

Appendix A

Understanding the Price Comparison

This Price Comparison compares only the price businesses pay on the Electricity line of the bill from their local utility (Table A) to the price of electricity offered by the energy retailer (Table B). This is not a total bill comparison.

The information on this page and in Table A was prepared by the Ontario Energy Board (OEB). Table B and other information on this price comparison was filled in by the energy retailer.

Table A shows the prices that are billed by your utility based on time-of-use prices as set by the OEB. These prices can change every May and November.



Use The OEB's Online Bill Calculator To Compare Prices

To compare your total bill costs based on your own electricity use, use your current utility bill, the contract price offer and the OEB's bill calculator.

Learn more at OntarioEnergyBoard.ca

Before Comparing Prices

Here are key things you need to know:

1. Other Charges

Even if you switch to an energy retailer, you will still have to pay other charges each month to have your electricity delivered to your business by your utility.

These charges include delivery and regulatory charges as well as taxes.

2. The Global Adjustment (GA)

All electricity consumers pay a portion of the GA. The electricity prices offered by your utility include an estimate of the GA. If you switch to an energy retailer, you will still have to pay your share of the GA and it will appear as a separate line item on your electricity

bill. The GA is calculated, and can change, each month. Learn more about the GA at OntarioEnergyBoard.ca

3. Time-of-Use Pricing

Under time-of-use pricing, the amount your business pays for electricity depends on when you use it.

Table A shows time-of-use pricing for a business with the following monthly electricity use pattern:

- 65% during Off-Peak hours when prices are lowest
- 17% during Mid-Peak hours when prices are higher
- 18% during On-Peak hours when prices are highest

Tables A and B below compare prices for three different levels of monthly electricity use. The amount of electricity that your business uses may be different. Check your bill and select the kWh level that is closest to what your business uses each month.

TABLE A Electricity Line Price From Your Utility

This is calculated using prices set by the OEB and the typical time-of-use consumption pattern described on the left.

1,000 kWh	6,500 kWh	12,000 kWh
\$111.39	\$724.04	\$1,336.68
Global Adjustment:		
Estimated amount included in above prices as described on the left		
*Estimated Electricity Line Monthly Total		
\$111.39	\$724.04	\$1,336.68

TABLE B Electricity Line Contract Price Offered By:

[field]
Based on [field] cents per kWh
*these prices are not regulated by the OEB

1,000 kWh	6,500 kWh	12,000 kWh
[field]	[field]	[field]
[Energy Retailer field]		
[field]	[field]	[field]
[Energy Retailer field]		
[field]	[field]	[field]
Global Adjustment:		
Monthly kWh X [field] cents estimated (actual monthly amount may vary)		
[field]	[field]	[field]
*Estimated Electricity Line Monthly Total		
[field]	[field]	[field]

*You will also have to pay charges to your utility including Delivery and Regulatory charges as well as taxes.

Description of Contract Price Offer

The Electricity Line Contract Price information below and in Table B above has been prepared by: [company name field] it has not been reviewed or approved by the OEB.

[description field]

Appendix B

The Ontario Energy Board

PROTECTING YOU

The Ontario Energy Board (OEB) is the independent regulator protecting Ontario's electricity and natural gas consumers. This information was prepared by the OEB. Please read it carefully.

The Facts

⊗ You Do Not Have To Enter Into A Contract.

- You have a choice. You may decide to enter into an energy contract or you can purchase electricity or natural gas from your utility. Energy contract prices are not regulated by the OEB.
- Your home will have natural gas or electricity whether or not you sign a contract.
- With, or without, an energy contract, you will still be eligible for conservation and other programs from government or your utility.

⊗ Savings Are Not Guaranteed.

- The OEB does not set prices included in the energy retailer's contract. Make sure you understand what you will pay under the contract.

⊗ Energy Retailers Are Not Your Utility, The Government or The OEB.

Before You Sign Up

WHAT YOU NEED TO KNOW

⊗ Do your homework. Don't be pressured.

The energy retailer must give you the following documents. Take the time to read all the information.

- The Energy Contract
- A Price Comparison, one for electricity and one for natural gas

If these documents were not provided to you, call the OEB.

⊗ Understand Payment Options.

- If you are on an equal payment plan, make sure you ask your electricity utility if you can stay on their plan if you enter into a contract.

⊗ Remember, You Are Entering Into A Legal Agreement.

⊕ There will be other charges.

An energy contract only applies to part of your bill.

- If you switch to an energy retailer, you still have to pay other charges to your utility companies to have your natural gas and electricity delivered to your home.
- The Global Adjustment (GA) accounts for the differences between the market price of electricity and the rates paid to regulated and contracted generators, and for conservation programs.
- All electricity customers pay a portion of the GA. Under an electricity contract, you will start to see that the GA is itemized as a separate line on your bill.

The contract is a legal agreement between you and an energy retailer. When you sign, you have rights and you also have responsibilities.

⊗ You can cancel the contract with no penalty:

- Within 10 days of signing up for the contract.
- Within 30 days after you receive your second bill under the contract. You will still have to pay your bill.
- You can cancel at any other time but may have to pay a cancellation fee. Read

⊕ ⊖ **Use The OEB's Online Bill Calculator To Compare Prices**

Before you enter into a contract, get a current price comparison. Use your own utility bill, the contract price offer and the OEB's bill calculator.

Go to OntarioEnergyBoard.ca

⊗ You Can Change Your Mind

Confirming the contract

- You will be contacted 10-45 days after you've entered into the contract to verify that you wish to continue with it. If you do not want to continue with the contract, you can say so. You will not have to pay a cancellation fee.

your contract and know the cancellation rules and cost.