

November 18, 2016

The Board Secretary Ms. Kirsten Walli Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto, ON M4P 1E4

F.B. 2016-0332



Dear Ms. Walli,

Re: Renewal of Universal Energy Corporation's Electricity Retailer Licence # ER-2012-0037

Kindly accept our application package for the renewal of Universal Energy Corporation ('UEC') Electricity Retailer licence # ER-2012-0037.

Included are:

- Two copies of the application form with the original signatures on both copies
- A cheque in the amount of \$200.00 non-refundable application fee
 - A list of Officers and Directors, including name and title .
 - A corporate organization chart Schedule D .
 - Relevant Financial information i.e. A signed Parental Guarantee; Just Energy's 2015 & 2016 Annual Reports
 - A completed Section 15 for all key individuals .
 - Copies of two documents (including a photo) to support each key individuals' identity and,
 - Schedules

UEC is not currently marketing to customers in Ontario and will notify the OEB should it decide to sell or offer electricity to consumers in Ontario.

We trust that the information provided will be kept strictly confidential. If you have any questions or comments, please do not hesitate to contact me.

Thanking you in advance for your assistance.

Sincerely,

nBah

Nola Ruzycki Vice President, Regulatory Affairs - Canada Tel.: (403) 462-4299 Email: nruzycki@justenergy.com



Application for an Electricity Retailer Licence Application Instructions

1. Purpose of this Form

This form is to be used to apply for a licence that would enable the applicant

- (a) to sell or offer to sell electricity to a consumer;
- (b) to act as agent or broker for a retailer with respect to the sale of electricity; and/or
- (c) to act or offer to act as an agent or broker for a consumer with respect to the sale or offering for sale of electricity.

2. Completion Instructions

This form is in a writeable PDF format. The applicant must either:

- type answers to all questions, print two copies and sign both copies; or
- print a copy of the form, clearly print answers to all questions, make a copy and sign both copies.

The applicant must also complete the checklist attached to the application form.

Please send both copies of the completed form, checklist, and two copies of any attachments to:

Board Secretary Ontario Energy Board P.O Box 2319 2300 Yonge Street, 27th Floor Toronto, ON M4P 1E4

Any questions regarding the completion of this application should be directed to the OEB at IndustryRelations@ontarioenergyboard.ca.

Please note that the Board may require information that is additional or supplementary to the information filed in this application form and that filing of the form does not preclude the applicant from filing additional or supplementary information.

The Board's "Performance Standards for Processing Applications" are indicated on the "Corporate Information and Reports" section of the Board's website at <u>www.ontarioenergyboard.ca</u>. Applicants are encouraged to consider the timelines required to process applications to avoid submitting applications too early or too late. Submitting applications too early without reasonable certainty of the proposed licensed activities will impede regulatory efficiency while submitting applications too late will leave the applicant to bear the risk of delayed commencement of licensed activities. If the submitted application is incomplete, it may be returned by the Board or there may be a delay in processing the application.

3. Application and Registration Fees

A non-refundable application fee is required to process your application. Please enclose a cheque or money order made payable to the **ONTARIO ENERGY BOARD**. The amount of the application fee is indicated on the "Apply for a Licence" page of the "Licences" section of the Board's website at <u>www.ontarioenergyboard.ca</u>.

If a licence is issued, the licensee will be required to pay an annual registration fee. Annual registration fee information is indicated on the "Apply for a Licence" page of the "Licences" section of the Board's website at <u>www.ontarioenergyboard.ca</u>.

4. Confidentiality

Sections 10 to 15 of this application will be treated as confidential. All other information filed as a part of or in support of this application will be placed on the public record. Where the applicant objects to public disclosure of information contained in sections other than sections 10 to 15, the applicant must follow the procedure set out in the Board's Practice Direction on Confidential Filings.

5. Important Information

The applicant must make a copy of the non-confidential sections of the application available to any person who requests a copy of the application.

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 Onterio Energy

 Board

 P.O. Box 2319

 2300 Yonge Street

 27th Floor

 Toronto ON M4P 1E4

 Telephone: 1-888-632-6273

 Facsimile: (416) 440-7656

1. The Applicant

Commission de l'énergie l'Ontario C.P. 2319 2300, rue Yonge 27e étage Toronto ON M4P 1E4 Téléphone: 1-888-632-6273 Télécopieur: (416) 440-7656



Application for an Electricity Retailer Licence

city Retailer	For Office Use Only	
	Application Number	EB-2016-0322-
	Date Received	Nov. 22/16
		RECEIVED
Universal Energy Corporation		LOV 7 1 706

Name to Appear on Licence:

Legal Name of the Applicant

Universal Energy Corporation	ONTARIO ENERGY BOARD

Indicate if the name to appear on the licence is the same as the legal name.

