

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC.

Enbridge Gas Distribution Inc. applied to raise its natural gas rates effective January 1, 2017.

Learn more. Have your say.

Enbridge Gas Distribution Inc. applied to the Ontario Energy Board to raise its natural gas rates effective January 1, 2017. If the application is approved, a typical residential customer of Enbridge Gas Distribution Inc. would see an increase of approximately \$7 per year. Other customers, including businesses, may also be affected.

The requested rate increase is based on the rate update framework approved by the Ontario Energy Board for the period 2014 to 2018. The rate change is tied to updated costs for 2017 which include measures to promote efficiency.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Enbridge Gas' request. We will question the company on its case for a rate change. We will also hear questions and arguments from individual customers and from groups that represent Enbridge Gas' customers. At the end of this hearing, the OEB will decide what, if any, rate changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enbridge Gas' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[utility will insert actual date 5 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and only in relation to rate 332, Dawn transportation service, the customer care services procurement deferral account, and the following items on the OEB-approved list of custom IR adjustments applicable to 2017: volumes, revenues, gas supply plan, income taxes, and cost of debt.

LEARN MORE

Our file number for this case is **EB-2016-0215**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2016-0215** on the OEB website: www.ontarioenergyboard.ca/participate. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **[utility will insert actual date 5 calendar days from the date the notice is posted on the applicant's website]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

