

Important Information About Your Rates
January 2017
Rate 01 - North West (previously Rate 201 - Fort Frances Area)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation, transportation price adjustment and delivery rates, a decrease to the gas price adjustment, storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$81.11 for a typical Rate 01 - North West (previously Rate 201 - Fort Frances Area) customer using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 0.4985 ¢/m³ to 11.7711 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.0116 ¢/m³ to -1.7023 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.9200 ¢/m³ to 6.7385 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2708 ¢/m³ to 0.6627 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.6199 ¢/m³ to 2.0587 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North West (previously Rate 201 - Fort Frances Area) customer using 2,200 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	11.7711 ¢/m ³	\$10.98
Gas Price Adjustment	-1.7023 ¢/m ³	-\$0.25
Transportation to Union Gas	6.7385 ¢/m ³	\$20.22
Transportation Price Adjustment	0.6627 ¢/m ³	\$5.95
Storage	2.0587 ¢/m ³	-\$35.63
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$81.11

Important Information About Your Rates
January 2017
Rate 01 - North West (previously Rate 201 - Fort Frances Area)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation, transportation price adjustment and delivery rates, a decrease to the storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$70.38 for a typical Rate 01 - North West (previously Rate 201 - Fort Frances Area) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.9200 ¢/m³ to 6.7385 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2708 ¢/m³ to 0.6627 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.6199 ¢/m³ to 2.0587 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North West (previously Rate 201 - Fort Frances Area) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	6.7385 ¢/m ³	\$20.22
Transportation Price Adjustment	0.6627 ¢/m ³	\$5.95
Storage	2.0587 ¢/m ³	-\$35.63
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$70.38

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 01 - North West (previously Rate 101 - Northwestern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation, transportation price adjustment and delivery rates, a decrease to the gas price adjustment, storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$104.91 for a typical Rate 01 - North West (previously Rate 101 - Northwestern Ontario) customer using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 0.4169 ¢/m³ to 11.7711 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.0116 ¢/m³ to -1.7023 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate increased by 1.7517 ¢/m³ to 6.7385 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2708 ¢/m³ to 0.6627 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.2876 ¢/m³ to 2.0587 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North West (previously Rate 101 - Northwestern Ontario) customer using 2,200 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	11.7711 ¢/m ³	\$9.17
Gas Price Adjustment	-1.7023 ¢/m ³	-\$0.25
Transportation to Union Gas	6.7385 ¢/m ³	\$38.52
Transportation Price Adjustment	0.6627 ¢/m ³	\$5.95
Storage	2.0587 ¢/m ³	-\$28.32
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	(includes \$74.12 for cap-and-trade costs)
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$104.91

Important Information About Your Rates
January 2017
Rate 01 - North West (previously Rate 101 - Northwestern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation, transportation price adjustment and delivery rates, a decrease to the storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$95.99 for a typical Rate 01 - North West (previously Rate 101 - Northwestern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate increased by 1.7517 ¢/m³ to 6.7385 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2708 ¢/m³ to 0.6627 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.2876 ¢/m³ to 2.0587 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North West (previously Rate 101 - Northwestern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	6.7385 ¢/m ³	\$38.52
Transportation Price Adjustment	0.6627 ¢/m ³	\$5.95
Storage	2.0587 ¢/m ³	-\$28.32
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$95.99

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 01 - North West (previously Rate 301 - Northern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation, transportation price adjustment and delivery rates, a decrease to the gas price adjustment, storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$55.85 for a typical Rate 01 - North West (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 0.2906 ¢/m³ to 11.7711 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.0116 ¢/m³ to -1.7023 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.2470 ¢/m³ to 6.7385 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2708 ¢/m³ to 0.6627 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.8889 ¢/m³ to 2.0587 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North West (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	11.7711 ¢/m ³	\$6.41
Gas Price Adjustment	-1.7023 ¢/m ³	-\$0.25
Transportation to Union Gas	6.7385 ¢/m ³	\$5.44
Transportation Price Adjustment	0.6627 ¢/m ³	\$5.95
Storage	2.0587 ¢/m ³	-\$41.54
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$55.85

Important Information About Your Rates
January 2017
Rate 01 - North West (previously Rate 301 - Northern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation, transportation price adjustment and delivery rates, a decrease to the storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$49.69 for a typical Rate 01 - North West (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.2470 ¢/m³ to 6.7385 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2708 ¢/m³ to 0.6627 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.8889 ¢/m³ to 2.0587 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North West (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	6.7385 ¢/m ³	\$5.44
Transportation Price Adjustment	0.6627 ¢/m ³	\$5.95
Storage	2.0587 ¢/m ³	-\$41.54
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$49.69

