations. Notwithstanding the legal corporate framework, Lakefront's ultimate shareholders are the residents of Cobourg, just as they were prior to deregulation.

Cobourg features a relatively small economic mass (population 18,500), a low growth rate, declining wages and an increasingly pension dependent population. This all contributes to a decreased ability of Lakefront's customers to pay higher prices.

The Cobourg Taxpayer's Association applauds the OEB's efforts to increase local public engagement in the OEB's processes and found its *Consumer's Guide to the Energy Rate-Setting Process* helpful. The CTA was encouraged to take action by the OEB's commitment to "...empowering the very people who pay the bills to have a stronger and more meaningful voice in the OEB's decision-making".

The CTA became an intervener in Lakefront's current rate setting application in order to learn about the rate setting process, gain some insight into Lakefront Utility's operations and effect a reduction in Lakefront's ever increasing distribution costs.

The Cobourg Taxpayers Association appreciates the help of the facilitator and OEB staff in helping us to make sense of the settlement conference process. In spite of the CTA's novice status, we were accorded respect, treated professionally and given assistance when requested. This significantly helped make our participation productive.

### The Issues

In the CTA's view, there are two crucial issues:

- The appropriate application of the OEB's 4.54%. interest rate ceiling for rate setting
- An appropriate interest rate for Lakefront's affiliate debt for rate setting

Lakefront argues that the OEB's mandated rate is not only the ceiling rate but "the rate" that is appropriate. The CTA's position is that the OEB's mandated rate is a ceiling rate and not a floor rate. We will support this position with evidence from the recent loan experience of other utilities. We also note that Lakefront has not provided contrary evidence.

As to an appropriate affiliate debt interest rate for Lakefront, the CTA recommends **2.8%**. This recommendation is consistent with EB-2009-0084 Report of the Board on the Cost of Capital for Ontario's Regulated Utilities dated December 11, 2009 where the OEB stated (page 53) that:

"...the Board is of the view that the onus is on the electricity distribution utility to forecast the amount and cost of new or renewed long-term debt. The electricity distribution utility also bears the burden of establishing the need for and prudence of the amount and cost of long-term debt, both embedded and new."

We will support this recommendation with analysis of current commercial debt rates, trends and recent municipal utility settlements.

There is a secondary issue that bears on the openness of Lakefront's affiliate debt rate renegotiation and repayment initiated by Lakefront. Lakefront's position is that the demand note is closed regarding both rate renegotiation and repayment. The CTA's position is that a demand note by its nature is callable at any time by the holder and repayable at any time by the borrower. Further discussion on this follows in our submission.

# **Lakefront's Renegotiation Efforts**

Because Lakefront's demand note does not have a maturity date or scheduled payments, the repayment of the loan is very open-ended. The lender can demand payment in full at any time and the borrower can make either full or partial payment at any time.

There are no conditions in the note as documented by Lakefront in EB-2016-0089-Exhibit 5 Attachment A pages 11-12. Further, Lakefront has not submitted any evidence that the note cannot be renegotiated, re-paid or replacement financing cannot be obtained from commercial lending sources.

In response to CTA interrogatory 5-CTA-15 Lakefront replied (EB-2016-0089 Interrogatory Responses Page 186 of 241 Filed: August 5, 2016)

b) Lakefront Utilities has investigated the cost savings with replacing all or some part of the affiliate debt with a lower long-term rate. However, the investigation is only in the preliminary stages and Lakefront has not had discussions with its shareholder regarding the potential restructuring of the debt.

In response to a requested clarification of Lakefront's earlier response to CTA interrogatory 5-CTA-15 Lakefront replied (EB-2016-0089 Pre-ADR Clarification Responses Page 9 of 14 Filed: August 25, 2016)

The Town of Cobourg long-term note is a legally binding document and although Lakefront may have interest in negotiating a lower rate or paying it off entirely with another market rate, it is ultimately up to the Town of Cobourg to accept that proposition. Lakefront has had discussions with the Town since 2011 on the subject.

It is not possible that Lakefront has both "...not had discussions with its shareholder" and "Lakefront has had discussions with the Town since 2011". (The Town of Cobourg is Lakefront's majority shareholder.) To further explore this discrepancy the CTA submitted a Freedom of Information Request (FOI) to the Town of Cobourg (Appendix A of this submission). There were no documents from the FOI that indicated that Lakefront had made **any** effort to renegotiate the demand note. From this we conclude that Lakefront has no interest in voluntarily obtaining a lower rate on the note. The only remedy is an Ontario Energy Board directive to do so for the benefit of Lakefront's customers.

#### Lower Rates are Feasible for Lakefront to Obtain

The Bloomberg Fair Value Canada 30-Year A-rated Utility (C29530Y) series is a yield curve based upon the yields and maturities of Canadian dollar-denominated fixed-rate bonds, issued by Canadian utility companies, with ratings of A+, A, A- from S&P, Moody's, Fitch and/or DBRS. The index is not comprised solely of 30-year bonds, but rather is "derived" using an optimization model that solves simultaneously for all yields and maturity points in constructing the term structure of Canadian A-rated utility bond Issuances to best fit the existing bond yield data. The bond yields and maturities serve as inputs to the optimization model and cannot be traced directly to the curve, *i.e.* the specific points on the curve are derived from the optimization model and do not correspond to any specific bond yield.

The BFVC (Series C29530Y) is used as one input to the OEB's forecast for appropriate Long-Term (LT) rates (updates to EB-2009-0084). The September BFVC data is included in each annual OEB update of the allowed LT affiliate debt. However, the chart below which shows the daily BFVC data since 2006 is more revealing:



The OEB forecast LT interest rate (green line the graph) has generally overestimated future interest rates. This divergence is not a fault of the OEB methodology but results from the unprecedented stimulative monetary policies pursued by central banks.

It is important to note that there have been a number of recent settlements, indicated on the graph by the red diamonds (•), at rates ranging from below the contemporaneous BFVC rate and very slightly above that rate. These settlements include:

LDC	When	Reference	Rate
Welling North Power, Inc.	April, 2015	EB-2015-0101	3.28%
Waterloo North Hydro, Inc.	June, 2015	EB-2015-0108	3.43%
Milton Hydro Distribution, Inc.	December, 2015	EB-2015-0089	3.58%
Brantford Power, Inc.	February, 2016	EB-2016-0058	4.20%
Grimsby Power, Inc.	June, 2016	EB-2015-0072	2.00%

The current rate for Lakefront's debt is shown by the heavy red line near the top of the graph. The CTA submits that Lakefront could have obtained refinancing at a rate significantly below their actual rate of 7.25% at any time since 2006. Further they could have obtained financing at rates below the allowed 4.54% at any time since 2012 and below their current rate at any time in the last ten years.

An extraordinary spread between the allowed affiliate debt rate and the actual 30-bond rate captured by the BFVC is apparent. The average of daily BFVC values between the original submission by Lakefront on April 29, 2016 and the end of the ADR hearings on August 22 was 3.515% or 102 basis points lower than the allowed rate. Since the end of the ADR hearings and the end of September, the average daily BFVC has been even lower at 3.388% or a spread of 115 basis points between the allowed affiliate debt rate and average BFVC. Note that the spread on slightly shorter term debt – 10 to 20 years – is even greater.

#### What is a Reasonable Rate?

Lakefront has provided no evidence regarding what they feel is a reasonable rate nor the appropriate term for their long term debt. From their submissions other LDCs fund over terms of 10 to 30 years or longer. Based on previous loans Lakefront appears to have a preference for 15-year terms.

Infrastructure Ontario lending is not at a subsidized rate but merely provides convenient access to capital markets. That is, it is reasonable to assume that similar rates are available directly from commercial lenders albeit with the requirement for negotiation on the part of the borrower. The following table shows recent IO lending rates:

Ifrastructure Ontario Indicative Lending Rates as of October 14, 2016					
Term	Construction	Serial	Amortizer		
1 Month	1.65%				
5 Year		1.88%	1.88%		
10 Year		2.39%	2.41%		
15 Year		2.78%	2.81%		
20 Year		3.04%	3.10%		
25 Year		3.21%	3.29%		
30 Year		3.32%	3.39%		

# **Shorter Terms for Long Term Financing**

If Lakefront were to utilize 10 or 15-year re-financing for their existing \$7,000,000 demand note is reasonable to assume that they could obtain rates very close to the 2.39% (10-year) or 2.78% (15-year) rates shown in the table above.

