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Natural Gas and Electricity Commercial Supply Agreement

The Agreement(s) is/are for Natural Gas ("Gas") and Electricity ("Electricity") commodity supply service between Summitt Energy LP ("Summitt") and the Business Legal Name ("Business") as outlined below. Summitt is licensed to market Electricity by the OEB under License #ER-2013-0037 and Natural Gas under License #GM-2013-0038.

Customer Information			
Business Legal Name		Business Contact Name	
Billing Address			
Service Address (if different from above)			
Business Phone Number	Business Fax Number		
Email Address (by providing my email addre	ss above, I agree to receive notifications and informa	tion from Summitt Energy and its affiliates by email)	
Natural Gas Utility	Gas Account Number		4-digit Validator
Electric Utility	Electricity Account Number		4-digit Validator

Offer for Supply Purchase

You agree to buy from Summitt all of the electricity and natural gas used at the Business, other than any electricity that is supplied by a generator that is on or directly connected to the Business. Your agreement to buy natural gas and electricity, from Summitt, lasts until the end of the Contract Length at the Contract Price (as outlined in Section 1 of the terms and conditions).

Commodity	Estimated Usage	Requested Flow Date	Fixed Price Program	Transportation Price (if applicable)
Natural Gas			¢/m³ for years	Not Applicable
Electricity*			¢/kWh foryears	Not applicable
See Schedule A for additional address(es) and account number(s) (if applicable) Offer valid until:		Offer valid until:		

*The Electricity Price does not include the Global Adjustment or any other additional charges as per Section 1 of your Terms and Conditions.

Terms

By signing below, You confirm that You have read and understand this Contract and agree to the Terms and Conditions of the Contract. You have the right under the <u>Energy Consumer Protection Act, 2010</u> (the "ECPA") to cancel this Contract without cost or penalty up to ten (10) days after you have received a copy of the Contract. If You cancel this Contract within the ten (10) day period, You shall not be billed under this Contract. **Nothing in this Contract can take away or change any of the rights provided under the ECPA**.

Contact Signature (I have authority to sign on behalf of the Applicant) See Section 3.1	Contact Print Name and Title	Signing Date (MM/DD/YYYY)
Representative Signature	Representative Print Name	Representative ID#
By signing below, I acknowledge having received a text-	based copy of this Contract, the Price Comparison form((s) and Disclosure form(s).
Contact Signature () have authority to sign on behalf of the Applicant)	Signing Date (MM/DD/YYYY)	

CONTRACT TO BUY ELECTRICITY AND NATURAL GAS FOR A BUSINESS

See Section 2 for what different words mean in this Contract.

Section 1. What you are buying	and from who
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Energy Retailer Information	Summitt Energy ("Summitt") is not your Gas Utility or your Electricity Utility. We are licensed by the Ontario Energy Board to sell electricity and natural gas. Our electricity licence number is ER-2013-0037 and our natural gas licence number is GM-2013-0038.
	Section 7 tells you how to contact us for different reasons.
Your Information	Business Name
	Customer Name
	Address, Ontario Postal Code
Address of the Business to be supplied under this Contract	
	See Schedule A for additional address(es) and account number(s), if applicable
Contract Price: What you pay for electricity and natural gas under this	Type of Contract Price:
Contract	□ Fixed price □ Variable price □ Flat price □ Other
	Electricity Price:¢ per kWh
	Plus any administration and regulatory fees charged to Summitt either by your Utility, the government or any regulatory agency (which may be subject to change) we call this "Administration Fees". The Adminis- tration Fees are comprised of the following: fees charged to Summitt by my Utility (currently 80 cents and may be subject to change) per month plus a one-time enrollment and de-enrollment charge of \$1.50 (3 cents per month and may be subject to change), government/regu- latory agency fee (77 cents per month and may be subject to change), EBT Hub Service (currently 14 cents per month and may be subject to change).
	Gas Price: ¢ per m ³
	Plus any administration and regulatory fees charged to Summitt either by your Utility, the government or any regulatory agency (which may be subject to change) we call this "Administration Fees". The Adminis- tration Fees are comprised of the following: fees charged to Summitt by my Utility (currently \$1.40 per month and may be subject to change) and the government/regulatory agency fee (currently 78 cents per month and may be subject to change) and the Pool Balanc- ing Adjustment, which may be a credit or a charge.