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 01 - North East (previously Rate 301 - Northern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation price adjustment, storage and delivery rates, a decrease to the gas price adjustment, transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$162.52 for a typical Rate 01 - North East (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 4.8197 ¢/m³ to 16.3002 ¢/m³ based on our forecast of natural gas market prices for the next 12 months. This rate now includes transportation costs to Ontario.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.4975 ¢/m³ to -2.1882 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 3.5210 ¢/m³ to 2.9705 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2765 ¢/m³ to 0.6684 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 2.6764 ¢/m³ to 6.6240 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North East (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	16.3002 ¢/m ³	\$106.05
Gas Price Adjustment	-2.1882 ¢/m ³	-\$10.92
Transportation to Union Gas	2.9705 ¢/m ³	-\$77.43
Transportation Price Adjustment	0.6684 ¢/m ³	\$6.07
Storage	6.6240 ¢/m ³	\$58.91
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$162.52

Important Information About Your Rates
January 2017
Rate 01 - North East (previously Rate 301 - Northern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment, storage and delivery rates, a decrease to the transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$67.39 for a typical Rate 01 - North East (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 3.5210 ¢/m³ to 2.9705 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2765 ¢/m³ to 0.6684 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 2.6764 ¢/m³ to 6.6240 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North East (previously Rate 301 - Northern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	2.9705 ¢/m ³	-\$77.43
Transportation Price Adjustment	0.6684 ¢/m ³	\$6.07
Storage	6.6240 ¢/m ³	\$58.91
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$67.39

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 01 - North East (previously Rate 601 - Eastern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation price adjustment, storage and delivery rates, a decrease to the gas price adjustment, transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$121.13 for a typical Rate 01 - North East (previously Rate 601 - Eastern Ontario) customer using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 4.7194 ¢/m³ to 16.3002 ¢/m³ based on our forecast of natural gas market prices for the next 12 months. This rate now includes transportation costs to Ontario.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.4975 ¢/m³ to -2.1882 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 4.7914 ¢/m³ to 2.9705 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2765 ¢/m³ to 0.6684 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 2.1688 ¢/m³ to 6.6240 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North East (previously Rate 601 - Eastern Ontario) customer using 2,200 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	16.3002 ¢/m ³	\$103.81
Gas Price Adjustment	-2.1882 ¢/m ³	-\$10.92
Transportation to Union Gas	2.9705 ¢/m ³	-\$105.41
Transportation Price Adjustment	0.6684 ¢/m ³	\$6.07
Storage	6.6240 ¢/m ³	\$47.74
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$121.13

Important Information About Your Rates
January 2017
Rate 01 - North East (previously Rate 601 - Eastern Ontario)

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment, storage and delivery rates, a decrease to the transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$28.24 for a typical Rate 01 - North East (previously Rate 601 - Eastern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 4.7914 ¢/m³ to 2.9705 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2765 ¢/m³ to 0.6684 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 2.1688 ¢/m³ to 6.6240 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6393 ¢/m³ to 0.6677 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 01 - North East (previously Rate 601 - Eastern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	2.9705 ¢/m ³	-\$105.41
Transportation Price Adjustment	0.6684 ¢/m ³	\$6.07
Storage	6.6240 ¢/m ³	\$47.74
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	12.5409 ¢/m ³	\$79.84 (includes \$74.12 for cap-and-trade costs)
Next 200 m ³	12.3079 ¢/m ³	
Next 200 m ³	11.9402 ¢/m ³	
Next 500 m ³	11.6027 ¢/m ³	
All Over 1,000 m ³	11.3239 ¢/m ³	
Delivery Price Adjustment	0.6677 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$28.24

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 10 - North West (previously Rate 210 - Fort Frances Area)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation, transportation price adjustment and delivery rates, a decrease to the gas price adjustment, storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$4,095.82 for a typical Rate 10 - North West (previously Rate 210 - Fort Frances Area) customer using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 0.4985 ¢/m³ to 11.7711 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.0116 ¢/m³ to -1.7023 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.7688 ¢/m³ to 5.9021 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2696 ¢/m³ to 0.6892 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 0.8514 ¢/m³ to 1.5493 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North West (previously Rate 210 - Fort Frances Area) customer using 93,000 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	11.7711 ¢/m ³	\$463.60
Gas Price Adjustment	-1.7023 ¢/m ³	-\$10.79
Transportation to Union Gas	5.9021 ¢/m ³	\$714.98
Transportation Price Adjustment	0.6892 ¢/m ³	\$250.72
Storage	1.5493 ¢/m ³	-\$791.80
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$4,095.82

