

Hydro One Networks Inc.

7th Floor, South Tower
483 Bay Street
Toronto, Ontario M5G 2P5
www.HydroOne.com

Tel: (416) 345-4479
Fax: (416) 345-5866
Erin.Henderson@HydroOne.com



Erin Henderson

Senior Regulatory Coordinator – Regulatory Research and Administration
Regulatory Affairs

BY COURIER

June 20, 2017

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
Suite 2700, 2300 Yonge Street
P.O. Box 2319
Toronto, ON
M4P 1E4

Dear Ms. Walli:

**EB-2017-0049 – Hydro One Networks Inc.'s 2018-2022 Distribution Custom IR Application –
Affidavit of Service**

As directed by the Board in the Letter of Direction, issued May 25, 2017, please find attached an executed copy of the Affidavit of Service dated June 20, 2017 addressing the service of the Board's Notice of Application.

Sincerely,

ORIGINAL SIGNED BY KELLY DENNENY ON BEHALF OF ERIN HENDERSON

Erin Henderson

Attach.

CANADA	}	IN THE MATTER OF the <i>Ontario Energy Board Act</i> ,
	}	1998;
PROVINCE OF	}	
ONTARIO	}	AND IN THE MATTER OF an Application by Hydro
	}	One Networks Inc. for an Order or Orders approving rates
	}	for the distribution of electricity.
	}	
	}	
	}	
CITY OF TORONTO	}	
	}	
	}	
TO WIT:	}	

AFFIDAVIT OF KELLY DENNENY

I, Kelly Denny, of the City of Toronto, MAKE OATH AND SAY AS FOLLOWS:

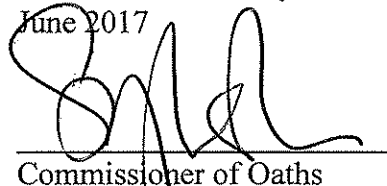
1. I am employed as a Regulatory Coordinator in the Regulatory Affairs Division of Hydro One Networks Inc.
2. In accordance with paragraph 1, part (a) of the Board's EB-2017-0049 Letter of Direction dated May 25, 2017, the English and French versions of the Notice and the application and evidence were served directly on intervenors from the EB-2013-0416 proceeding. A copy of the electronic mail is attached to this Affidavit as Exhibit "A".
3. In accordance with paragraph 1, part (b) and (c) of the Board's EB-2017-0049 Letter of Direction dated May 25, 2017, I certify that a copy of the English and French versions of the Notice were served on identifiable customers and customer groups that are or may be directly impacted by the proposed changes to specific service charges and on any customers for which Hydro One has an email address and appropriate permissions to use the email address, copies of which are attached to this Affidavit as Exhibit "B" and "C" respectively.
4. In accordance with paragraph 2 of the Board's EB-2017-0049 Letter of Direction dated May 25, 2017, the English and French versions of the Notice were served directly on its Embedded Distributors. A copy of the electronic mail is attached to this Affidavit as Exhibit "D".

5. In accordance with paragraph 3 of the Board's EB-2017-0049 Letter of Direction dated May 25, 2017, the English and French versions of the Notice and the application and evidence were made available at Hydro One's head office, its regional offices and placed in a prominent place on Hydro One's website. A copy of the electronic mail sent to the Business Managers and Customer Support Supervisors at Hydro One's regional offices is attached to this Affidavit as Exhibit "E". A copy of the main page of HydroOne.com and Hydro One's Distribution Rate Application webpage is attached to this Affidavit as Exhibit "F".

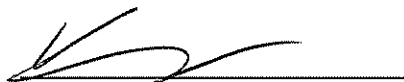
The Application and Evidence can be found at the following website:
<http://www.hydroone.com/RegulatoryAffairs/Pages/DxRates.aspx>

6. In accordance with paragraph 4 of the Board's EB-2017-0049 Letter of Direction dated May 25, 2017, Hydro One has posted on Twitter links to the Notice in both English and French. A copy is attached as Exhibit "G".

