

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** LoC FW: Letter of Comment [REDACTED]  
**Date:** June 9, 2017 11:51:22 AM

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-----Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]  
Sent: June-04-17 8:46 AM  
To: registrar  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2017-06-04

-- Case Number --  
EB-2017-0049

-- Name --  
Eric Erhard

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

Hydro One has absolutely poor electricity delivery in my area. At my personal residence, there have been 40 power failures in the last 2 years. Repeated calls, emails, discussions with Hydro One staff has not resolved the problem. Why should I pay more for delivery of hydro, when they have not delivered it reliably for the past 2 years? Delivery costs are presently higher than the actual hydro used costs.

Hydro One needs to solve their delivery issues before throwing more money at problems they cannot or will not solve. I have the data tabulated for the 40 power outages if you are interested in seeing it. Third world countries have more reliable power delivery than we have from Hydro One in the Camlachie area.

Yours truly

Eric Erhard PEng

-- Attachment --