

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: A \$217MM (est.) increase not a \$2.79/mo increase  
**Date:** July 12, 2017 3:58:42 PM

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**From:** dave moxley [mailto:[REDACTED]]  
**Sent:** July-08-17 6:00 PM  
**To:** ConsumerVoice  
**Subject:** A \$217MM (est.) increase not a \$2.79/mo increase

It all starts with how the question is framed a \$2.79 /mo increase is a \$44.5M increase for 1.3M hydro and \$217M increase over 5 years.

Now you will get some honest input like how a real business deals with rising costs by improving productivity through creating constructive stress by reducing or capping costs and introducing programs to automate, streamline processes, eliminate steps, integrate processes or projects and simplify...not just increasing prices. Aggressive but respectful HR practices are another great source of filling a productivity gap.

If it has been so long for hydro to be given a real cost challenge that they no longer have the skills necessary perhaps they could benchmark FLP--an world class publicly traded organization that many Ontario consumers are exposed to as snowbirds...it costs 75% less kw/hr and my bill has 2 lines on it: how much i used and what it cost!

Time to challenge hydro with a 15% productivity improvement to stop the ON GDP bleeding or privatize because the new owners will do it.

All The Best  
Dave Moxley  
[REDACTED]