SWORN before me at the City of }
Toronto this 20th day of }
June 2017 }


Commissioner of Oaths

SEUNG-YOON L. LEE.


Kelly Denny

DENNENY Kelly

From: DENNENY Kelly on behalf of REGULATORY AFFAIRS
Sent: Friday, June 02, 2017 4:53 PM
To: REGULATORY AFFAIRS
Subject: Hydro One Networks Inc. (Hydro One) - Application for Distribution Rates 2018-2022 - Ontario Energy Board File Number: EB-2017-0049 - Intervenors
Attachments: OEB_Notice_to_Hydro_One_Networks_Customers_May_2017_ENGLISH.pdf;
OEB_Notice_to_Hydro_One_Networks_Customers_May_2017_FRENCH.pdf

On March 31, 2017 Hydro One Networks Inc. applied to the Ontario Energy Board to increase our electricity distribution rates.

In accordance with the Letter of Direction issued by the Ontario Energy Board on May 24, 2017, Hydro One Networks Inc. has been instructed to serve you with a copy of the Notice of Application and Hearing. Please find attached the Notice of Application and Hearing in both English and French. The Application and Evidence are available on Hydro One Networks' external website at the following address:

<http://www.hydroone.com/RegulatoryAffairs/Pages/DxRates.aspx>

If you have any questions or require additional information please contact Regulatory@HydroOne.com.

Sincerely,

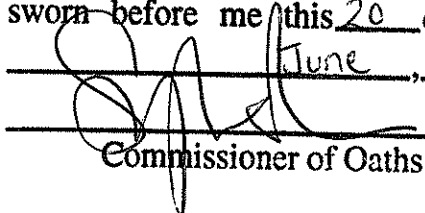
Kelly Denny

Regulatory Coordinator, Regulatory Affairs

Hydro One Networks Inc.

483 Bay Street
Toronto, ON, M5G 2P5
Office: 416-345-6513

This email and any attached files are privileged and may contain confidential information intended only for the person or persons named above. Any other distribution, reproduction, copying, disclosure, or other dissemination is strictly prohibited. If you have received this email in error, please notify the sender immediately by reply email and delete the transmission received by you. This statement applies to the initial email as well as any and all copies (replies and/or forwards) of the initial email.

This is Exhibit "A" to the
Affidavit of Kelly Denny
sworn before me this 20 day of
June, 2017.

Commissioner of Oaths

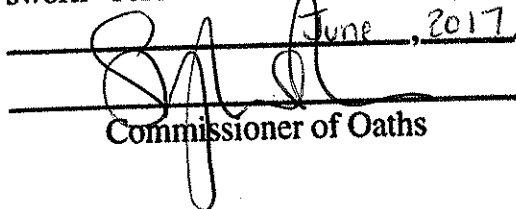
GAUVREAU Diane

From: GAUVREAU Diane on behalf of REGULATORY AFFAIRS
Sent: Friday, June 02, 2017 4:46 PM
Cc: REGULATORY AFFAIRS
Subject: EB-2017-0049 – Hydro One Networks Inc.'s 2018-2022 Distribution Custom IR Application - Notice of Application - Identifiable Customers

Hydro One Networks Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

Our Application is available on line at <http://www.hydroone.com/RegulatoryAffairs/Pages/DxRates.aspx>

This is Exhibit "B" to the
Affidavit of Kelly Denny
sworn before me this 20 day of
June, 2017.



Commissioner of Oaths

HYDRO ONE

EMAIL CAMPAIGN – HON 1395 – HON new rates - French

Sent on June 4th, 2017 – Measured on June 5th, 2017

From: noreply@hydroone.com [mailto:noreply@hydroone.com]



Cher Client de Hydro One,

Hydro One Networks Inc. a déposé une requête auprès de la Commission de l'énergie de l'Ontario en vue d'augmenter ses tarifs de distribution d'électricité. Veuillez lire l'avis d'audience ci-joint pour vous mieux renseigner et pour savoir comment participer au processus d'audience de la Commission.

Vous trouverez l'avis d'audience au lien suivant : <https://www.hydroone.com/audience>
2017-0049.