#### **Longer Term Financing**

The planned capital expenditures for the 2016 Bridge and 2017 Test Years are forecast to total \$3,392,390. If this were to be financed from IO using the current 15 year serial rate and the remainder financed at the average BFVC since the conclusion of the ADR process we would have the following Cost of Capital:

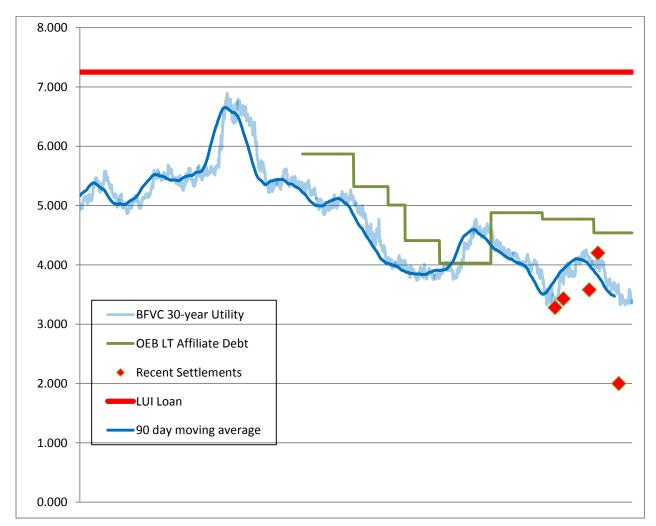
Funding Source	Amount	Term	Rate
IO serial 15-year	\$3,392,390	15 years	2.780%
Market	\$3,607,610	30 years	3.388%
Weighted average rate			3.093%

The above table overestimates the rates that Lakefront would be required to pay based on other settlements. The average spread between the 90-day moving average for BFVC and the settled rate for recent settlements is -0.54% as shown in the following table. If we remove the outlier

(EB-2015-0072) in the table below, on average other utilities have obtained long term financing at a rate -0.24% below the 90-day moving average of the BFVC rates at the same time.

LDC	When	Reference	Rate	BFVC moving	Spread	
				average		
Welling North Power,	April, 2015	EB-2015-0101	3.28%	3.621%	-0.34%	
Inc.						
Waterloo North Hydro,	June, 2015	EB-2015-0108	3.43%	3.530%	-0.27%	
Inc.						
Milton Hydro	December, 2015	EB-2015-0089	3.58%	4.055%	-0.47%	
Distribution, Inc.						
Brantford Power, Inc.	February, 2016	EB-2016-0058	4.20%	4.093%	0.11%	
Grimsby Power, Inc.	June, 2016	EB-2015-0072	2.00%	3.789%	-1.74%	
Average spread						
Average spread omitting	outlier				-0.24%	

The information in the above table is more easily visualized graphically:



The 90-day moving average for BFVC at the end of September, 2016, was 3.476% to the end of September. Adjusting by the average spread of recent settlements, outlier omitted, this would imply that Lakefront could readily obtain 30-year financing at 3.236%.

Funding Source	Amount	Term	Rate
IO serial 15-year	\$3,392,390	15 years	2.780%
Market	\$3,607,610	30 years	3.236%
Weighted average rate			2.928%

# **Cash Flow Impact of Continued Above Market Rate**

The CTA holds that Lakefront will experience cash flow problems due to the continued payment of interest costs that are well in excess of what is included in their revenue requirement. The differential between the OEB's 4.54% rate and Lakefront's current 7.25% is \$189,700 per year. The additional cash has to come from somewhere: non-regulated income, deferred repairs and and additions or delays to accounts payable. The last two are highly undesirable and non-regulated income may be variable. The variability was apparent in the \$221,552 decrease noted in note 20 of Lakefront's 2015 financial statements (Exhibit 1, page 116). At the CTA's recommended rate of 2.8%, the additional cash required to pay the 7.25% interest is \$311,500 per year.

Cash flow issues will cause various financial metrics to be downgraded and potentially affect Lakefront's ability to raise new and additional debt at favourable rates. Customers would then bear the cost of the additional interest costs. Customers have a clear preference for lower rates and above market interest rates are antithetical to this goal.

If Lakefront were to renegotiate the interest rate to a market rate or obtained replacement debt at market rate, the cash flow saving would allow Lakefront to reduce its distribution service rates or undertake additional capital repairs and additions.

On Lakefront's website they note (included as Appendix B of this submission and also available at <a href="http://www.lakefrontutilities.on.ca/wp-content/uploads/Financial-Plan-2016-2021.pdf">http://www.lakefrontutilities.on.ca/wp-content/uploads/Financial-Plan-2016-2021.pdf</a>, see page 20) that:

"A debt management strategy improves the quality of decisions, identifies policy goals and demonstrates a commitment to long range financial planning. Debt can be an effective tool to financial [sic] capital improvements, new non-growth related projects, and new initiatives and to smooth out short term expenditures; **however, its misuse can cause significant financial problems.**" (emphasis added)

Even though they recognize the significant problem that can result, Lakefront appears to be reticent to make changes to the affiliate loan. The CTA recommends that the OEB strongly encourage or direct Lakefront to pursue market rate for its affiliate debt or replace it with market rate third party debt. Sooner is far better than later.

# **Benefits for Lakefront Ratepayers**

Ratepayers are outraged with the cost of electricity in Ontario. It is often heard that many residential electricity users are faced with the choice of "Heat" or "Eat" if they are dependent on electricity to heat their homes in the winter.

While Lakefront is only responsible for distributing electricity it is worthy to note that distribution costs make up 30% of the total electricity costs for a household in Cobourg with a monthly usage of 750 kWh based on consumption of 65% Off-peak; 17% Mid-Peak; 18% On-Peak. (This estimate is from the OEB Residential Bill Calculator for Lakefront Utilities Inc.).

Cobourg ratepayers are looking for relief from crippling electricity rates whether it is the single mother of two, retired persons on fixed incomes, the young working family with children or the struggling business owner.

By paying higher than necessary interest rates on affiliate debt, Lakefront is ignoring its social and corporate responsibility to achieve operational efficiency and eliminate unnecessary costs on its ratepayers.

By either renegotiating the existing promissory demand note with the Town of Cobourg, which currently bears interest at 7.25%, or replacing it with a new 15-year loan with a commercial lender, at an annual interest rate of 2.8% range, the immediate benefit to ratepayers is significant.

Lakefront customers stand to benefit by total savings of \$311,500 in what Lakefront is paying the Town of Cobourg in annual interest payments of \$507,500 if the rate were reduced from 7.25% to 2.8%.

#### Reluctance to Secure a Beneficial Rate

Lakefront has evidenced significant reluctance to secure financing at rates that would be beneficial to both their customers and the financial strength of their business. We respectfully submit that this is due to Lakefront's small Board of Directors with an interlocking directorship with its parent Holdco. Holdco not only appoints the Lakefront Board but their Chair also represents the Town of Cobourg which is Lakefront's major creditor. There is no counterbalancing representation of the interests of other stakeholders.

#### Conclusion

Taken together the preceding discussion demonstrates that it is feasible for Lakefront to refinance their \$7,000,000 demand note at rates of between 2.4% and 3.09%. It is the opinion of the CTA that rates in this range are entirely feasible to obtain and would be of significant benefit to both Lakefront and Lakefront's customers.

#### Costs

The Cobourg Taxpayers Association requests that it be awarded 100% of its reasonably incurred costs. The CTA has worked with other intervenors throughout the process to limit duplication while ensuring that the record was complete.

ALL OF WHICH IS RESPECTFULLY SUBMITTED
October 17, 2016

Bryan Lambert Paul Pagnuelo Ken Strauss

for Cobourg Taxpayers Association

# **Appendix A to CTA Submission Freedom of Information Request**



# **Access or Correction Request**

Freedom of Information and Protection of Privacy Act Municipal Freedom of Information and Protection of Privacy Act

Please see in	structions on p	oage 2 before f	illing out this form		
A. Type of	Request				
Access to Access to Correction	general records (r own personal info other's personal ir of own personal ir tion request made	rmation Iformation by auth Information			
B. Request	er's Informatio		*		
Last name Strauss	er s informatio	"	First name Ken		Middle initial R
Unit/Apt. no. n/a	Street no.	Street name Pebble Bea		PO bo	
City/Town Cobourg			Province ON	K9A	
905-377-985	o. (include area co 34	ode)	Business/Mobile phone no. 905-396-9854	. (include area code & ext	ension)
C. Descript	tion of Records	or Correction	Requested		
Time period of	the records		Method of access	TOWN OF COBOUR CLERK'S OFFICE DICALLAND AUG 29 2016 FILE# COPIES TO RE	
From (yyyy/mm/c 2000/01/01	dd) To (y	yyy/mm/dd) 5/08/29		ne original (on site only)	
	t and Signature				
\$5 application f	ee	rson only)	Signature Than Shan		yyyy/mm/dd) (08/29
Information and F	Protection of Privacy	Act and will be use	under the <i>Freedom of Information and Protection</i> d to answer your request.  Freedom of Information and Privacy Coordinate		
E. Institution	on Use Only				
Date received (		Request no.	Comments		

Available on-line at ontario.ca. This form will be kept for 6 years from the date of completion. Once completed, this form has a sensitivity level of medium.

