

From: [REDACTED]
To: [REDACTED]
Subject: FW: Letter of Comment -
Date: August 18, 2017 12:35:46 PM

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-06-17 10:27 AM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-06

-- Case Number --
EB-2017-0049

-- Name --
Barbara Irek

-- Phone --
[REDACTED]

-- Company --
[REDACTED]

-- Address --
[REDACTED]

-- Comments --
Please see attached letter

-- Attachment --
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

June 6, 2017

Ontario Energy Board

Re: EB-2017-0049

To Whom it may concern:

As small business owners most Ontarians find it extremely difficult to pay their out of reach hydro bills. Some businesses attempt to reduce the consumption as much as possible. Other businesses like ours cannot survive without hydro. We are a greenhouse business and we rely on hydro and cannot do without.

The electricity cost on their own would not be so bad however once you start adding global adjustment cost, delivery cost (which are the most expensive of the bill) the cost becomes unbearable. Hydro should not be allowed to hide costs by breaking them down into categories and most people cannot understand the calculations to begin with. Have you ever tried speaking with a customer service individual attempting to explain the charges?

At first glance it appears as though it's only few dollars per month. For small business owner it does NOT translate to few dollars.

In addition, living on the farm (or outside city limits) gives companies an excuse of billing us extra for delivery when in reality the lines that cross our country are put there to connect the city which in turn received much lower rate. It does not cost hydro any more to deliver to us than it does to deliver couple of miles down the street. The hydro uses my property as right of way and insists that because they have been using my farm for 80 years they can continue to do so without any compensation be me, the land owner.

The hydro already makes billions in **profits** on the backs of the average Ontarian. I would ask that you deny this application for the sake of it's citizens and small business owners.

Barbara Irek