	Section 4.2 tells you more about the Contract Price. It also tells you what part of your electricity and natural gas bills the Contract Price covers.
Other energy costs: Charges you will continue to pay to others	The Contract Price is only for part of your total electricity and natural gas bill. You will remain responsible for paying other charges to have electricity and natural gas delivered to the Business. For electricity, you will also remain responsible for paying your share of the Global Adjustment. The electricity Price Comparison that we gave you with this Contract shows that the Global Adjustment was \$.0909/kWh for the month of November 1, 2016 – May 1, 2017. But the amount of the Global Adjustment can change every month.
	Section 4.3 tells you more about these other charges, including where to find more information about the Global Adjustment.
Contract Length	The Contract Length starts on the Contract Start Date.
	You will be buying your electricity and natural gas from Summitt for:
	□ 1 year □ 2 years □ 5 years □ Other:
Contract Start Date	This Contract will start on the day you start to get electricity and natural gas under the Contract.
	Section 3.3 tells you how long it should normally take for that to happen.
Your right to change your mind	After you enter into this Contract, you have 10 days to change your mind. The <u>Energy Consumer Protection Act</u> gives you this right. If you tell us that you have changed your mind in those 10 days, the Contract will end. You will not have to pay a Cancellation Fee.
	Section 5.1 tells you about your right to change your mind.
Your rights to end this Contract	You can end this Contract for different reasons. If you end the Con- tract more than 30 days after you get your second bill under the Con- tract Price, you may have to pay a Cancellation Fee.
	Section 5.2 tells you about your rights to end this Contract. Section 5.3 tells you about Cancellation Fees.
Our rights to end this Contract	We can end this Contract for different reasons. If we end the Contract, you may have to pay an Early Exit Fee.
	Section 5.4 tells you about our rights to end this Contract. Section 5.5 tells you about Early Exit Fees

Section 2. What words mean in this Contract

"We", "us" and "our" refer to Summitt.

"You" and "your" refers to the Business whose name is set out beside "Your information" in Section 1.

"Account Holder" is the person whose name is on the Gas Utility and Electricity Utility bills for the Business.

"Business" is the property that is supplied with electricity and natural gas under this Contract as shown in Section 1.

"Cancellation Fee" is what you may have to pay if you end this Contract for no reason more than 30 days after you get your second bill with the Contract Price.

"Contract Length" is how long this Contract will last.

"Contract Price" is what you agree to pay under this Contract for electricity and natural gas that you buy from us for the Business.

"Early Exit Fee" is what you agree to pay if we end this Contract.

"Electricity Utility" is the electricity company that runs the wires that bring electricity to the Business. An Electricity Utility is also called a distributor or a distribution company.

"Energy Consumer Protection Act" is the <u>Energy Consumer Protection Act, 2010</u> and any regulation made under that Act.

"Gas Utility" is the gas company that runs the pipes that bring natural gas to the Business. A Gas Utility is also called a distributor or a distribution company.

Section 3. Supply of electricity and natural gas and billing

3.1 You are the Account Holder or the Account Holder's agent

You have told us that:

- a. you are the Account Holder for the Business; or
- b. the Account Holder has given you permission to enter into this Contract to supply electricity and natural gas to the Business.

3.2 Enrolling you as a new customer

Before we provide electricity and natural gas for the Business, we have to take two steps.

Step one: We must enroll you as a new customer. This may involve a standard credit check.

Step two: We will ask your Gas Utility and your Electricity Utility to switch you to the Contract Price for the electricity and natural gas used in the Business. This switch is a change to the supply arrangement information on your Gas Utility and Electricity Utility accounts, and will not interrupt electricity or natural gas service to the Business.

You agree that we can act as your agent for the purpose of asking your Gas Utility and your Electricity Utility to switch you to the Contract Price and for the purposes of arranging for the supply of electricity and natural gas used in the Business and managing this Contract. You also agree that Your Gas Utility and your Electricity Utility can give us information about the gas and electricity accounts for the Business that we need in order to enroll you and to manage this Contract.

3.3 Start date of supply

We will start supplying electricity and natural gas to the Business under this Contract after your Gas Utility and your Electricity Utility has finished switching you to the Contract Price.

Normally, we will start supplying the Business under this Contract within 30 - 60 days from when the Gas Utility and the Electricity Utility finish switching you to the Contract Price.

