

From: [REDACTED]
To: [REDACTED]
Subject: Letter of Comment
Date: June 27, 2017 2:28:56 PM

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-13-17 1:00 PM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-13

-- Case Number --
EB-2017-0049

-- Name --
Lynne Brewster

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

How can your company justify this increase? Our rates in Ontario are the highest in the country. There are numerous people in the province that have had to choose between paying these rates and food. You are looking to find a way to circumvent the new rebates that the government has implemented. The income of your customers is not increasing at the same rate as your fees are, no one gets raises in the amount of 50 or more per year, in the last few years you have raised our rates by 200%, what are your justifications.

Instead of gouging your customers you need to look at your internal processes and make cuts as needed. You need to streamline your work and learn to be more efficient. You should be looking at more efficient ways of scheduling, maintaining and improving. Keep your employees close to home when possible to avoid the mileage and away from home pay that you give them. Implement attendance programs for those that take frequent sick time, you know you have them and we know you pay large for it.

Give ontarians the break we have been crying for and you know we deserve, you make cuts in your business not take from us anymore

-- Attachment --