

From: [registrar](#)
To: [REDACTED]
Subject: FW: Letter of Comment -
Date: August 9, 2017 12:34:33 PM

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-06-17 9:31 PM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-06

-- Case Number --
EB-2017-0049

-- Name --
Ralph Monette

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

We respectfully submit our objection to the Hydro One delivery charge increases as proposed in their application.

Hydro One is a monopoly which means we the consumers have no control over the exorbitant cost of delivery. While people on fixed incomes in many cases go without food struggling to pay their hydro bills, Hydro One executives and management draw exorbitant salaries evidenced by the following: Hydro One CEO Mayo Schmidt received \$4.84 million in cash and incentives last year.

The hydro bills in the winter months when our summer property is uninhabited and little or no electricity is used are ridiculous ranging from \$32. to \$37.

monthly. Increases in the Hydro one application will only exacerbate an already bad situation. A copy of winter bill is attached. Note that the majority of the costs are for delivery.

-- Attachment --
[REDACTED]



Service address:



Your account number:



Bill Cycle 17

Billing date:

December 12, 2016

Page 1 of 2

Customer service

Hydro One Networks Inc.
PO Box 5700
Markham, Ontario L3R 1C8

View your electricity use at
www.HydroOne.com

For billing and service
inquiries, call
1-888-664-9376
Monday to Friday
7:30 a.m. - 8 p.m.

For 24-hour power
outages or emergency
service, call
1-800-434-1235

Standard Service supplied by
Hydro One

Here's what you owe

Table with 2 columns: Description and Amount. Rows include Balance forward (\$0.00), Your new charges (\$37.06), and Total amount to be automatically withdrawn on December 31, 2016 (\$37.06).



IMPORTANT NOTICE: We are proposing to change delivery rates, effective January 1, 2017, in accordance with the OEB's approval of our 2015-17 distribution rate application. Final OEB approval is expected in December. For more information, go to www.HydroOne.com/2017Rates or call us.

For energy efficiency tips to manage your bill visit www.HydroOne.com/SaveEnergy.

Point of Delivery: 10301648

Table titled 'Compare the electricity you are using+' with columns for Number of days, Average Daily Electricity Use (kWh) (On-Peak, Mid-Peak, Off-Peak), and Average electricity you used per day (kWh). Rows show usage for various periods from Nov 08, 2016 to Jun 08, 2016, and a comparison for Nov 10, 2015 - Dec 08, 2015.

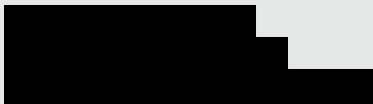


MR. RALPH MONETTE





Service address:



Your account number:



How we calculated your charges

Balance forward	Amount of your last bill	\$115.55
	Amount we received on December 5, 2016 - thank you	\$115.55 CR
	Balance forward	\$0.00
<hr/>		
Your electricity charges	Your service type is General Service - Energy	
	<hr/>	
	Electricity used this billing period	
	We read your meter J3117410 on December 06, 2016	029339.1192
	We read your meter on November 08, 2016	- <u>029327.7270</u>
	Difference in meter readings	000011.3922
	Metered usage in kilowatt-hours (11.3922 x 1) = 11.3922 kWh	
	<hr/>	
	Electricity: On-Peak: 2.0178 kWh @ 18.0000 ¢	\$0.36
	Mid-Peak: 2.0688 kWh @ 13.2000 ¢	\$0.27
	Off-Peak: 7.3056 kWh @ 8.7000 ¢	\$0.64
	Delivery	\$31.13
	Regulatory Charges	\$0.32
	Debt Retirement Charge	\$0.08
	HST (87086-5821-RT0001)	\$4.26
	Total of your electricity charges	\$37.06

Electricity : This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery : These are the costs of delivering electricity from generating stations across the Province to Hydro One then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business.* Hydro One collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges : Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy and Infrastructure conservation and renewable energy programs.

Debt Retirement Charge : The debt retirement charge pays down the debt of the former Ontario Hydro.

NOTE: For a detailed explanation of electricity terms, please visit www.HydroOne.com or www.ontarioenergyboard.ca.

+Your consumption is based on metered use. Historically this was based on adjusted use.

Time of Use Periods for Summer and Winter

Time Period	Summer (May 1st - Oct 31st)	Winter (Nov 1st - Apr 30th)
On-Peak	Weekdays: 11 a.m. - 5 p.m.	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.
Mid-Peak	Weekdays: 7 a.m. - 11 a.m. & 5 p.m. - 7 p.m.	Weekdays: 11 a.m. - 5 p.m.
Off-Peak	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays	Weekdays: 7 p.m. - 7 a.m. & Weekends and Holidays