Please note that if the name to appear on the licence is not the same as the legal name, the name on the licence must include the legal name of the applicant and the legal name must appear first. The "Name to Appear on Licence" will appear on the notice of application and on the licence.

Business Classification:

- C Sole Proprietor
- C Partnership

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Corporation

Date of formatio	n or incorporation:	November 25, 2004	
Place of formation	on or incorporation:	Toronto	
Province/state	Ontario		
Country	Canada		

If the applicant is an individual, the applicant must be at least 18 years old. If the applicant is an individual, is he or she at least 18 years old?

C Yes

C No

Not applicable - not an individual

2. Licence Primary Contact

As a condition of licensing, the licensee shall designate a person who will act as primary contact with the Board on matters related to the licence.

	Last Name	First Name	Initial	
Mr. C Mrs. C	Ruzycki	Nola		
Miss 🔿 Ms. 💿	Title/Position			
Other C	VP, Regulatory Affairs - Canada			
	Company Name if different from	Name to Appear on Licence		
	Just Energy Group Inc.			
Licence Primary Contact Address:				
Suite 400 - 6345 Dixie R	oad			
City	Province/State	Country	Postal/Zip Code	
Mississauga	Ontario	Canada	L5T 2E6	
Phone Number	Toll Free (if available) Fax Number	E-mail Address		
403-462-4299	905-564-606	69 nruzycki@justenergy.co	m	

If the above address is not in Ontario, the applicant must also provide contact information for service purposes in the province of Ontario. Applicants whose offices are not located in Ontario may provide the address of an agent (an individual who is a resident of Ontario and is at least 18 years old, or a corporation that has its head office or registered office in Ontario) as the address of service.

Mr. C Mrs	Last Name		First Name	Initial
Miss C Ms.				J []
	Company Name if	different from Name to	Appear on Licence	
Address for Servic	e in Ontario (if different than th	e Licence Primary Cont	tact Address above)	
City		Province ONTARIO	Postal Code	
Phone Number	Toll Free (if available)	Fax Number	E-mail Address	

3. Application Primary Contact

Indicate if same as above. If yes, proceed to section 4.

The primary contact for the licence application may be a person within the applicant's organization other than the licence primary contact noted above. An applicant may also choose to designate a consultant, lawyer, etc. to be the primary contact for the licence application. The Board will communicate with this person during the course of the application but with the licence primary contact after a licence is issued.

Mr. C	Mrs. C	Last Name	First Name	Initial
Miss 🔿 Other 🔿	Ms. C	Title/Position		
	<u></u>	Company Name if different from	m Name to Appear on Licence	-
Application F	rimary Contac	t Address:		
City		Province/State	Country	Postal/Zip Code
Phone Numb	er T	oll Free (if available) Fax Numbe	er E-mail Address]

4. Customer Complaint or Inquiries Primary Contact

Provide contact information of the person to whom correspondence or communication regarding customer complaints or inquiries should be addressed. The mailing address should be in Ontario and the telephone number should be listed in Ontario. If the applicant intends to retail electricity to low-volume consumers (annually consuming less than 150,000 kilowatt hours of electricity), the applicant should also provide a telephone number which may be reached by the general public without a charge.

		Last Name		First Name	Initial
Mr. C	Mrs. C	Anesetti-Parra		Vanessa	
Miss G	Ms. 💽	Title/Position			
Other C		Senior Manager, C	Corporate & Consume	r Relations and Regulatory Administr	ation
		Company Name if	different from Name t	o Appear on Licence	
		Just Energy Group	o, Inc.		
Customer Co	mplaint or In	quiries Primary Contact	Address:		
Suite 400 - 6	345 Dixie Ro	ad			
City			Province	Postal Code	
Mississauga			ONTARIO	L5T 2E6	
Phone Numb	er 7	Toll Free	Fax Number	E-mail Address	
905-795-3574	4 1	-866-359-6067.73574	1-866-299-3749	ON_customerfeedback@justene	ergy.com

5. Type of Application

- C New licence
- Renewal, please provide the licence number and expiry date of the existing licence
 Licence Number: ER- 2012-0037
 Expiry Date: May 23, 2017

6. Trade Names

The electricity retailer licence authorizes the licensee to conduct business using the name under which the licence is held. It also provides for the use of trade names by the licensed electricity retailer.

Does the applicant intend to use trade names?

Yes, provide a list of trade names the applicant intends to use in the space provided below.

