

[REDACTED]

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**From:** registrar  
**Sent:** July-27-17 3:45 PM  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment -

Original Message-----

From: [webmaster@ontarioenergyboard.ca](mailto:webmaster@ontarioenergyboard.ca) [<mailto:webmaster@ontarioenergyboard.ca>]  
Sent: June-07-17 8:01 AM  
To: registrar  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2017-06-07

-- Case Number --  
EB-2017-0049

-- Name --  
Phyllis Looby

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I and my husband live rurally and have suffered these past couple of year with the exorbitant hydro rates for DELIVERY to our home. Most winter months saw us paying well over \$400/month (sometimes as much as \$500/month) for our hydro. Even with us eating later and doing most of our housecleaning and laundry late at night or, early, early morning to get the 70% reduction for our hydro usage.

He is disabled, I work and work and can not seem to get ahead. Why? Because my electricity costs me on average well over a 1/4 of my monthly pay. How can this be right?

I can not believe what you are doing now!!!!!!!!!!!!!!!!!!!!!!

We are sick and tired of your duplicitous and underhanded ways of raising our rates even after the promises of the rebates from the Fair Hydro Act, 2017 have not even been implemented. Now to find out that you are preparing to raise our rates again! With a distribution rate increase, but also applying to have the service charges on disconnection/reconnections, removal of load limiters, account collections and access to the poles all are to be increased.

Please stop! Please consider us, the little people who are being hit hard by these crazy rate increases.

-- Attachment --