7540-1539E (2010/03) © Queen's Printer for Ontario, 2010 Disponible en français Page 1 of 2



# THE CORPORATION OF THE TOWN OF COBOURG

LEGISLATIVE SERVICES DEPARTMENT VICTORIA HALL 55 KING STREET WEST COBOURG, ONTARIO, K9A 2M2

Teleppone: (905) 372-4301 Toll Free 1-888-972-4301 Fax: (905) 372-7558 Www.cobourg.ca

Ken Strauss 24 Pebble Beach Drive Cobourg, Ontario K9A 2C5

September 19, 2016

Dear Ken Strauss:

Re: Freedom of Information Request # FO1-009-2016 to Town of Cobourg

This letter is being written in response to your request received August 29, 2016 under the Municipal Freedom of Information and Protection of Privacy Act for access to: "all records, including but not limited to electronic and paper formats, emails, discussion notes, reports, agreements, memoranda, minutes, etc. relating to the affiliate loan and promissory note from Lakefront Utilities Inc. (the Borrower) and The Corporation of the Town of Cobourg (the Lender), originally issued for \$4,000,000 on May 1, 2000 and later increased to \$7,000,000 on September 12, 2006."

As requested, in response to your Freedom of Information Request, the following information package contains the records under care and control of the Town of Cobourg relating to the affiliate loan and promissory note from Lakefront Utilities Inc. (the Borrower) and the Town of Cobourg (the Lender).

As advised, acknowledged and accepted, the fee for the research and copying as noted on the attached invoice is \$72.00 payable upon receiving the FOI documentation.

You may request that this decision be reviewed by the Information and Privacy Commissioner. The Commissioner can be reached at:

Information and Privacy Commissioner/Ontario 2 Bloor Street East Suite 1400 Toronto, Ontario M4W 1A8 1-800-387-0073 www.ipc.on.ca.

Note that you have (30) thirty days from the receipt of this letter to request a review. Please do not hesitate to contact the undersigned if you have any further questions.

Yours very truly,

Maines

Lorraine V. Brace, Municipal Clerk/Manager of Legislative Services

/lvb

Enclosure

p.c.: Town of Cobourg FOI Committee

# THE CORPORATION OF THE TOWN OF COBOURG

LEGISLATIVE SERVICES DEPARTMENT VICTORIA HALL 55 KING STREET WEST COBOURG, ONTARIO, K9A 2M2 Telephone: [905] 372-4301 foll Free 1-888-972-4301 Fax. (905) 372-7556 www.cobourg.ca

Ken Strauss 24 Pebble Beach Drive Cobourg, Ontario K9A 2C5

September 8, 2016

Dear Ken Strauss:

Re: Freedom of Information Request # FO1-009-2016 to Town of Cobourg

This letter is being written in response to your request received August 29, 2016 under the Municipal Freedom of Information and Protection of Privacy Act for access to: "all records, including but not limited to electronic and paper formats, emails, discussion notes, reports, agreements, memoranda, minutes, etc. relating to the affiliate loan and promissory note from Lakefront Utilities Inc. (the Borrower) and The Corporation of the Town of Cobourg (the Lender), originally issued for \$4,000,000 on May 1, 2000 and later increased to \$7,000,000 on September 12, 2006."

Due to the amount of research time required to prepare a response to your FOI Request, the Town of Cobourg as authorized by Section 45 (1) the *Municipal Freedom of Information and Protection of Privacy Act*, will be charging a fee for the Search/Research, Reproduction and Preparation of the response to your request as attached to this letter. In order to process the application and receive the information, you are required to sign, date the fee calculation form to acknowledge and accept the fee estimate provided and agreeing to pay all fees prior to the release of the records requested where a decision on release has been made by the Town of Cobourg.

You may request that this decision be reviewed by the Information and Privacy Commissioner. The Commissioner can be reached at:

Information and Privacy Commissioner/Ontario 2 Bloor Street East Suite 1400 Toronto, Ontario M4W 1A8 1-800-387-0073 www.ipc.on.ca.

Note that you have (30) thirty days from the receipt of this letter to request a review. Please do not hesitate to contact the undersigned if you have any further questions.

Yours very truly,

Lorraine V. Brace, Municipal Clerk/Manager of Legislative Services

/lvb

Enclosure

p.c.: Town of Cobourg FOI Committee

# Town of Cobourg 55 King Street West Cobourg Ontario K9A 2M2

# RECEIPT OF PAYMENT

Page 1

FOI- STRAUSS

Receipt Number: 20790

Tax Number: 106985716

Date: September 20, 2016

Initials: BP

Туре	Account / Ref. #	Description	Quantity	Discount	Amount Paid	Balance Remaining
General	FOI	Freedom of Information	N/A	\$0.00	\$72.00	N/A
			Sub	total:	\$72.00	
			Т.	axes:	\$0.00	
			Total Re	ceipt:	\$72.00	
			Cash:	\$72.00		
			Total Amount Rece	ived:	\$72.00	
			Roun	ding:	\$0.00	
			Amount Retu	rned:	\$0.00	
				-		



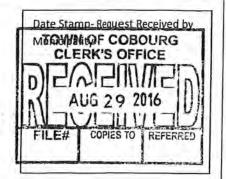
The Town of Cobourg 55 King Street West, Cobourg, ON K9A 2M2

Phone: (905) 372-4301 Fax: (905) 372-7558 www.cobourg.ca

# FEE AND ESTIMATE CALCULATION

Routine Disclosure/FOI Request

Internal Use Only



Deposit and Fee Information		Estimated and Actual Fee			
	Date:	Amount \$:	Activity:	Estimated Fee:	Actual Fee:
Notified of Estimate	Sept 8/11	\$12.00	Search/Research	60,00	60.00
Deposit Required	1		Reproduction	12.00	12.00
Estimate acceptance/ Deposit received			Preparation		
Refund			Shipping		
Fee Requested			Computer Programming	/	
Fee Recieved			Other:		
Account #			Total Fee	72.00	72.00
			Less deposit receiv		.000
			Less amount waive		
			Balance refunded or owing	g: \$	72.00

# Acknowledgement and Acceptance:

I hereby acknowledge and accept the fee estimate provided to me and agree to pay all fees prior to the release of the records requested where a decision on release had been made by the Town.

NAME

DATE

SIGNATURE

B 44 & 2014

Personal Information on this form is collected under the authority of the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. M56, as amended. Inquires about the collection of personal information should be directed to the Municipal Clerk.

# **Appendix B to CTA Submission**

The following document was downloaded from the Lakefront Utilities website

on

# October 17, 2016

http://www.lakefrontutilities.on.ca/wp-content/uploads/Financial-Plan-2016-2021.pdf

February 4, 2016

# LAKEFRONT UTILITIES INC. 2016-2021 FINANCIAL PLAN



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## Overview

The following six (6) year financial plan provides a realistic and informed view of operating and capital expenditure needs over the time to maintain the integrity and health of Lakefront Utilities Inc.'s ("LUI") physical infrastructure and to accommodate growth, new environmental and regulatory standards.

The long-term financial plan ensures that management is aware of the long-term impact of short-term decisions and avoids informal decisions, therefore ensuring that LUI spends within its budget over the long-term. The financial plan builds consensus during the annual budget process as the long-term plan sets boundaries and provides understanding on spending priorities. The financial plan also optimizes the ability to manage growth to ensure sustainability, development, and service enhancement without sacrificing existing service level resource needs.

This proactive approach and the recognition of the need for a long-term financial planning process includes the following:

- a) Proposed/Projected Financial Position
  - Total financial assets
  - Total liabilities
  - Net debt
  - Non-financial assets (tangible capital assets, supplies, prepaid expenses)
- b) Proposed/Projected Financial Operations
  - Total revenues, including service revenue and other revenues
  - Total expenses, including amortization expenses, interest expenses and other expenses
  - Annual net income or loss
  - Accumulated retained earnings/deficit
- c) Proposed/Projected Cash Flow
  - Cash used/generated in operating transactions
  - Cash used/generated in capital transactions
  - Cash used/generated in investing transactions
  - Cash used/generated in financial transactions

The resolution of this report is to demonstrate, through a detailed analysis, how capital and operating needs for Lakefront Utilities Inc. can be met through service revenue based on the 2017 projected rates.