No, proceed to 7.

Energy One	
Energy One Canada	
Wholesale Energy	

7. Applicant's Licensing Status and History

- (a) Has the applicant, an affiliate of the applicant, or an associated entity (e.g., a partnership or limited partnership) ever been licensed by the Ontario Energy Board? (the *Business Corporations Act* definition for affiliate can be found at <u>www.e-laws.gov.on.ca</u>).
 - Yes, provide details of current and expired licences in the table below.
 - No, proceed to 7(b).

Licensee Name	Relation to the applicant (e.g., applicant itself, affiliate, partneretc.)	Licence Number
Please see Appendix A.		

- (b) Does the applicant, an affiliate of the applicant, or an associated entity (e.g., a partnership or limited partnership) have any other application(s) before the Ontario Energy Board?
 - Yes, provide details in the table below.
 - No, proceed to 7(c).

Applicant Name	Type of Application	Ontario Energy Board File Number (if applicable)
Universal Energy Corporation	Natural Gas License Renewal	EB-2016-0261

(c) Has the applicant, an affiliate of the applicant, or an associated entity (e.g., a partnership or limited partnership) ever undertaken licensed energy sector activity in any other jurisdiction within North America?

Yes, provide details of current and expired licences in the table below

] No

Company Name	Jurisdiction	Business Activity	Name of Licensing Body	Licence/Registration No.
Please see Appendix B.				

8. Officers, Directors and Key Individuals

- (a) If the applicant is a corporation, provide as a separate attachment a list of all officers and directors, including name and title.
- (b) Provide a list of key individuals below. The individuals listed must be the individuals that are responsible for the following functions for the applicant: regulatory requirements and conduct, financial matters and technical matters. These key individuals may include the Chief Executive Officer, the Chief Financial Officer, other officers, directors and proprietors.

Note: Please list a minimum of three key individuals. If unable to provide a minimum of three, please explain.

Please see Appendix C for 8(a).

President
EVP, General Counsel and Corporate Secretary
Chief Financial Officer

9. Intended Services and Markets

(a)	Intended Services: please identify which of the following services the applicant intends to offer. You may select as many as applicable.
	to sell or offer to sell electricity to low-volume consumers (annually consuming less than 150,000 kilowatt hours of electricity) in Ontario.
	to sell or offer to sell electricity to large-volume consumers (annually consuming more than 150,000 kilowatt hours of electricity) in Ontario.
	to act as an agent or broker for a retailer with respect to the sale or offering for sale of electricity to large-volume consumers, or as an agent or broker for large-volume consumers with respect to the sale or offering for sale of electricity in Ontario.
	to act as an agent or broker for a retailer with respect to the sale or offering for sale of electricity to low-volume consumers, or as an agent or broker for low-volume consumers with respect to the sale or offering for sale of electricity in Ontario.
ls the	e applicant currently providing any of the above listed services?
	Yes, provide a list of the services the applicant is currently providing.
\boxtimes	No, indicate when the applicant intends to provide these services.
\square	No, indicate when the applicant intends to provide these services. The applicant will notify the OEB should it decide to sell or offer electricity to consumers in Ontario.
(b)	
	The applicant will notify the OEB should it decide to sell or offer electricity to consumers in Ontario. Wholesale Market Participation: does the applicant intend to operate in the IESO-administered markets and settle
	The applicant will notify the OEB should it decide to sell or offer electricity to consumers in Ontario. Wholesale Market Participation: does the applicant intend to operate in the IESO-administered markets and settle bilateral contracts through the IESO?
(b)	The applicant will notify the OEB should it decide to sell or offer electricity to consumers in Ontario. Wholesale Market Participation: does the applicant intend to operate in the IESO-administered markets and settle bilateral contracts through the IESO? Yes
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(b)	The applicant will notify the OEB should it decide to sell or offer electricity to consumers in Ontario. Wholesale Market Participation: does the applicant intend to operate in the IESO-administered markets and settle bilateral contracts through the IESO? Yes No, please explain how the applicant intends to participate. See response to question 9(a). Retail Market Participation: does the applicant intend to settle the wholesale market cost of electricity consumed by its customers through a distributor's settlement system?
(b)	The applicant will notify the OEB should it decide to sell or offer electricity to consumers in Ontario. Wholesale Market Participation: does the applicant intend to operate in the IESO-administered markets and settle bilateral contracts through the IESO? Yes No, please explain how the applicant intends to participate. See response to question 9(a). Retail Market Participation: does the applicant intend to settle the wholesale market cost of electricity consumed by its customers through a distributor's settlement system? Yes