Important Information About Your Rates
January 2017
Rate 10 - North West (previously Rate 210 - Fort Frances Area)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation, transportation price adjustment and delivery rates, a decrease to the storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$3,643.01 for a typical Rate 10 - North West (previously Rate 210 - Fort Frances Area) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.7688 ¢/m³ to 5.9021 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2696 ¢/m³ to 0.6892 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 0.8514 ¢/m³ to 1.5493 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North West (previously Rate 210 - Fort Frances Area) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	5.9021 ¢/m ³	\$714.98
Transportation Price Adjustment	0.6892 ¢/m ³	\$250.72
Storage	1.5493 ¢/m ³	-\$791.80
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$3,643.01

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 10 - North West (previously Rate 110 - Northwestern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation, transportation price adjustment and delivery rates, a decrease to the gas price adjustment, storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$5,102.45 for a typical Rate 10 - North West (previously Rate 110 - Northwestern Ontario) customer using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 0.4169 ¢/m³ to 11.7711 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.0116 ¢/m³ to -1.7023 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate increased by 1.6005 ¢/m³ to 5.9021 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2696 ¢/m³ to 0.6892 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 0.5191 ¢/m³ to 1.5493 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North West (previously Rate 110 - Northwestern Ontario) customer using 93,000 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	11.7711 ¢/m ³	\$387.73
Gas Price Adjustment	-1.7023 ¢/m ³	-\$10.79
Transportation to Union Gas	5.9021 ¢/m ³	\$1,488.44
Transportation Price Adjustment	0.6892 ¢/m ³	\$250.72
Storage	1.5493 ¢/m ³	-\$482.76
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$5,102.45

Important Information About Your Rates
January 2017
Rate 10 - North West (previously Rate 110 - Northwestern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation, transportation price adjustment and delivery rates, a decrease to the storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$4,725.51 for a typical Rate 10 - North West (previously Rate 110 - Northwestern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate increased by 1.6005 ¢/m³ to 5.9021 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2696 ¢/m³ to 0.6892 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 0.5191 ¢/m³ to 1.5493 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North West (previously Rate 110 - Northwestern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	5.9021 ¢/m ³	\$1,488.44
Transportation Price Adjustment	0.6892 ¢/m ³	\$250.72
Storage	1.5493 ¢/m ³	-\$482.76
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$4,725.51

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 10 - North West (previously Rate 310 - Northern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation, transportation price adjustment and delivery rates, a decrease to the gas price adjustment, storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$3,026.39 for a typical Rate 10 - North West (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 0.2906 ¢/m³ to 11.7711 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.0116 ¢/m³ to -1.7023 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.0958 ¢/m³ to 5.9021 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2696 ¢/m³ to 0.6892 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.1204 ¢/m³ to 1.5493 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North West (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	11.7711 ¢/m ³	\$270.26
Gas Price Adjustment	-1.7023 ¢/m ³	-\$10.79
Transportation to Union Gas	5.9021 ¢/m ³	\$89.07
Transportation Price Adjustment	0.6892 ¢/m ³	\$250.72
Storage	1.5493 ¢/m ³	-\$1,041.98
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$3,026.39

Important Information About Your Rates
January 2017
Rate 10 - North West (previously Rate 310 - Northern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation, transportation price adjustment and delivery rates, a decrease to the storage and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$2,766.92 for a typical Rate 10 - North West (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate increased by 0.0958 ¢/m³ to 5.9021 ¢/m³ to reflect the increased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2696 ¢/m³ to 0.6892 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 1.1204 ¢/m³ to 1.5493 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North West (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	5.9021 ¢/m ³	\$89.07
Transportation Price Adjustment	0.6892 ¢/m ³	\$250.72
Storage	1.5493 ¢/m ³	-\$1,041.98
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$2,766.92

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 10 - North East (previously Rate 310 - Northern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation price adjustment, storage and delivery rates, a decrease to the gas price adjustment, transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$6,756.68 for a typical Rate 10 - North East (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 4.8197 ¢/m³ to 16.3002 ¢/m³ based on our forecast of natural gas market prices for the next 12 months. This rate now includes transportation costs to Ontario.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.4975 ¢/m³ to -2.1882 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 3.0710 ¢/m³ to 2.7353 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2753 ¢/m³ to 0.6949 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 2.0085 ¢/m³ to 4.6782 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North East (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	16.3002 ¢/m ³	\$4,482.32
Gas Price Adjustment	-2.1882 ¢/m ³	-\$462.66
Transportation to Union Gas	2.7353 ¢/m ³	-\$2,856.05
Transportation Price Adjustment	0.6949 ¢/m ³	\$256.04
Storage	4.6782 ¢/m ³	\$1,867.92
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	(includes \$3,120.97 for cap-and-trade costs)
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$6,756.68

