

[REDACTED]

From: registrar
Sent: June-27-17 11:55 AM
To: [REDACTED]
Subject: Letter of Comment

Follow Up Flag: Follow up
Flag Status: Flagged

-----Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-15-17 12:06 AM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-15

-- Case Number --
EB-2017-0049

-- Name --
Sandra Parker

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

Good evening. I was very dismayed to see this application, but unfortunately not surprised. After many years of trying to manage our hydro bill and finally receiving some relieve from the new Fair Hydro Act, which just came into effect on this month's hydro bill, the worst managed utility on the continent gave us approximately 7 days of respite before applying for an increase in fees. I am also disheartened with how the entire application is worded. The increase is based on 750 KW/m usage, really -- is that for heating an outhouse in Muskoka. It is time for Hydro One to become more transparent, more honest with their customer base. The largest challenge facing most residents in Ontario is "if they will outlive their money" probably not if Hydro One has its way. Sorry son and daughter didn't leave you an inheritance as Hydro One got it all.