

[REDACTED]

From: registrar
Sent: July-27-17 2:15 PM
To: [REDACTED]
Subject: FW: Letter of Comment -

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-07-17 10:26 AM
To: registrar
Subject: Letter of Comment [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-07

-- Case Number --
EB-2017-0049

-- Name --
Lance Dean

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

The system must be broken; I am a single person who works full time (not a home during peak times) and have seen my hydro prices double from what they use to be five years ago. Five years ago, I had incandescent bulbs throughout my house, inefficient appliances, phantom power consuming devices like TVs, computers, clocks etc. left plugged in. After spending thousands on new energy saving devices over the years including a new energy efficient furnace, replacing light bulbs with new energy efficient LED bulbs, unplugging all unused devices and even changing the time I eat dinner I have seen my kilowatt usage go down, yes I have been "converted". However, I am losing faith in the system as I keep seeing the price per kilowatt and fee rates climb and the addition of new bogus fees continually being tacked on to my bill. As I said at the start I am now paying double then I did five years ago and I am a single person, I can only wonder how families or single parent families can afford these new fees.

-- Attachment --