Important Information About Your Rates
January 2017
Rate 10 - North East (previously Rate 310 - Northern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment, storage and delivery rates, a decrease to the transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$2,737.02 for a typical Rate 10 - North East (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 3.0710 ¢/m³ to 2.7353 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2753 ¢/m³ to 0.6949 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 2.0085 ¢/m³ to 4.6782 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North East (previously Rate 310 - Northern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	2.7353 ¢/m ³	-\$2,856.05
Transportation Price Adjustment	0.6949 ¢/m ³	\$256.04
Storage	4.6782 ¢/m ³	\$1,867.92
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$2,737.02

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate 10 - North East (previously Rate 610 - Eastern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, transportation price adjustment, storage and delivery rates, a decrease to the gas price adjustment, transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$5,009.91 for a typical Rate 10 - North East (previously Rate 610 - Eastern Ontario) customer using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 4.7194 ¢/m³ to 16.3002 ¢/m³ based on our forecast of natural gas market prices for the next 12 months. This rate now includes transportation costs to Ontario.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.4975 ¢/m³ to -2.1882 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 4.3414 ¢/m³ to 2.7353 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2753 ¢/m³ to 0.6949 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 1.5009 ¢/m³ to 4.6782 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North East (previously Rate 610 - Eastern Ontario) customer using 93,000 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	16.3002 ¢/m ³	\$4,389.04
Gas Price Adjustment	-2.1882 ¢/m ³	-\$462.66
Transportation to Union Gas	2.7353 ¢/m ³	-\$4,037.48
Transportation Price Adjustment	0.6949 ¢/m ³	\$256.04
Storage	4.6782 ¢/m ³	\$1,395.86
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$5,009.91

Important Information About Your Rates
January 2017
Rate 10 - North East (previously Rate 610 - Eastern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment, storage and delivery rates, a decrease to the transportation and delivery price adjustment rates, and changes to the rate zones in northern Ontario, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$1,083.53 for a typical Rate 10 - North East (previously Rate 610 - Eastern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 4.3414 ¢/m³ to 2.7353 ¢/m³ to reflect the decreased cost of transporting natural gas.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.2753 ¢/m³ to 0.6949 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate increased by 1.5009 ¢/m³ to 4.6782 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.5971 ¢/m³ to 0.6349 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate 10 - North East (previously Rate 610 - Eastern Ontario) customer using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Transportation to Union Gas *	2.7353 ¢/m ³	-\$4,037.48
Transportation Price Adjustment	0.6949 ¢/m ³	\$256.04
Storage	4.6782 ¢/m ³	\$1,395.86
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	11.0433 ¢/m ³	\$3,469.11 (includes \$3,120.97 for cap-and-trade costs)
Next 9,000 m ³	9.6108 ¢/m ³	
Next 20,000 m ³	8.9392 ¢/m ³	
Next 70,000 m ³	8.4024 ¢/m ³	
All Over 100,000 m ³	6.3687 ¢/m ³	
Delivery Price Adjustment	0.6349 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$1,083.53

* Depending on the terms of your energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Important Information About Your Rates
January 2017
Rate M1 – South (previously Rate M1 - Southern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, gas price adjustment, storage and delivery rates, and a decrease to the transportation and delivery price adjustment rates, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$121.92 for a typical Rate M1 – South (previously Rate M1 - Southern Ontario) customer using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 4.4472 ¢/m³ to 16.0178 ¢/m³ based on our forecast of natural gas market prices and transportation costs for the next 12 months. This rate now includes transportation costs to Ontario.