Veuillez agréer, Madame, Monsieur, nos sincères salutations.

Alloies réglementaires
Hydro One Networks Inc.

This email was sent to noreply@hydroone.com by Hydro One
Email ID: 139501 | 139501-0001 | 139501-0001 | 139501-0001
5000 139501-0001

From:

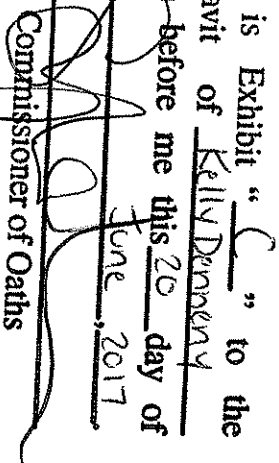
Hydro One
noreply@hydroone.com

Subject line:

Hydro One Networks Inc. (Hydro One) - Demande de modification des tarifs de distribution 2018-2022 - Dossier Commission de l'énergie de l'Ontario : EB-2017-0049

CONTEXT CREATIVE

317 Adelaide Street West, Suite 500
Toronto, Ontario, Canada
M5V 1P9

This is Exhibit "C" to the
Affidavit of Kelly Denney
sworn before me this 20 day of
June, 2017.

Commissioner of Oaths



CONTEXT

EMAIL CAMPAIGN : HON 1395 – HON rates (French)

Summary

Sent on June 4th, 2017 – Measured on June 5th, 2017

Emails sent: 3,381

Delivered: 3,263

Deliverability rate: 96.5%

Opens: 1,766

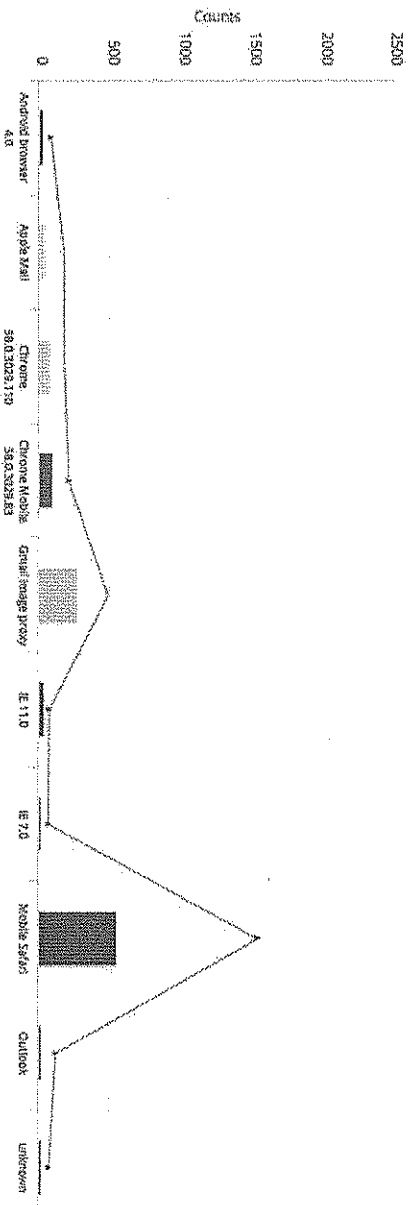
Open rate: 54%

Clicks: 574

Click Through rate*: 18%

Click rate*: 33%

PERFORMANCE BY EMAIL CLIENT (ALL TIME)

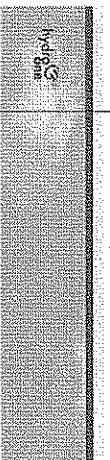


- Click through rate: Total (Unique) clicks/ Total delivered emails
 - Click rate: Total (Unique) clicks/ Total open emails
- Hydro One | 1395 HON rates | Email campaign

HYDRO ONE

EMAIL CAMPAIGN – HON 1395 – HON new rates - English

Sent on June 4th, 2017 – Measured on June 5th, 2017



Dear Hydro One Customer:

Hydro One Networks Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

The Notice of Hearing can be found at the following link: <http://bit.ly/2dLHCEB>.
Notice 2017-EB-0049

Sincerely,

Regulatory Affairs
Hydro One Networks Inc.

