ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF NATURAL RESOURCE GAS LIMITED

Natural Resource Gas Limited has applied to correct the reference prices used to record transportation costs in its variance account.

Learn more. Have your say.

Natural Resource Gas Limited has applied to the Ontario Energy Board for approval to correct the reference prices used in the transportation variance account for the years 2011 to 2015. Natural Resource Gas Limited has not requested to clear the balance in the account and therefore there is no immediate rate impact.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Natural Resource Gas. We will question Natural Resource Gas on the case. We will also hear questions and arguments from individual customers and from groups that represent the customers of Natural Resource Gas. At the end of this hearing, the OEB will decide whether Natural Resource Gas' application will be approved.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review the application filed by Natural Resource Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by [applicant will insert actual date 10 calendar days from the date the notice is posted on the applicant's website] or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is **EB-2017-0215**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2017-0215** on the OEB website: <u>www.oeb.ca/participate</u>. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by [applicant will insert actual date 10 calendar days from the date the notice is posted on the applicant's website].

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and e-mail address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