Gas Price Adjustment

The gas price adjustment rate increased by 1.3789 ¢/m³ to 0.7010 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 4.2031 ¢/m³ to 0.0000 ¢/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Storage

The storage rate increased by 0.0126 ¢/m³ to 0.7153 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.4966 ¢/m³ to 0.4365 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate M1 – South (previously Rate M1 - Southern Ontario) customer using 2,200 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	16.0178 ¢/m ³	\$97.82
Gas Price Adjustment	0.7010 ¢/m ³	\$30.31
Transportation to Union Gas	0.0000 ¢/m ³	-\$92.45
Storage	0.7153 ¢/m ³	\$0.30
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	8.0528 ¢/m ³	\$85.94
Next 150 m ³	7.8117 ¢/m ³	(includes \$73.96 for cap-and-trade costs)
All over 250 m ³	7.1887 ¢/m ³	
Delivery Price Adjustment	0.4365 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$121.92

Important Information About Your Rates
January 2017
Rate M1 – South (previously Rate M1 - Southern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' storage and delivery rates, and a decrease to the delivery price adjustment rate, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$86.24 for a typical Rate M1 – South (previously Rate M1 - Southern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Storage

The storage rate increased by 0.0126 ¢/m³ to 0.7153 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.4966 ¢/m³ to 0.4365 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate M1 – South (previously Rate M1 - Southern Ontario) customer using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Storage	0.7153 ¢/m ³	\$0.30
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 100 m ³	8.0528 ¢/m ³	\$85.94
Next 150 m ³	7.8117 ¢/m ³	(includes \$73.96 for
All over 250 m ³	7.1887 ¢/m ³	cap-and-trade costs)
Delivery Price Adjustment	0.4365 ¢/m ³	\$0.00
Monthly Charge	\$21.00	\$0.00
Total Annual Impact		\$86.24

Important Information About Your Rates
January 2017
Rate M2 – South (previously Rate M2 - Southern Ontario)

The Ontario Energy Board approved an increase to Union Gas' gas commodity, gas price adjustment, storage and delivery rates, and a decrease to the transportation and delivery price adjustment rates, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$4,083.14 for a typical Rate M2 – South (previously Rate M2 - Southern Ontario) customer using 73,000 m³ of natural gas a year.

Gas Used

The gas commodity rate increased by 4.4472 ¢/m³ to 16.0178 ¢/m³ based on our forecast of natural gas market prices and transportation costs for the next 12 months. This rate now includes transportation costs to Ontario.

Gas Price Adjustment

The gas price adjustment rate increased by 1.3789 ¢/m³ to 0.7010 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 4.2031 ¢/m³ to 0.0000 ¢/m³ and is no longer shown on your bill. The cost of transporting natural gas is now captured in the gas commodity rate.

Storage

The storage rate increased by 0.0091 ¢/m³ to 0.6252 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6649 ¢/m³ to 0.4836 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate M2 – South (previously Rate M2 - Southern Ontario) customer using 73,000 m³ of natural gas a year.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Gas Used	16.0178 ¢/m ³	\$3,246.46
Gas Price Adjustment	0.7010 ¢/m ³	\$1,006.60
Transportation to Union Gas	0.0000 ¢/m ³	-\$3,068.27
Storage	0.6252 ¢/m ³	\$6.61
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	8.0220 ¢/m ³	\$2,891.74
Next 6,000 m ³	7.9343 ¢/m ³	(includes \$2,446.09 for cap-and-trade costs)
Next 13,000 m ³	7.7474 ¢/m ³	
All over 20,000 m ³	7.4280 ¢/m ³	
Delivery Price Adjustment	0.4836 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$4,083.14

Important Information About Your Rates
January 2017
Rate M2 – South (previously Rate M2 - Southern Ontario)
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' storage and delivery rates, and a decrease to the delivery price adjustment rate, as of Jan. 1, 2017. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$2,898.35 for a typical Rate M2 – South (previously Rate M2 - Southern Ontario) customer using 73,000 m³ of natural gas a year and buying gas from an energy marketer.

Storage

The storage rate increased by 0.0091 ¢/m³ to 0.6252 ¢/m³ to reflect the increased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Visit uniongas.com/capandtrade for more information.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 0.6649 ¢/m³ to 0.4836 ¢/m³ to make up the difference between our forecast cost of delivering natural gas and actual costs from prior periods.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2017. The annual impacts are based on a typical Rate M2 – South (previously Rate M2 - Southern Ontario) customer using 73,000 m³ of natural gas a year and buying gas from an energy marketer.

CHARGES	RATES at Jan. 1, 2017	ANNUAL increase or decrease
Storage	0.6252 ¢/m ³	\$6.61
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Delivery		
First 1,000 m ³	8.0220 ¢/m ³	\$2,891.74 (includes \$2,446.09 for cap-and-trade costs)
Next 6,000 m ³	7.9343 ¢/m ³	
Next 13,000 m ³	7.7474 ¢/m ³	
All over 20,000 m ³	7.4280 ¢/m ³	
Delivery Price Adjustment	0.4836 ¢/m ³	\$0.00
Monthly Charge	\$70.00	\$0.00
Total Annual Impact		\$2,898.35