

[REDACTED]

From: registrar
Sent: July-26-17 3:36 PM
To: [REDACTED]
Subject: FW: Letter of Comment -

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-07-17 1:01 PM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-07

-- Case Number --
EB-2017-0049

-- Name --
Karen Greenfield

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I was very surprised to receive the email about this application for rate increase. Since moving to my current home, the delivery portion of my HydroOne bill has varied between 50-66% of the total bill. Any contact with HydroOne has resulted in long, wordy explanations which don't actually explain much and recommendations for me to reduce my bill by reducing energy usage.

My energy usage is already quite low, as I live in a passive solar house and do quite a bit of my cooking on my woodstove during the cooler months. For my situation, I have the location, knowledge, and financial resources to put in a complete solar and wind electrical system along with a battery bank so that I can go off grid. This is my current plan because even a MicroFit program wouldn't make sense; being charged for delivery every month and having that hopefully reimbursed.

The continued high delivery charges mean that those people who have the resources will leave service, causing ever-increasing charges for residents who don't have the resources to be electrically independent. I believe a large part of this could be addressed instead by reviewing practices and management within HydroOne.

Thank you for your consideration.

-- Attachment --