Filed: 2017-05-03 EB-2016-0300 Exhibit J2.1 Page 1 of 1

UNDERTAKING J2.1

<u>UNDERTAKING</u>

TR 2, p.20

To advise which programs described at page 2 of LIEN's IR No. 3a under Issue 1.10 are direct install and which are self install.

RESPONSE

The GIF program is a self-install program. All measures as outlined in the response to LIEN Interrogatory #3 filed at I.1.EGDI.LIEN.3, responses to part (a) are self-install measures.

Witness: J. Tideman