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From: [REDACTED]
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To: [REDACTED]
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Attachments: Comment on Enbridge Gas In.doc

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
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Subject: Letter of Comment Submitted: EB-2016-0296, EB-2016-0300, EB-2016-0330

LETTER OF COMMENT

Comments: *(please see below and attachment)*
see attached

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Comment on Enbridge Gas In. Application File Case EB-2016-0300

In the application file Case EB-2016-0300, page 122, item 16, Enbridge Gas proposed the following:

“Enbridge will include a new message on the bill to advise customers that applicable Cap and Trade costs will be included in the Delivery line on the bill.”

I strongly opposed the proposal to lump the Cap and Trade costs in the delivery line for the following reasons:

- 1) The current Enbridge residential bill contained 6 lines of charges:
 - a) Customer Charge – fixed cost regardless of usage
 - b) Delivery to You – per consumption cost to deliver from Enbridge to me
 - c) Site restoration Clearance – pipeline replaced/retired refund
 - d) Transportation to Enbridge – per consumption cost to transport from supplier to Enbridge
 - e) Gas Supply Charge – per consumption cost of the gas
 - f) Cost Adjustment – debit/credit of the overall charge

The first 4 lines are all related to the technical and administrative cost of **delivering** the gas from the supplier to the customer. All these costs are paid to Enbridge for the delivery services. According to Enbridge, the Gas Supply Charge was “pass on the customer with no mark-up. We earn our profit on the delivery of the gas to your home or business, at a rate that is approved by the Ontario Energy Board ("OEB").”

Technically, the cap-and-trade is related to the burning of the gas itself and had nothing to do with delivery (the pipe did NOT produce Green House Gas) so it should not be 'lumped' with delivery. The cap-and-trade cost is varies based on market price. Enbridge just pass the cost to the customer with no mark-up. I believed the administration cost would be similar to that of buying the gas from the market on behalf of the customer. Since the gas charge appeared as a separate line in the bill, the same should be applied to the cap-and-trade cost and show the true cost in a clear manner.

- 2) As a consumer, I had the right to know the cost of my bill. When I go to the restaurant, my bill shows every item the restaurant charged me in clear

format. When I buy grocery from a store, I had the weight and cost of every item too. For electricity bill, it tells me exactly how much I used on each different time period. When I got my mobile phone, the bill is so detail that it show every usage and its cost. The cap-and-trade cost is an environment fee that is completely unrelated to the delivery of the gas so it MUST appeared as a separate line item to provide the right information to the customer.

- 3) The cost of cap-and-trade is about 3.3 cents/cubic meter. The delivery to you cost is less than 10 cents/cubic meter and the Transportation to Enbridge is about 5.6 cents/cubic meter. The cap-and-trade cost is so significant that it fully justify a separate line of charge to provide the best information to the customer.

In conclusion, the delivery cost is paid to a monopoly supplier (Enbridge) with the rate approved by the OEB. On the other hand, the gas supply and cap-and-trade are not regulated by OEB and are charged based on market price. The cap-and-trade is also an environment fee with absolutely no relation to the delivery of natural gas. As a consumer paying for the bill, I have the right to know exactly what charges made up my bill and the only way is show it and a separate item in my gas bill.

The cap-and-trade charges MUST appeared as a separate item in my gas bill as part of his responsibility.

Thanks!

Tak Kwan