LUI recognizes the need for a long-term financial planning process to assess the financial implications. To this end, LUI has undertaken condition assessments, asset inventories, and capital forecasting to reflect the needs of today and in the future.

# Sustainability Principles

Financial sustainability for electric systems is intended to ensure that residents have a safe system that is provided on a reliable basis over the long-term in a manner that maintains environmental protection. The attainment of financial sustainability, which does not necessarily need to occur immediately but rather can involve a transition, is supported by the adoption of the following principles that can be used to inform financial plans:

- A sustainable level of revenue that allows for reliable service that meets or exceeds
  environmental protection standards, while providing sufficient resources for future
  rehabilitation and replacement needs.
- 2. Maintain assets, including infrastructure being replaced when it can be demonstrated that the replacement cost and subsequent maintenance cost are less expensive than maintaining the existing asset in a state of good repair over the same period of time.
- Sustainable cash flows in the long-term, including ensuring that a reserve be maintained for revenue shortfalls, financial emergencies, and unplanned capital requirements.
- 4. Maintain (or exceed) the deemed Return on Equity based on LUI's 2017 Cost of Service.
- 5. Dividends are not required to be paid annually and should only be paid if sufficient operating cash and reserve funds are available. Dividends should not be paid by increasing debt.
- 6. If any new debt is issued it should be structured to achieve the lowest possible net cost of funds, subject to the constraints of the prevailing capital market conditions, while meeting the goals and objectives of the organization.
- 7. Ongoing public engagement and transparency to build support for, and confidence in, financial plans and the system to which they relate.

8. Financial plans are living documents that require continuous improvement. Comparing the accuracy of financial projections with actual results can lead to improved planning in the future.

The financial plan developed by Lakefront Utilities Inc. embodies each of these principles, as further discussed in this report.

# **Key Considerations**

This section presents the projections for key items over the six (6) year period (2016 to 2021) and the assumptions used in order to prepare the financial plan. These include:

- Operations, Maintenance, and Administration (OM&A) cost projections;
- Capital budget forecasts based on the Distribution System Plan and asset condition assessments;
- Revenue requirements;
- Reserve projections;
- Tangible capital asset projects;
- Long-term debt

LUI's annual operating budget includes costs related to the following:

- Wages and benefits
- Operations and maintenance
- Administration costs
- Professional fees and dues
- Billing and collecting costs
- Interest on long-term debt
- Regulatory costs

A portion of these costs is offset by various non-rate revenues.

The assumptions used in arriving at the projections over the six-year period from 2016 to 2021 are as follows:

- Accounts receivable/payable, unbilled revenue, customer deposits, inventory, prepaid expenses, and future income taxes increase conservatively over the forecast period by 2.0%;
- Deferral accounts represent the true-up of the cost of power revenue and expense. The balance
  in the deferral account is challenging to project as the cost of power involves many external
  factors (i.e. global adjustment, etc.);
- The tax rate is expected to remain at 18% over the forecast period;

• Other revenue projected to increase over the forecast period by 3.0%.

# Rate Base and Revenue Requirement

#### **Rate Base**

The rate base is the value of tangible capital assets that LUI is permitted to earn a specified rate of return on, in accordance with rules set by the Ontario Energy Board. The rate base consists of the value of property as used by LUI in providing service.

The rate base calculates the average capital balance and adds the allowance for working capital, which is 7.5% of controllable expenses (OM&A expenses) and cost of power.

LUI's estimated rate base for 2017 is as follows:

Table 1: Rate Base and Working Capital Calculation

Rate Base and Working Capital Allowance		
Particulars	2017	
Capital opening balance	\$17,027,042	
Capital ending balance	\$17,675,723	
Average Balance		\$17,351,383
Allowance for Working Capital		\$2,827,584
Total Rate Base		\$20,178,966
Allowance for Working Capital - Derivation		
Particulars	20	17
Controllable Expenses		\$2,527,589
Cost of Power/Power Supply Expense		\$35,173,526
Working Capital Base		\$37,701,115
Working Capital Rate		7.50%
Working Capital Allowance		\$2,827,584

Working capital is funds necessary to sustain on-going operations of the utility until those expenditures can be recovered through revenues. There are two options for calculation the working capital rate:

- 1. OEB Default Value 7.5%
- 2. Lead Lag Study

### **Capital Structure**

In calculating the cost of capital, LUI has used the OEB's deemed capital structure of 56% long-term debt, 4% short-term debt, and 40% equity, and the cost of capital parameters in the OEB's letter of October 15, 2015, for the allowed return on equity ("ROE"). The cost of capital parameters may change before LUI's January 1<sup>st</sup>, 2017 rates are established.

The allowed rate on equity is the level of return used to establish a fair and reasonable rate level that is high enough to allow contributed attraction of capital and low enough that it does not result in speculative level of profits. The earned return on equity is the amount of money that LUI earns, over and above its expenses, expressed as a percentage of the rate base.

Table 2: Cost of Capital and Debt Structure

Particulars	Capitalization Ratio		Cost Rate	Return
	(%)	(\$)	(%)	(\$)
Debt				
Long-term Debt	56.00%	11,300,221	4.77%	\$539,021
Short-term Debt	4.00%	807,159	2.16%	\$17,435
Total Debt	60.0%	12,107,380	4.60%	\$556,455
Equity				
Common Equity	40.00%	8,071,586	9.30%	\$750,658
Preferred Shares				\$ -
Total Equity	40.0%	8,071,586	9.30%	\$750,658
Total	100.0%	20,178,966	6.48%	\$1,307,113

#### Revenue requirement

LUI's revenue requirement represents the amount of money that it must receive from its customers to cover its operating expenses, taxes, interest paid on debt, and a deemed return (profit).

The proposed base revenue requirement, representing the revenue to be recovered from base distribution rates, is equal to the total service revenue requirement, less revenue offsets derived from other revenue sources.

Depreciation is the way in which LUI records its capital investment costs. It's the recognition that physical assets are consumed in the process of providing service and measures the loss in service value

not restored by current maintenance. The depreciation expense increases the revenue requirement, while accumulated depreciation is a deduction to LUI's rate base, reducing the revenue requirement.

Table 3: Base Revenue Requirement

Particulars	2017
Operating, Maintenance, and Administration	\$2,527,589
Amortization	\$1,050,909
Total Distribution Expenses	\$3,578,498
Regulated Return on Capital	\$1,307,113
Service Revenue Requirement	\$4,885,611
Less: Revenue Offsets	(\$492,710)
Base Revenue Requirement	\$4,392,901

# 2016 Rates

In October 2015, LUI applied to the Ontario Energy Board ("OEB") for approval of its 2015 Distribution Rate Adjustments effective May 1, 2016. At the date of this report, the OEB has not formally approved the rates for May 1, 2016, however, the OEB has analyzed the filing and LUI has responded to all OEB questions. Therefore, LUI does not anticipate any further changes to the October 2015 filing.

Based on the latest filing, LUI's 2016 rates and 2016 revenue are as follows:

Table 4: May 1, 2016 Rates

Rate Class	Service Charge	Distribution Volumetric Charge (\$/kWh or kW)	2016 Proposed Revenue
Residential	13.14	0.0013	2,142,486
General Service < 50kW	23.96	0.0086	606,113
General Service 50 to 2999 kW	77.23	3.4241	1,135,202
General Service 3000 to 4999 kW	6,196.26	2.4101	185,088
Unmetered Scattered Load	14.23	0.0371	38,984
Sentinel Lighting	4.95	12.2032	5,759
Street Lighting	4.08	25.8268	219,280
Total			4,332,911

The 2016 proposed revenue is based on rates effective May 1, 2016. Therefore, the 2016 revenue recorded on the Statement of Operations is \$4,312,629 to account for revenue for the period January 1, 2016 to April 30, 2016.

Based on the above May 1, 2016 proposed rates, LUI's Residential rates compared to a few other LDC's that have received approval for May 1, 2016 rates, is as follows:



# 2017-2021 Rates

LUI's 2017 rates are effective January 1, 2017 and will be based on LUI's upcoming Cost of Service filing due April 2016.