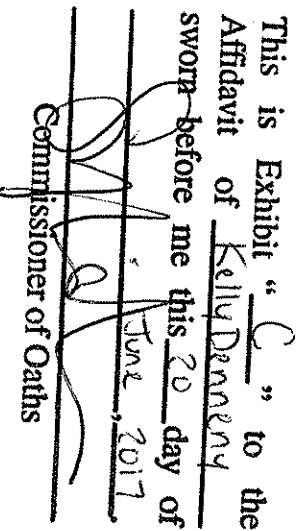
This email was sent by regaffairs@hydroone.com to you@hydroone.com on 06/04/2017 at 10:00 AM. If you are not a Hydro One Networks Inc. customer, please do not click on any links or provide any information. If you are a Hydro One Networks Inc. customer, please click on the link to view the Notice of Hearing.

From:

Hydro One
noreply@hydroone.com

Subject line:

Hydro One Networks Inc. (Hydro One) - Application for Distribution Rates 2018-2022 - Ontario Energy Board File Number: EB-2017-0049

This is Exhibit "C" to the
Affidavit of Kelly Denny
sworn before me this 20 day of
June, 2017.

Commissioner of Oaths

CONTEXT CREATIVE
317 Adelaide Street West, Suite 500
Toronto, Ontario, Canada
M5V 1P9

CONTEXT



Summary

Sent on June 4th, 2017 – Measured on June 5th, 2017

Emails sent: 371,977

Delivered: 366,607

Deliverability rate: 98.6%

Opens: 181,291

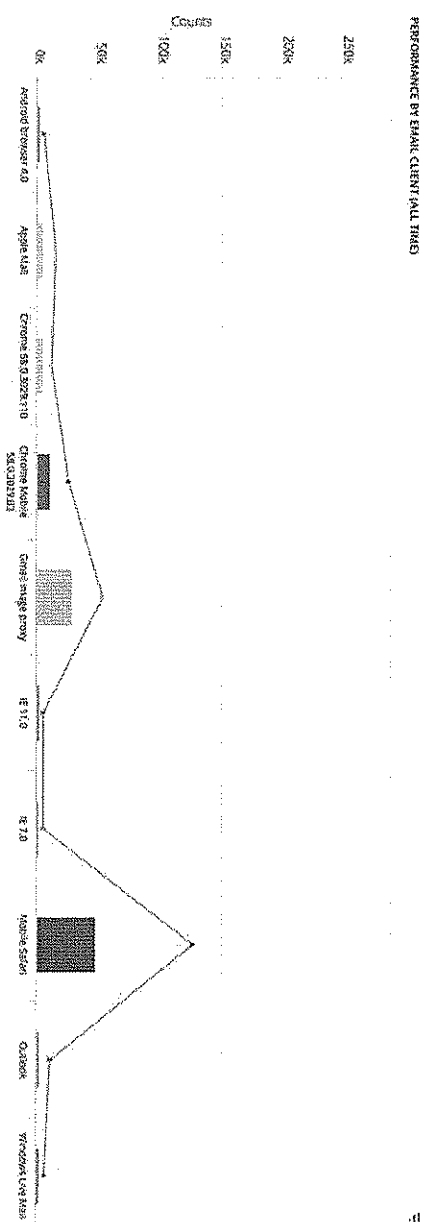
Open rate: 49%

clicks: 31,726

Click Through rate*: 9%

Click rate**:

18%



[Faint, illegible text from bleed-through]

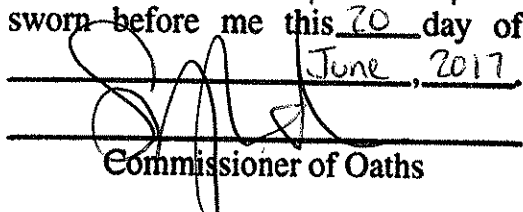
- Click through rate: Total (Unique) clicks/ Total delivered emails
- Click rate: Total (Unique) clicks/ Total open emails

GAUVREAU Diane

From: GAUVREAU Diane on behalf of REGULATORY AFFAIRS
Sent: Friday, June 02, 2017 4:44 PM
Cc: REGULATORY AFFAIRS
Subject: EB-2017-0049 – Hydro One Networks Inc.'s 2018-2022 Distribution Custom IR Application - Notice of Application - Embedded Distributors

Hydro One Networks Inc. has applied to the Ontario Energy Board to increase our electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing.

