

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF UNION GAS LIMITED AND ENBRIDGE GAS DISTRIBUTION INC.

Union Gas Limited and Enbridge Gas Distribution Inc. have jointly applied for approval of a list that identifies the amount of natural gas certain energy efficient technologies use and the lifespan of each of those technologies. The list assists in calculating the natural gas savings that result from conservation and energy efficiency programs.

**Learn more. Have your say.**

Union Gas Limited and Enbridge Gas Distribution Inc. have jointly applied to the Ontario Energy Board for approval of new and updated conservation measures and the associated engineering assumptions related to life cycle, energy usage, and gas savings included within a new Technical Reference Manual. The Ontario Energy Board requires that these be updated annually to ensure the best available information is used when determining the natural gas savings from natural gas conservation programs.

## THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider the requests of Union Gas and Enbridge Gas request. We will question the companies on their case. We will also hear arguments from individuals and from groups that represent Union Gas and Enbridge Gas customers. At the end of this hearing, the OEB will decide whether to approve all or any part of the request.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review the joint application of Union Gas and Enbridge Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, review the OEB's decision and its reasons on our website.

## LEARN MORE

Our file numbers for this application is: **EB-2016-0246**. To learn more about this, find instructions on how to file letters or become an intervenor, or to access any document related to this case please select the file number **EB-2016-0246** from the list on the OEB website: [www.ontarioenergyboard.ca/participate](http://www.ontarioenergyboard.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARING

There are two types of OEB hearings – oral and written. The OEB intends to proceed by way of a written hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **[utility will insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** to explain why.

## PRIVACY

*If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