Based on the projected load forecast and customer growth, including the projected OM&A expenses and capital requirements, LUI anticipates that the 2017 rates and revenue will be:

Table 5: January 1, 2017 Rates and Revenue

Rate Class	Service Charge	Distribution Volumetric Charge (\$/kWh or kW)	2017 Proposed Revenue
Residential	13.78	0.0118	2,164,565
General Service < 50kW	24.75	0.0089	606,611
General Service 50 to 2999 kW	81.53	3.6141	1,146,076
General Service 3000 to 4999 kW	6,538.91	2.5434	203,819
Unmetered Scattered Load	15.02	0.0392	40,566
Sentinel Lighting	5.23	12.8817	6,705
Street Lighting	4.31	27.2783	224,559
Total			4,392,901

The OEB currently requires distributors to file plans to reduce total bill impacts that exceed 10%. The increases are as follows:

Table 6: Rate Increase

Rate Class	Service Charge	Percentage Increase	Distribution Volumetric Charge (\$/kWh or kW)	Percentage Increase
Residential	13.78	4.87%	0.0118	4.42%
General Service < 50kW	24.75	3.30%	0.0089	3.49%
General Service 50 to 2999 kW	81.53	5.57%	3.6141	5.55%
General Service 3000 to 4999 kW	6,538.91	5.53%	2.5434	5.53%
Unmetered Scattered Load	15.02	5.55%	0.0392	5.66%
Sentinel Lighting	5.23	5.66%	12.8817	5.56%
Street Lighting	4.31	5.64%	27.2783	5.62%

Rate increases after January 2017 have been based on an assumption of the future inflation factor as calculated by the OEB for incentive rate setting under the Price Cap IR and Annual Index plans. The price cap index adjustment for 2016 was currently set at the 1.95%.

# Operating, Maintenance, and Administration

Lakefront Utility Inc.'s 2016 operating budget and 2017 to 2021 forecast was prepared based on various assumptions regarding retirement, new hires, etc.

#### Wages

The largest OM&A expense, wages consists of a portion related to each department within LUI and is based on allocations determined by management based on division of workload across affiliates. LUI's overall compensation philosophy for all employees is designed to be competitive and equitable in order to attract and retain qualified personnel in an industry that is facing an aging workforce and is very competitive for skilled resources. LUI's geographical location compounds this issue. Compensation for unionized employees is negotiated through the collective bargaining process and for the purpose of this financial plan, the annual increase is assumed to be 2%.

#### Regulatory

Regulatory costs are related to LUI's commitment to complying with Ontario's evolving energy market, changing government policy and evolving regulatory framework. Included in the 2016 budgeted OM&A are costs for consultants for the Cost of Service, including assistance with attending the OEB's oral hearing.

#### Maintenance

Maintenance costs consist of overhead line maintenance, underground line maintenance, transformer maintenance, distribution station maintenance, and meter maintenance.

Overhead line maintenance consists of system inspections, infrared survey, tree trimming for all 44kV feeders, and maintenance on load break switches.

Underground line maintenance primarily consists of payments to Promark Telecon for costs outsourcing locates.

Distribution station maintenance is for costs associated with weed control, annual maintenance for all distribution stations and oil tests for station transformers.

LUI's strategy is to provide safe, reliable service at an appropriate level of quality through the license service area. LUI's maintenance strategy is an important part of its overall strategy of minimizing the life cycle costs of assets by minimizing reactive and emergency-type work, through planned maintenance program (including predictive and preventative actions). These strategies are implemented through work practices that promote a good experience for the customer with regard to safety, security of supply, continuity of service, the timely restoration of service and the minimization of undesirable service conditions. LUI's customers receive high quality services and customers see that the system is in a state of good repair, that crews are engaged in inspection, testing, cleaning, and verification services.

LUI's total OM&A expenses for 2016 to 2021 are as follows:

Table 7: OM&A Expenses – 2016 - 2021

Year	OM&A	Increase (Decrease)
2016	2,562,026	9.76%
2017	2,527,589	-1.34%
2018	2,587,781	2.38%
2019	2,632,056	1.71%
2020	2,678,536	1.77%
2021	2,717,625	1.46%

The increase in OM&A expenses in 2016 is primarily related to an increase in regulatory costs associated with the Cost of Service filing, an increase in professional fees related to the transition to IFRS and an increase in maintenance. The increase in regulatory expenses and professional fees is a one-time expense and therefore total OM&A decrease in 2017.

According to the 2014 PEG Report, issued by the OEB, LUI continues to perform well with a cost per customer of \$451, which is ranked 4<sup>th</sup> lowest in the province and a cost per kilometer of line of \$23,584, which is ranked 22<sup>nd</sup> lowest in the province.

## Tangible Capital Asset Projections

The tangible capital asset ("TCA") projection was derived from long-term capital forecasts for LUI, as well as an assessment of the lifecycle replacement needs of the existing infrastructure.

Lakefront Utilities Inc.'s 2016-2021 capital forecast identifies \$10,185,440 in capital needs, or an average of \$1,697,573 annually.

The asset information contained in Appendix A was gathered from LUI's existing database and an assessment of the condition of assets. The information is used not only to describe, but also define the quantity, age, and replacement value of the existing infrastructure, as follows:

- System Renewal of \$8,049,120. This includes the rebuild of the Victoria St. substation in Colborne in 2016, the rebuild of the Durham St. substation in Colborne in 2017.
- System Access of \$200,000.
- General Plant of \$1,694,250. This includes new bucket trucks in 2016 and 2020.

The TCA projections for the study period are presented in Table 8 and are based on the following assumptions:

- Amortization of existing assets is based on the capital asset policies and procedures, which is
  based on the estimated useful life of the asset, as previously determined by the Kinetrics report.
  Amortization of new assets is based on straight line depreciation with half year depreciation
  charged in the year of acquisition;
- Fully depreciated assets continue to be used in service i.e.: no asset removals;
- New assets acquired are based on the capital forecast presented in Appendix A. These are added to the TCA in the year of acquisition and depreciated over their useful life; and

 Contributed assets from new developments are assumed to be nil. This is due to the uncertainty regarding the timing of new development.

As detailed in Table 8, the depreciated value of LUI's system is projected to increase from \$17,027,040 at the end of 2016 to \$19,940,261 at the end of 2021.

Table 8: Tangible Capital Asset Projections

Details	2016	2017	2018	2019	2020	2021
Capital cost	27,978,694	29,671,494	31,371,084	33,070,884	34,769,534	36,464,634
Additions	1,692,800	1,699,590	1,699,800	1,698,650	1,695,100	1,699,500
Accumulated amortization - beginning	11,624,154	12,644,454	13,695,363	14,777,799	15,892,709	17,041,066
Amoritzation expense	1,020,300	1,050,909	1,082,436	1,114,910	1,148,357	1,182,808
Accumulated amortization - ending	12,644,454	13,695,363	14,777,799	15,892,709	17,041,066	18,223,873
Net book value	17,027,040	17,675,721	18,293,085	18,876,825	19,423,568	19,940,261

As noted above, tangible capital asset additions are critical. The increase in capital increases the net book value at the end of the five year rate period and consequently increases the rate base and future revenue requirement as demonstrated in Table 2.

## Other Capital Initiatives

#### **Overhead Infrastructure**

The primary drivers for the overhead infrastructure is the fact that the infrastructure has reached its end of life and in some cases, the requirement to reduce loading on a substation for contingency. This type of project is aimed at maintaining the safety and reliability of the distribution system while mitigating the cost impacts to customers.

Furthermore, overhead infrastructure projects may convert the existing infrastructure to be supplied from the preferred 28kV distribution system. The voltage conversion also aligns with replacement of end of life assets justified in the asset management plan. In certain situations newer assets are required to be replaced based on 28kv design requirements (pole heights, etc.) however due to the nature of the distribution system this may be required. In the longer term, voltage conversion will provide a great detail of benefit to the customer.

The completion of projects to convert the area to 28kV will also provide more flexibility for switching operations during outages and load shifting.

The vast majority of projects require varying degrees of outages to complete upgrades to the distribution system, which can create the risk of customer displeasure.

#### **Substation Rebuild**

The primary driver for the substation rebuild projects is the replacement of existing metal-clad switchgear and oil circuit breakers which has reached its end of life and has seen an increase in failures creating reliability issues. These types of projects are aimed at maintaining the safety and reliability of the distribution system while mitigating the cost impacts to customers.

In some cases, maintenance costs on the equipment has increased and replacement parts are difficult to find.

In some situations, the substation rebuild includes the replacement of 5kV primary feeder cables and primary riser termination poles which have reached their end of life.

