

**From:** Judy Crane [REDACTED]  
**Sent:** May-10-17 10:02 PM  
**To:** Susi Vogt  
**Subject:** Re: Procedural Order No. 2 for EB-2016-0351 Natural Resource Gas Limited

I am hoping that our new natural gas provider provides us with great service but the cost of delivery has been a real issue in the past with NRG with delivery charges way more than double the cost which Union Gas charges their customers.

Once again we are not the north as we were compared to by NRG a few months ago at a meeting held by the OEB at Springfield, ON.

I appreciate you reviewing my comments as I represent many NRG customers.

Jim Crane

Sent from my iPad