

**From:** [BoardSec](#)  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment Submitted: EB-2016-0091  
**Date:** October 31, 2016 11:14:31 AM

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**From:** [webmaster@ontarioenergyboard.ca](mailto:webmaster@ontarioenergyboard.ca) [mailto:[webmaster@ontarioenergyboard.ca](mailto:webmaster@ontarioenergyboard.ca)]  
**Sent:** October-31-16 9:23 AM  
**To:** BoardSec  
**Subject:** Letter of Comment Submitted: EB-2016-0091

## LETTER OF COMMENT

### Comments:

EB-2016-0091 London Hydro request for increases in several charges:

Residential electricity consumers in Ontario and London Ontario cannot afford more increases in rates. Costs are so high at present that many of us cannot afford to pay the electricity bills without sacrificing other basic necessities of life. Death by a thousand increases!

The process to respond to the application by London Hydro via the OEB is difficult for most residential customers to even know about or reply to. Most residents don't receive the London Free Press and would not notice the type of ad placed by the OEB. There needs to be a better way to inform the average consumer so that a wider-based response is possible to protest these unending cost increases.

When will the relentless cost increases of electricity end? What justification can there possibly be when London Hydro apparently makes enough profit to pay the City of London and people are struggling to pay electricity costs?

There simply can be no justification for a request for increase in several charges by London Hydro. Simply take less profit or reduce salaries at the upper end of London Hydro.

Sincerely, Maria Gitta, London

**Name:** Maria Z Gitta

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**Fax:** 0

**Company:**