## Long-Term Debt

A debt management strategy improves the quality of decisions, identifies policy goals and demonstrates a commitment to long range financial planning. Debt can be an effective tool to financial capital improvements, new non-growth related projects, and new initiatives and to smooth out short term expenditures; however, its misuse can cause significant financial problems.

Table 9 details debt balance, interest paid, and principal repayments for the period 2016 – 2021.

Table 9: Long-Term Debt Schedule

Details	2016	2017	2018	2019	2020	2021
Town of Cobourg	7,000,000	7,000,000	7,000,000	7,000,000	7,000,000	7,000,000
Infrastructure Ontario	3,085,069	2,887,571	2,682,683	2,470,127	2,249,614	2,020,841
Interest - Town of Cobourg	507,500	507,500	507,500	507,500	507,500	507,500
Interest - Infrastructure Ontario	113,256	105,864	98,195	88,237	81,979	73,409
Principal repayments	(197,498)	(204,888)	(212,556)	(220,513)	(228,773)	(237,342)
Closing balance	9,887,571	9,682,683	9,470,127	9,249,614	9,020,841	8,783,499

LUI's existing obligations total \$9,887,571 at the end of 2016 and decrease to \$8,783,499 at the end of 2021. The largest component of these obligations is the debt with the Town of Cobourg of \$7,000,000.

In addition to the long-term debt, LUI has temporary debt available in the form of a \$1,000,000 operating line. As of January 2016, the full amount of the operating line is available.

### Financial Statements

The financial plan involves the review, analysis and assessment of financial information relevant to LUI's electrical system, including costs, revenues, debt, and tangible capital assets to prepare the following three financial statements covering the period 2016 to 2021:

- 1. Statement of Financial Position;
- 2. Statement of Operations; and
- 3. Statement of Cash Flow

#### **Statement of Financial Position**

The Statement of Financial Position is presented in Table 10. This statement summarizes LUI's financial and non-financial assets and liabilities, and provides the net financial asset/ (net debt) position and accumulated retained earnings. The financial assets are primarily cash and accounts receivable. Liabilities consist of accounts payable and accrued liabilities and long-term debt.

The non-financial assets include LUI's infrastructure and facilities. The historical costs are amortized over the asset life to arrive at the net book value each year from 2016 to 2021. New assets are added in the years acquired, developed, or built. Contributed assets are primarily new infrastructure and facilities that would be transferred to LUI's ownership and control by developers as they are completed. However, this is assumed to be nil.

Contained within the Statement of Financial Position are important indicators, the first being net financial assets (net debt) which is defined as the difference between financial assets and liabilities. This indicator provides an indication of LUI's future revenue requirement. Table 10 indicates that in 2016, LUI will be in a net financial debt position of \$8,041,048. At the end of the six year projection, the debt position will decrease to \$7,820,396 by 2021. The primary driver of the net debt is the \$7,000,000 debt related to the Town of Cobourg.

The next important indicator contained in the Statement of Financial Position is the net book value of Tangible Capital Assets. Table 10 shows that net TCA are expected to grow from \$17,027,040 in 2016 to \$19,940,261 in 2021. The retained earnings is further detailed in Table 11.

Table 10: Statement of Financial Position

Details	2016	2017	2018	2019	2020	2021
Cash - operations	724,479	437,906	242,696	136,700	103,434	163,959
Cash - reserve	50,000	100,000	120,000	130,000	150,000	200,000
Accounts receivable	2,320,461	2,343,666	2,367,103	2,390,774	2,414,681	2,438,828
Unbilled revenue	3,624,729	3,660,977	3,697,587	3,734,562	3,771,908	3,809,627
Total Financial Assets	6,719,670	6,542,549	6,427,385	6,392,036	6,440,023	6,612,414
Accounts payable and accrued liabilities	4,456,161	4,589,846	4,727,541	4,869,367	5,015,448	5,165,912
Customer deposits	105,458	108,621	111,880	115,236	118,694	122,254
Long-term debt (principal only)	9,887,572	9,682,685	9,470,128	9,249,614	9,020,841	8,783,499
Employee future benefits	311,527	320,873	330,499	340,414	350,626	361,145
Total Liabilities	14,760,717	14,702,024	14,640,048	14,574,632	14,505,610	14,432,810
Net Financial Assets (net debt)	(8,041,048)	(8,159,476)	(8,212,663)	(8,182,596)	(8,065,586)	(7,820,396)
Tangible capital assets	17,027,042	17,675,723	18,293,087	18,876,827	19,423,570	19,940,263
Inventory of supplies	245,942	253,320	260,920	268,748	276,810	285,114
Prepaid expenses	1,713	1,765	1,818	1,872	1,928	1,986
Income taxes receivable (payable)	242,667	221,696	199,411	175,215	149,094	119,216
Future income taxes	160,196	165,002	169,952	175,050	180,302	185,711
Deferral accounts	307,550	316,776	326,279	336,068	346,150	356,534
Total non-financial assets	17,985,110	18,634,282	19,251,467	19,833,780	20,377,854	20,888,825
Share capital	5,293,376	5,293,376	5,293,376	5,293,376	5,293,376	5,293,376
Retained earnings	4,650,686	5,181,430	5,745,428	6,357,808	7,018,892	7,775,053
Shareholder's equity	9,944,062	10,474,806	11,038,804	11,651,184	12,312,268	13,068,429

Table 11: Retained Earnings Details

Details	2016	2017	2018	2019	2020	2021
Beginning balance	4,206,730	4,650,684	5,181,428	5,745,426	6,357,806	7,018,890
Cash: Operations	(396,265)	(286,573)	(195,210)	(105,996)	(33,266)	60,525
Cash: Reserve	50,000	50,000	20,000	10,000	20,000	50,000
Total change in cash	(346,265)	(236,573)	(175,210)	(95,996)	(13,266)	110,525
Accounts receivable	22,975	23,205	23,437	23,671	23,908	24,147
Unbilled revenue	35,888	36,247	36,610	36,976	37,346	37,719
Total change in financial assets	58,863	59,452	60,046	60,647	61,253	61,866
Accounts payable	(129,791)	(133,685)	(137,695)	(141,826)	(146,081)	(150,463)
Customer deposits	(3,072)	(3,164)	(3,259)	(3,356)	(3,457)	(3,561)
Long-term debt (principal only)	197,497	204,887	212,557	220,514	228,772	237,342
Operating loan	0	0	0	0	0	0
Employee future benefits	(9,074)	(9,346)	(9,626)	(9,915)	(10,212)	(10,519)
Total change in financial liabilities	55,561	58,693	61,976	65,416	69,022	72,799
Inventory of supplies	50	51	53	55	56	58
Prepaid expenses	7,163	7,378	7,600	7,828	8,062	8,304
Income taxes receivable (payable)	(17,542)	(20,971)	(22,285)	(24,196)	(26,121)	(29,878)
Future income taxes	4,666	4,806	4,950	5,099	5,252	5,409
Deferral accounts	8,958	9,226	9,503	9,788	10,082	10,384
Total change in non-financial assets	3,295	491	(179)	(1,427)	(2,669)	(5,722)
Capital assets: Purchased	1,692,800	1,699,590	1,699,800	1,698,650	1,695,100	1,699,500
Capital assets: Amortization	(1,020,300)	(1,050,909)	(1,082,436)	(1,114,910)	(1,148,357)	(1,182,808)
Total change in capital assets	672,500	648,681	617,364	583,740	546,743	516,692
Total ending balance	4,650,684	5,181,428	5,745,426	6,357,806	7,018,890	7,775,051

#### **Statement of Operations**

The Statement of Operations summarizes the revenues and operating expenses associated with the utility operations. These are typically outlays that need to be made to keep operations running on a day-to-day basis. The Statement of Operations is presented in Table 12. It summarizes the annual revenues and expenses associated with the management of the utility operations. It provides a report on the transactions and events that have an influence on the accumulated surplus. The main revenue items included are:

• Service revenue;

 Other revenue associated with customer administration, non-payment of account, and connection charges;

The main expense items are:

- The annual cost of operating and maintaining the system; and
- Amortization expense on existing and added TCA.

The operation surplus is an important indicator contained in the Statement of Operations. An operating surplus measures whether operating revenues generated in a year are sufficient to cover operating expense incurred in that year. It is important to note that an annual net income is necessary to ensure funds will be available to address non-expense items such as TCA acquisitions over and above amortization expenses, repayment of outstanding debt, etc.

