

From: [REDACTED]
To: [REDACTED]
Subject: Letter of Comment -
Date: June 28, 2017 12:43:16 PM

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-04-17 10:23 AM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-04

-- Case Number --
EB-2017-0049

-- Name --
Louella Noble

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I find it absolutely disgusting that once again, Hydro One is applying to raise it's rates. As soon as it was mandated that the distribution charge be eliminated for First Nations customers living on reserve, the discussion began among my peers, wondering how long before Hydro One increased the distribution charge for "the rest of us".....how is this NOT considered discriminatory??? Although Hydro One may consider these increases to be "small" and of the least impact to the customer, it CANNOT be considered small to the person living on a fixed income who is ALREADY paying a bill of \$200 to \$300 per month! Why is it, we are told to conserve energy, follow the time of day schedule to reduce costs, and when we do, we are hit with yet another raise in rates? As it stands now, many people are doing without in order to pay their exorbitant hydro bills, or have fallen behind due to circumstances, and are threatened with being cut off. I personally know of people with Hydro bills that AVERAGE \$450.00 per month! How is this even possible? In an average sized home, with 2 adults who work outside of the home in order to make ends meet, no extraordinary electricity usage.....it truly makes no sense to anyone...except of course, Hydro One.

It seems strange to me, and to others I have spoken to, that minimum wage is mandated to go up January 1, 2018.....and here Hydro One is the first to the plate to increase their charges.....so much for helping out the working poor!

I have been a business owner, and am fully aware of the costs involved in running a business, and in maintaining infrastructure. I am ALSO aware of the fact that cost cutting measures are vital in keeping costs low to consumers/customers. That being said, we see NO true cost cutting measures being performed by Hydro One. The salaries enjoyed by the multitude of executives continue to go up, as do the salaries and wages of other employees of Hydro One Networks, while the wages of the working poor are stagnant or going up minimally. Simply stated, we, the working poor of Ontario, cannot absorb yet another increase to our bills!

-- Attachment --

