

[REDACTED]

From: registrar
Sent: June 27, 2017 2:02 PM
To: [REDACTED]
Subject: Letter of Comment

Follow Up Flag: Follow up
Flag Status: Flagged

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-13-17 3:58 PM
To: registrar
Subject: Letter of Comment [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-13

-- Case Number --
EB-2017-0049

-- Name --
Debbie Rhodes

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

There comes a time when something different needs to be done. If you do the same thing every time, you get the same outcome every time - a request to raise the hydro rates yet again. A great deal of money has been spent to get the consumer to become energy efficient and in turn, we the consumers have spent a great deal of money to become energy efficient: purchase energy star rated appliances, led bulbs, high efficiency furnaces/heat pumps, and improve home insulation. Yet I have NO control over the largest portion of my hydro bill which is the delivery charge. The delivery portion of my hydro bill is always greater than 50% of the total bill (before taxes). I pay more for the delivery of the hydro than I do for the hydro I use. I am against further increases.

-- Attachment --