Our Application is available on line at <http://www.hydroone.com/RegulatoryAffairs/Pages/DxRates.aspx>

This is Exhibit "D" to the
Affidavit of Kelly Denny
sworn before me this 20 day of
June, 2017.

Commissioner of Oaths

DENNENY Kelly

From: GAUVREAU Diane on behalf of REGULATORY AFFAIRS
Sent: Friday, June 02, 2017 3:40 PM
To: BAMBRIDGE Jennifer; CHARBONNEAU Kelly; DIXON Crystal; HINDS Helen; MORRISON Angeline; MURRE Kathleen; PURDY Shannon; ANDREWS Deb; DUNBAR Michelle; FAAS Nicole; POWER Cheryl; HEROUX Justin; JACKSON Barbara; HARRIS Ryan
Cc: REGULATORY AFFAIRS
Subject: EB-2017-0049 – Hydro One Networks Inc.'s 2018-2022 Distribution Custom IR Application - Notice of Application

On March 31, 2017, Hydro One Networks Inc. filed an application with the Ontario Energy Board for approval to increase the amount it charges to distribute electricity in Ontario.

In accordance with the Letter of Direction issued by the Ontario Energy Board on May 25, 2017, Hydro One Inc. has been instructed to make a copy of the Notice, the application and evidence, and any amendments thereto, available for public review at the offices of Hydro One Networks Inc. Please use the following links should a member of the public like to review the Application materials.

The Executive Summary and Application and Evidence, which were filed with the Ontario Energy Board, are available on Hydro One Networks' external website at the following address:

<http://www.hydroone.com/DistributionRateApplications>


The Notices of Application are also available in French and English

If you have any questions or require additional information please contact Regulatory@HydroOne.com

Thank you

Diane Gauvreau | Regulatory Clerk | Regulatory Affairs | TCT 07S | 416-345-5915

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This is Exhibit "E" to the
Affidavit of Kelly Denny
sworn before me this 20 day of
June, 2017.

Commissioner of Oaths

My Account

Outage Map

Save Energy

Safety

Careers

How do I?

Pay My Bill
Understand My Bill
Make A Complaint
Keeping My Account Current
Get Time-of-Use Info
Find Rates & Prices
Sign up for Paperless Billing
Move In or Out
Save Energy
Contact Hydro One

Other Links

Contractors
Conditions of Service
Doing Business with Hydro One
Customer Comments
First Nations and Métis
Generators & Feed-In Tariff Program
Industrial, Tx Generators & LDCs
Regional Planning
Secondary Land Use
Unregistered Essentiares
En français
Site Map



Hydro One Electricity Company



Hydro One News

How can we help?

Enter your question below and Hydro One will immediately deliver an answer with any additional relevant information.

Type your complete question here

ASK



Hydro One Networks Inc.'s Distribution Rate Application - June 2, 2017 — Hydro One Networks Inc. has applied to the Ontario Energy Board to increase electricity distribution rates. Please review the Ontario Energy Board's Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board's hearing. The Notice of Hearing can be found at the following links: English | en français.



Hydro One Limited Announces Closing of Secondary Offering of Common Shares by the Province of Ontario - May 17, 2017 — Hydro One Limited ("Hydro One" or the "Company") (TSX:H) today announced the closing of the secondary offering of 120,000,000 common shares ("Common Shares") of the Company (the "Offering") by the Province of Ontario (the "Province") at a price of \$23.25 per Common Share for total gross proceeds to the Province of approximately \$2.75 billion. The Company will not receive any of the proceeds from the Offering. More...



