

From: [REDACTED]
To: [REDACTED]
Subject: FW: Letter of Comment -
Date: August 16, 2017 1:35:27 PM

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-06-17 9:05 AM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-06

-- Case Number --
EB-2017-0049

-- Name --
Justin Woodley

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --
Hello,

I write to oppose this request for increase in delivery rates. Hydro-One continues to support some of the most highly-paid management and workers in Ontario and I cannot understand how they can establish any case to support their need for rate increases to support their business.

Hydro-One offers an essential service that can only be governed by legislation and not by consumer reaction. Hydro-One needs to be forced into developing cost-saving methods rather than simply allowed to increase rates based on flashy financial analysis.

Their processes should be audited, and improvements should be sought; as any other business who is thought to be struggling would do.

I could also submit trend analysis showing the increased costs to do business in many industries; however, in a competitive market, the answer is to get better or go out of business. Hydro-One has the unique monopoly status which allows them to submit in such a manner to create a case for their situation.

Until Hydro-One begins to act like a profit-center business rather than an essential service where the consumer is at the mercy of the so-call "governing body," efficiency will never be researched and established.

I strongly urge the OEB to send Hydro-One back to their own systems and find the funds required through business efficiency improvements rather than through simple rate increases.

Thank you.

-- Attachment --