We do not control how fast your Gas Utility or your Electricity Utility will do the switch. Some of the reasons why it can take longer for us to start supplying your electricity or natural gas are:

- a. Mistakes in the information that we have about You
- b. If your Gas Utility or your Electricity Utility does not tell us they have done the switch
- c. If your Gas Utility or your Electricity Utility takes longer than usual to do the switch for any other reason that we cannot control

3.4 Delivery and billing

Your Gas Utility and your Electricity Utility will continue to deliver natural gas and electricity to the Business. They will also continue to read your natural gas and electricity meters.

Your Gas Utility and your Electricity Utility will also normally continue to bill you on our behalf for electricity and natural gas supplied to the Business under this Contract. Your electricity and natural gas bills will be sent to you in accordance with your Gas Utility's and your Electricity Utility's usual requirements and schedules for things like billing and payment dates and security deposits.

We reserve the right to bill you directly.

Section 4. Contract Price and other energy costs you will continue to pay

4.1 Agreement to buy from us

You agree to buy from us all of the electricity and natural gas used at the Business, other than any electricity that is supplied by a generator that is on or directly connected to the Business.

Your agreement to buy from us lasts until the end of the Contract Length. The Contract Length is shown in Section 1.

4.2 Contract Price: What you pay for electricity and natural gas under this Contract

You agree that you will pay the Contract Price for the electricity and the natural gas that you buy from us.

The Contract Price is shown in Section 1. It includes:

For electricity:	For natural gas:
The price for the electricity used in the Business. Electricity use is measured in kilowatt hours or "kWh".	The price for the natural gas used in the Business. Natural gas use is measured in cubic meters or "m ³ ".
Any other charge listed in Section 1 as part of the Contract Price. This can include:	Any other charge listed in Section 1 as part of the Contract Price. This can include:
 Any administration and regulatory fees charged to Summitt either by my Utility, the govern- ment or any regulatory agency (this is called "Administration Fee") 	 The price for getting natural gas to your Gas Utility (this is called "transportation") The price for holding on to the natural gas until you need it (this is called "storage") Any administration and regulatory fees charged to Summitt either by my Utility, the government or any regulatory agency (this is called "Adminstration Fee")

4.3 Other energy costs: Charges you will continue to pay to others

There are other charges that you will continue to pay in addition to the Contract Price. These other charges are:

For electricity:	For natural gas:
What you have to pay your Electricity Utility to bring electricity to the Business.	What you have to pay your Gas Utility to bring natu- ral gas to the Business, except for transportation and/or storage if Section 1 shows that these are in- cluded in the Contract Price.
Your share of the Global Adjustment. More informa- tion about the Global Adjustment is in the electricity Price Comparison that we gave you with the Contract. It is also explained on the Ontario Energy Board's website at <u>www.ontarioenergyboard.ca/OEB/Consumers</u> . The Ontario Energy Board is the independent government agency that regulates the electricity and natural gas sector in Ontario.	Taxes
The Debt Retirement Charge	
Taxes	

4.4 How you pay, deposits, late payments etc.

You agree that Summitt may bill you directly. If Summitt bills You directly, Summitt will send You a monthly invoice for all amounts due to Summitt for the applicable billing period. You will be required to pay Summitt, in full, the amounts owing the due date listed on the invoice sent to You. If You fail to pay Summitt's invoice on time, You will be responsible to pay an additional 1% interest per month (12% per year) on the unpaid amount, from the due date of payment until payment is received. You shall be responsible for all costs that

relate to any failure to pay, including charges for dishonoured cheques, and all legal and collection costs.

You understand that Summitt or Your Gas Utility or Electricity Utility may revise any bill, if necessary, to account for any reassessment of actual consumption usage by Your Utility. This may be done by Your Gas Utility or Electricity Utility conducting periodic meter readings, estimations, or allocations and Summitt will be entitled to charge You accordingly based on this information. Summitt can revise any bill after it is issued, regardless of payment by You, to account for any reassessment made by Summitt or by Your Gas Utility or Electricity Utility.

Section 5. Ending the Contract

5.1 You can change your mind about this Contract

The <u>Energy Consumer Protection Act</u> says that you have 10 days to change your mind about this Contract. This is called the "cooling off" period. It starts when you enter into this Contract. If you tell us that you have changed your mind in those 10 days, this Contract will end. You will not have to pay any Cancellation Fee. And if you paid us any money under the Contract, we have to give you a full refund.

5.2 You can end this Contract if...

The *Energy Consumer Protection Act* says that you can end or "cancel" this Contract for different reasons if you want to.

