

[REDACTED]

From: BoardSec
Sent: February 9, 2017 5:30 PM
To: [REDACTED]
Subject: FW: Written Comments EB-2016-0296

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From: Jim Goegebeur [REDACTED]
Sent: February 9, 2017 5:22 PM
To: BoardSec
Subject: Written Comments EB-2016-0296

I wish to express my concern about listing "Cap and Trade" costs. Currently, all charges related to this are just hidden and grouped in as part of the "Delivery" line on our Union Gas Utility Bills.

To me, this lack of transparency is quite upsetting. I believe as consumers, we need full disclosure by having a separate line on our Gas Bills listing the charges relating to "Cap and Trade". I have contacted Union Gas on this issue, & they advised me to go thru several steps Online to obtain an approximation of the sums in question. I fail to understand why one should have to go through this.

In closing, I hope you will take into consideration my concerns and direct the Natural Gas Utilities to list all 'Cap and Trade' sums separately on our Bills.

Thanks for your time:

Jim Goegebeur
[REDACTED]