

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment -  
**Date:** August 18, 2017 11:45:16 AM

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Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]  
Sent: June-06-17 7:08 PM  
To: registrar  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2017-06-06

-- Case Number --  
EB-2017-0049

-- Name --  
Kelli McRobert

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I object to the increase in rates. They are already too high for the average family to manage and those of us that are rural are getting ruined with the delivery rates. How are we to manage with more increases? We are already living in the dark and cold and do not use hydro unless absolutely necessary!

Please use some common sense and review you business plan to be comparable to other provinces. How do they manage and yet Ontario is unable to lower the rates while still maintaining some level of service and structural repairs.

Very discouraging. Something must be done, perhaps a review of salaries and performance objectives would be a good place to start. Time to give back to the people for a basic necessity of life, not take, yet again!

-- Attachment --