Table 12: Statement of Operations

Details	2016	2017	2018	2019	2020	2021
Service revenue	4,312,629	4,392,901	4,502,724	4,615,292	4,730,674	4,848,941
Other revenue	478,359	492,710	507,491	522,716	538,397	554,549
Total revenues	4,790,988	4,885,611	5,010,215	5,138,008	5,269,071	5,403,490
Operating expenses	2,562,026	2,527,589	2,587,781	2,632,056	2,678,536	2,717,625
Interest on debt	667,254	659,864	652,195	644,237	635,979	580,909
Amortization	1,020,300	1,050,909	1,082,436	1,114,910	1,148,357	1,182,808
Total expenses	4,249,580	4,238,362	4,322,412	4,391,203	4,462,872	4,481,342
Provision for taxes	97,453	116,505	123,804	134,425	145,116	165,987
Net income for the year	443,954	530,744	563,998	612,380	661,084	756,161
Retained earnings, beginning of year	4,206,732	4,650,686	5,181,430	5,745,428	6,357,808	7,018,892
Dividend						
Retained earnings, end of year	4,650,686	5,181,430	5,745,428	6,357,808	7,018,892	7,775,053

#### **Statement of Cash Flow**

The Statement of Cash Flow is presented in Table 13. This statement summarizes the main cash inflows and outflows in four (4) main areas:

#### 1. Operating;

- 2. Capital;
- 3. Investing;
- 4. Financing.

The operating cash transactions begin with the surplus or deficit identified in the Statement of Operations. This figure is adjusted to add or subtract non-cash items that were included as revenues or expense (e.g. amortization expenses). It is assumed that there were no investing activities over the period. The capital section indicates the amounts spent to acquire capital assets and it is assumed that there are no assets to be sold to generate cash. The financing section identifies the funds received from long-term debt and the portion of debt repaid as a cash outflow.

Table 13 indicates that cash has been generated from operations, which is used in funding the acquisition of TCA, towards building internal reserves, and to repay debt over the forecast period. LUI's cash position, including a reserve, is projected to be \$774,481 in 2016 and decline to \$363,961 in 2021.

Table 13: Statement of Cash Flow

Detail	s	2016	2017	2018	2019	2020	2021
Cash p	provided by (used in):						
C	perations						
	Annual surplus	443,954	530,744	563,998	612,380	661,084	756,161
	Add: Amortization	1,020,300	1,050,909	1,082,436	1,114,910	1,148,357	1,182,808
	Employee future benefits	9,074	9,346	9,626	9,915	10,212	10,519
	Future income taxes	(4,666)	(4,806)	(4,950)	(5,099)	(5,252)	(5,409)
	Change in non-cash working capital items	81,256	87,774	92,281	97,494	102,830	110,113
C	ash used/generated in operating transactions	1,549,918	1,673,967	1,743,392	1,829,600	1,917,231	2,054,192
C	apital Activities						
	Acquisition of tangible capital assets	(1,692,800)	(1,699,590)	(1,699,800)	(1,698,650)	(1,695,100)	(1,699,500)
	Deferral accounts	(8,958)	(9,226)	(9,503)	(9,788)	(10,082)	(10,384)
C	ash used/generated in capital activities	(1,701,758)	(1,708,816)	(1,709,303)	(1,708,438)	(1,705,182)	(1,709,884)
F	inancing Activities						
	Decrease of customer deposits	3,072	3,164	3,259	3,356	3,457	3,561
	Decrease in long-term debt	(197,497)	(204,887)	(212,557)	(220,514)	(228,772)	(237,342)
C	ash used/generated in financing activity	(194,425)	(201,724)	(209,298)	(217,158)	(225,315)	(233,782)
N	let change in cash during the year	(346,265)	(236,573)	(175,210)	(95,996)	(13,266)	110,525
C	ash position - beginning of year	1,120,746	774,481	537,908	362,698	266,702	253,436
C	ash position - end of year	774,481	537,908	362,698	266,702	253,436	363,961

### Reserve Fund

A reserve is a key element of LUI's long-term fiscal strategy and promotes fiscal prudence, particularly as identified in the sustainability principles. The reserve is to be used for funding shortfalls, financial emergencies, and unplanned capital requirements.

Efforts are being made in this plan to gradually grow/maintain the reserves to provide a source of funding for the ongoing replacement/refurbishment of capital assets that have not been budgeted.

A target funding level will normally be established for every reserve fund at the time it is created. Notwithstanding this target, the reserve fund will be reviewed annually by management to ensure its adequacy, including a comparison to target objectives.

Table 14: Reserve Balance

Year	Reserve Balance
2016	50,000
2017	100,000
2018	120,000
2019	130,000
2020	150,000
2021	200,000

LUI's projected reserve balance is expected to be \$50,000 in 2016 and increase to \$200,000 by 2021.

### Dividend

Dividends are generally in line with long-term trends in earing and Holdco's financial growth, while sufficient profits are retained to support anticipate growth, fund infrastructure, strategic investments, and provide continued support for the shareholder.

Over the past few years, LUI has made the following dividend payments to the Town of Cobourg:

Table 15: Dividend Payments – 2011 - 2015

Year	Dividend Paid
2015	206,000
2014	260,100
2013	385,100
2012	470,000
2011	600,000

Note that prior to 2014, the total dividend was paid by Lakefront Utilities Inc. Starting in 2014, other subsidiaries of the Town of Cobourg Holdings Inc. ("Holdco") started paying a portion of the annual dividend.

Consistent with Lakefront Group of Companies dividend policy, a portion of LUI's earnings, decided by the Board of Directors is to be paid to Holdco and beginning in 2014, LUI had paid a dividend equal to 50% of its net income. The dividend payment was in addition to the 7.25% (\$507,500) interest paid on the debt to the Town of Cobourg as detailed in Table 9.

Lakefront Utilities Inc.'s six year financial plan was prepared based on no future dividend payments to Holdco, based on the following intentions:

- An Increase in capital spending for the period 2016 to 2021;
- Continuation of reasonable rates to attract new businesses;

Based on the increased capital spending and the desire to keep rates reasonable, LUI doesn't have significant operating funds to pay both dividend and interest to Holdco. Furthermore, to adherer to the sustainability principle, LUI will begin building a reserve to fund unexpected capital requirements, etc.

### Conclusions

The following are the main conclusions and recommendations:

- The annual net cost to be recovered from rates is projected to increase from \$4.2 million in 2016 to approximately \$4.5 million by 2021. This represents an annual increase of approximately 0.72% to 2.27% over the 6-year period.
- No new debt will be required for the period 2016 to 2021.
- The net book value of the electricity system is projected to increase from approximately \$17.0 million in 2016 to approximately \$19.9 million in 2021.
- Based on the projected financial statements, the financial outlook to 2021 remains positive and the financial resources sufficient to meet the needs of the electricity system.
- Based on the projected January 1, 2017 rates, LUI will have sufficient revenue for the OM&A and capital requirements, without making rates unreasonable.
- The six year financial plan includes an effort to gradually grow/maintain a reserve account.
- As a result of the increased capital spending and the desire to keep rates reasonable, no dividend will be paid to Holdco for the period 2016 to 2021.

# Index to Appendices

Appendix A: Lakefront Utilities Inc. Capital Forecast – 2016 to 2021

# Appendix A: Lakefront Utilities Inc. Capital Forecast – 2016 to 2021

Project	Total	Investment Category	Service Territory
Albert St - Division to Third St	\$74,800	System Renewal	Cobourg
Queen St - McGill St to Division St	\$104,500	System Renewal	Cobourg
Queen St - PM3-47 (1 Queen St)	\$49,500	System Renewal	Cobourg
Charles St - UG Services	\$20,000	System Renewal	Cobourg
Division St - University to CP Rail	\$110,000	System Renewal	Cobourg
Park St	\$100,000	System Renewal	Cobourg
John St/Spencer St E	\$132,000	System Renewal	Cobourg
Other miscellaneous items	\$21,000	System Renewal	Cobourg/Colborne
Victoria St Station COLB Rebuild	\$460,000	System Renewal	Colborne
Victoria St Station COLB - Wholesale Metering	\$15,000	System Renewal	Colborne
Victoria St Station COLB - Primary Feeder Cable	\$120,000	System Renewal	Colborne
Darcy St Station - Painting	\$4,000	System Renewal	Cobourg
Pole Removals	\$20,000	System Renewal	Cobourg/Colborne
System Renewal	\$1,230,800		
New Services	\$50,000	System Access	Cobourg/Colborne
System Access	\$50,000		
2015 Boom & Box for Single Bucket	\$245,000	General Plant	Cobourg/Colborne
New service vehicle	\$35,000	General Plant	Cobourg/Colborne
GIS	\$50,000	General Plant	Cobourg/Colborne
Tools	\$5,000	General Plant	Cobourg/Colborne
Facilities - Building	\$10,000	General Plant	Cobourg
IT Hardware & Software Upgrades	\$25,000	General Plant	Cobourg/Colborne
Metering - 2 handhelds	\$7,000	General Plant	Cobourg/Colborne
Metering - Meters >50<500 (120 total, 30 in 2016)	\$35,000	General Plant	Cobourg/Colborne
General Plant	\$412,000		<u>.</u>
Total Capital	\$1,692,800		

