

From: [REDACTED]
To: [REDACTED]
Subject: EB-2017-0049, letter of comment Monthly increase
Date: July 4, 2017 4:43:03 PM

From: Martina Wood [REDACTED]
Sent: July-01-17 8:08 AM
To: registrar; ConsumerVoice
Subject: Monthly increase

Hi, saw your ad. Is the monthly increase an amount, or a percentage?
Your ad says "amounts" for the numbers listed for each year.
This would be a flat rate increase no matter what the resident's base usage is.
Just want to make sure I'm understanding this correctly.

Thank you
Martina Wood
Mississauga