

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment -  
**Date:** July 12, 2017 4:40:40 PM

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Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]  
Sent: July-12-17 9:13 AM  
To: registrar  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2017-07-12

-- Case Number --  
EB-2017-0049

-- Name --  
Linda Harrison

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I have lived at this address for over 28 years. I use electricity for cooking and the odd time heating. The prices for electricity are outrageous.

Therefore, in the winter we use a wood and pellet stove to heat our home.

I

am still paying a lot of money for electricity. Every single month my delivery charge is more than the charge for the electricity used. A delivery charge should never exceed the cost of a product. We have 3 solar farms close to us yet they say it cost more to deliver to us? I live in York Region, yet still pay outrageous amounts for delivery. When our power goes out, you are lucky if you can reach hydro one to let them know. I have also had winds knock down the hydro lines and could not reach Hydro One after hours to let them know that there are live wires on the road. I actually had to phone 911. I am very disappointed with the rates especially the delivery charge rates for York region. Hydro one needs to get their financial house in order before they start increasing their hydro rates. A good place to start is their pension plans that are gold plated. This rate increase should not go through.

-- Attachment --