Hydro One Limited Announces Secondary Offering of Common Shares by the Province of Ontario - May 8, 2017 — Hydro One Limited ("Hydro One" or the "Company") (TSX:H) announced today that Hydro One, together with the Province of Ontario (the "Province"), have entered into an agreement with a syndicate of underwriters for the secondary offering by the Province (the "Offering"), on a bought deal (firm commitment offering) basis, of 120,000,000 common shares ("Common Shares") of Hydro One at a price of \$23.25 per share, for total gross proceeds of \$2.75 billion. More...



Hydro One Reports First Quarter Results and Increases Shareholder Dividend - May 4, 2017 — Hydro One Limited (TSX: H), Ontario's largest electricity transmission and distribution company, today announced that its Board of Directors has approved a 5% common share dividend increase, and declared a quarterly cash dividend to common shareholders at the new rate of \$0.22 per share to be paid on June 30, 2017 to shareholders of record on June 13, 2017. More...



Hydro One Limited Announces 5% Dividend Increase and Declares Quarterly Common Share Dividend - May 4, 2017 — Hydro One Limited, Ontario's largest electricity transmission and distribution company, today announced its financial and operating results for the first quarter ended March 31, 2017. More...

Hydro One Fine the Switch on better service and is answering calls on Saturday - First electricity service provider in Ontario to open on Saturday - May 1

Distribution Rate Application x

www.hydroone.com/RegulatoryAffairs/Pages/DxRates.aspx

Apps OEB Industry Website Home - Regulatory Affairs EnergyIP energyIP-7.6 SerViewCom Suggested Sites OEB e-filing Services Imported From IE Welcome to Hydro One



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my Business

our Commitment

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Search here...

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OEB Applications

Distribution Rate Applications

Transmission Rate Applications

Bruce to Milton Transmission Project

Hydro One Remote Communities Applications

Rate Schedules

Reports and Scorecards

Distribution Rate Applications

2018-2022 Distribution Rate Application (EB-2017-0049)

On March 31, 2017, Hydro One Networks Inc. filed a Distribution Rate Application for its 2018-2022 revenue requirement and rates, using the Ontario Energy Board's (OEB) custom rate-setting methodology:

- View or download a copy of the Executive Summary of the Application updated June 7, 2017
- View or download a copy of our Application and Evidence updated June 7, 2017
- View or download a copy of the Supplementary Evidence issued May 3, 2017
- View or download a copy of the Ontario Energy Board's Notice of Application (disponible en français) issued May 25, 2017

This is Exhibit "F" to the Affidavit of Kelly Denney sworn before me this 20 day of

June, 2017.


Commissioner of Oaths

Hydro One (@HydroOne) x

Secure | https://twitter.com/HydroOne?ref_src=twsrc%5Egoogle%7Ctwcamp%5Eserp%7Ctwgr%5Eauthor


Apps | OEB Industry Website | Home - Regulatory Aff... | EnergyP energyP-7.6 | SerViewCom | Suggested Sites | OEB e-filing Services | Imported From IE | Welcome to HydroOne | New Tab


Home Moments Search Twitter Have an account? Log in


Hydro One
 @HydroOne

TWEETS	FOLLOWING	FOLLOWERS	LIKES	LISTS	MOMENTS
10.4K	395	39.1K	1,420	2	1

Follow


Hydro One @HydroOne · Jun 5
 We have applied to the @OntEnergyBoard to increase our electricity distribution rates. Learn more. Have your say. [ow.ly/XFm30cg171](#)


Hydro One @HydroOne · Jun 5
[ow.ly/LKH420cg150](#)
 Nous avons demandé à @CommEnergieOnt d'augmenter nos tarifs de distribution d'électricité. Soyez mieux renseigné. Donnez votre opinion.
 Ontario Energy Board

This is Exhibit "G" to the
 Affidavit of Kelly Denny
 sworn before me this 20 day of
June, 2017.
[Signature]
 Commissioner of Oaths