You can end this Contract up to 30 days after you receive the second bill that is charging you the Contract Price. You will not have to pay any Cancellation Fees. But you have to pay those bills.

You can also end this Contract for any of the 7 reasons below. You will not have to pay any Cancellation Fees:

- 1. If your Business moves to a different location.
- 2. If this Contract does not meet the rules in the <u>Energy Consumer Protection Act</u> or the rules set by the Ontario Energy Board.
- 3. If we did something that the E<u>nergy Consumer Protection Act</u> says is an unfair practice. Some of the unfair practices are:
 - a. If we said something that is not true or that can mislead you
 - b. If you are not the Account Holder or the Account Holder's agent
 - c. If we did not follow the Ontario Energy Board's consumer protection rules
- 4. If you already had a contract with another energy retailer when you entered into this Contract. This right to end this Contract only exists until the day the other contract ends.
- 5. If the <u>Energy Consumer Protection Act</u> says that we have to record a telephone call or an internet transaction that we or someone acting for us have with you, and we do not give you a copy within 10 days after you ask for it.
- 6. If this Contract is changed, renewed or extended at a time when we have not given the Ontario Energy Board information that we must give them each year.
- 7. If we automatically renew or extend this Contract.

The <u>Energy Consumer Protection Act</u> also says that you can end this Contract at any other time for no reason. You have to give us 10 days' notice that you want to end this Contract for no reason. In this case, we can charge you a Cancellation Fee (see Section 5.3).

Nothing in this Contract can take away or change any of the rights to end the Contract that the *Energy Consumer Protection Act* gives you.

5.3 Cancellation Fees

If you end this Contract for no reason more than 30 days after you receive the second bill that is charging you the Contract Price, we can charge you a Cancellation Fee. The maximum Cancellation Fee depends on how much electricity and natural gas the Business used in the 12 months before you end this Contract.

The highest Cancellation Fee for electricity is:

0.015 x [amount of electricity used in the Business in those 12 months \div 12] x # of months or part months left to go in the Contract Length.

The highest Cancellation Fee for gas is:

 $0.05 \times [$ amount of gas used in the Business in those 12 months \div 12] x # of months or part months left to go in the Contract Length.

5.4 We can end this Contract if...

We can end this Contract for different reasons:

If You are in default under this Contract because You have not made any payments on or before the due date specified in any invoice issued by Your Electricity Utility or Summitt; If Summitt bills You directly, then (in addition to the defaults set out above) Summitt may terminate the Contract immediately if: (i) You make an assignment or arrangement for the benefit of, or protection from, any of Your creditors, or (ii) You take any action, or have any action taken on Your behalf, under any bankruptcy or insolvency law, or permit any material portion of Your assets to be made subject to any seizure or realization.

5.5 Early Exit Fees

If Summitt ends this Contract more than 30 days after you receive the second bill that is charging you the Contract Price, for reasons listed in Section 5.4, we can charge you an Early Exit Fee. The maximum Cancellation Fee depends on how much electricity and natural gas the Business used in the 12 months before you end this Contract.

The highest Cancellation Fee for electricity is:

\$0.015 x [amount of electricity used in the Business in those 12 months ÷ 12] x # of months or part months left to go in the Contract Length.

The highest Cancellation Fee for gas is:

\$0.05 x [amount of gas used in the Business in those 12 months ÷ 12] x # of months or part months left to go in the Contract Length.

Section 6. Transferring the Contract

Summitt may, in its sole discretion, pledge, assign or otherwise transfer all or any of its rights or obligations under this Contract or any proceeds arising pursuant to this Contract without Your consent. You shall not pledge, assign or otherwise transfer all or any of Your rights or obligations under this Contract.

Section 7. How to Contact Us...

7.1 If you have a complaint or question

Please contact Summitt by telephone at 1-877-222-9520, email at customerservice@summittenergy.ca, by facsimile at 905-366-7063, mail or by personal delivery. Please address all written correspondence to Manager, Customer Service.

7.2 To renew or extend this Contract

See Section 7.1

7.3 To change your mind or end this Contract

See Section 7.1

Section 8. Making changes to this Contract

We cannot change this Contract without first asking you if you agree. If we want to change the Contract, we will send you the change in writing or ask you about it over the phone. If you agree to the change, we will send you a copy in writing. After you get that copy, you have 20 days to change your mind and tell us that you do not want the change after all.