Project	Total	Investment Category	Service Territory
Daintry Cres. (North End)	\$77,550	System Renewal	Cobourg
Daintry Cres. (South End)	\$42,600	System Renewal	Cobourg
Ewing St. (including Beatty Cres.)	\$137,500	System Renewal	Cobourg
Mackechnie Cres.	\$94,600	System Renewal	Cobourg
Westwood Drive	\$275,000	System Renewal	Cobourg
Willow Crescent	\$33,000	System Renewal	Cobourg
King St. E (College St. to Henry St)	\$56,100	System Renewal	Cobourg
King St. E (Division St. to Henry St)	\$56,100	System Renewal	Cobourg
SF6 Padmount Switchgear	\$134,640	System Renewal	Cobourg
Other miscellaneous items	\$21,000	System Renewal	Cobourg/Colborne
Pole Removals	\$20,000	System Renewal	Cobourg/Colborne
Durham St Station COLB Rebuild	\$370,000	System Renewal	Colborne
Durham St Station COLB - Primary Feeder Cable	\$80,000	System Renewal	Colborne
Durham St Station COLB - Viper Switches	\$100,000	System Renewal	Colborne
System Renewal	\$1,498,090		
New Services	\$50,000	System Access	Cobourg/Colborne
System Access	\$50,000		
Pole Trailer - Replace Trailer 2 (1983)	\$35,000	General Plant	Cobourg
Tools	\$5,000	General Plant	Cobourg/Colborne
Facilties - Building	\$10,000	General Plant	Cobourg
IT Hardware & Software Upgrades	\$25,000	General Plant	Cobourg/Colborne
Metering - Meters >50<500 (120 total = 20/year)	\$76,500	General Plant	Cobourg/Colborne
General Plant	\$151,500		
Total	\$1,699,590		

Project	Total	Investment Category	Service Territory
44/28kV ROW - D'Arcy to Brook	\$284,900	System Renewal	Cobourg
44kV Load Break Switch - 5014-1	\$33,000	System Renewal	Cobourg
44kV switch - Brook Rd	\$33,000	System Renewal	Cobourg
Albert St (Hibernia St. to Third St.)	\$89,100	System Renewal	Cobourg
Albert St (Bagot St. to Hibernia St.)	\$56,000	System Renewal	Cobourg
King St. (Victoria St. to Kensington)	\$170,500	System Renewal	Colborne
King St. (Ontario to Hibernia)	\$66,000	System Renewal	Colborne
William St. (North of University)	\$66,000	System Renewal	Cobourg
University Ave (UG crossing across William)	\$66,000	System Renewal	Cobourg
Glenwatford/Ravensdale/Tracy Rd	\$302,500	System Renewal	Cobourg
Burnham St (Rail Crossing - CN)	\$58,000	System Renewal	Cobourg
760 Heath St.	\$86,700	System Renewal	Cobourg
111 Hibernia St.	\$107,100	System Renewal	Cobourg
Other miscellaneous items	\$21,000	System Renewal	Cobourg/Colborne
Pole Removals	\$20,000	System Renewal	Cobourg/Colborne
System Renewal	\$1,459,800		
New Services	\$50,000	System Access	Cobourg/Colborne
System Access	\$50,000		
	Ć 40.000		
Line Crew Cab Pickup 4x4	\$40,000	General Plant	Cobourg
Outage Management System (phase 1)	\$35,000	General Plant	Cobourg/Colborne
Dump Truck	\$75,000	General Plant	Cobourg
Tools	\$5,000	General Plant	Cobourg/Colborne
Faciities - Building	\$10,000	General Plant	Cobourg/Colborne
IT Hardware & Software Upgrades	\$25,000	General Plant	Cobourg/Colborne
General Plant	\$190,000		
	1		
Total	\$1,699,800		

Project	Total	<b>Investment Category</b>	Service Territory
44/28kV ROW - Division to D'Arcy	\$275,550	System Renewal	Cobourg
44kV Load Break Switch - 5013-1 Replacement	\$33,000	System Renewal	Colborne
King St (Kensington to Durham St)	\$232,100	System Renewal	Colborne
Victoria St (Victoria Station to King St)	\$157,300	System Renewal	Colborne
Durham - Durham Station to King St	\$132,000	System Renewal	Colborne
King St. E Durham St. to Pole #167	\$205,700	System Renewal	Colborne
Swayne St.	\$22,000	System Renewal	Cobourg
135 Chapel St.	\$55,000	System Renewal	Cobourg
Other miscellaneous items	\$21,000	System Renewal	Cobourg/Colborne
Pole Removals	\$20,000	System Renewal	Cobourg/Colborne
System Renewal	\$1,153,650		
New Services	\$50,000	System Access	Cobourg/Colborne
System Access	\$50,000		
RBD	\$380,000	General Plant	Cobourg
Outage Management System (phase 2)	\$40,000	General Plant	Cobourg/Colborne
Replace Distribution Tech Vehicle	\$35,000	General Plant	Cobourg/Colborne
Tools	\$5,000	General Plant	Cobourg/Colborne
Faciities - Building	\$10,000	General Plant	Cobourg
IT Hardware & Software Upgrades	\$25,000	General Plant	Cobourg/Colborne
General Plant	\$495,000		
Total	\$1,698,650		

## 2020 Forecast

Project	Total	Investment Category	Service Territory
44/28kV ROW - Ontario to Division	\$290,400	System Renewal	Cobourg
44kV Load Break Switch - 5004-1	\$33,000	System Renewal	Cobourg
44kV Load Break Switch - 5005-1	\$33,000	System Renewal	Cobourg
44kv/4.16kv ROW - Ontario St to Victoria Station	\$158,400	System Renewal	Colborne
Ontario St. King St. W to Arthur St	\$110,000	System Renewal	Colborne
Elgin St. S	\$110,000	System Renewal	Colborne
Division St Arthur to Church St.	\$187,000	System Renewal	Colborne
Brook Rd Station - 44kV	\$130,000	System Renewal	Cobourg
Thornlea St.	\$47,300	System Renewal	Colborne
Other miscellaneous items	\$21,000	System Renewal	Cobourg/Colborne
Pole Removals	\$20,000	System Renewal	Cobourg/Colborne
System Renewal	\$1,140,100		
New Services	\$50,000	System Access	Cobourg/Colborne
System Access	\$50,000	,	5.
Pickup Super Cab 4x4	\$40,000	General Plant	Cobourg
Double Bucket	\$425,000	General Plant	Cobourg
Tools	\$5,000	General Plant	Cobourg/Colborne
Faciities - Building	\$10,000	General Plant	Cobourg
IT Hardware & Software Upgrades	\$25,000	General Plant	Cobourg/Colborne
General Plant	\$505,000		
Total	\$1,695,100		

## 2021 Forecast

Project	Total	Investment Category	Service Territory
44/28kV ROW - Burnham To Ontario	\$236,500	System Renewal	Cobourg
27.6kV increaesd capacity planning	\$100,000	System Renewal	Cobourg
Division St Arthur to Earl	\$110,000	System Renewal	Colborne
Earl St.	\$151,800	System Renewal	Colborne
Church St. E./Elgin St. N/Victory Lane/Maybee Lane	\$211,200	System Renewal	Colborne
Burnham St./Cedar St.	\$134,200	System Renewal	Colborne
North/Creek/Behind King St W. (btw Division and Vic)	\$156,200	System Renewal	Colborne
Parliament/ Scott	\$317,900	System Renewal	Colborne
Durham St. N (King St E to Scott St)	\$150,700	System Renewal	Colborne
Other miscellaneous items	\$21,000	System Renewal	Cobourg/Colborne
Pole Removals	\$20,000	System Renewal	Cobourg/Colborne
System Renewal	\$1,609,500		
New Services	\$50,000	System Access	Cobourg/Colborne
System Access	\$50,000		
Tools	\$5,000	General Plant	Cobourg/Colborne
Facilties - Building	\$10,000	General Plant	Cobourg/Colborne
IT Hardware & Software Upgrades	\$25,000	General Plant	Cobourg/Colborne
General Plant	\$40,000		
Total	\$1,699,500		