

From: [REDACTED]
To: [REDACTED]
Subject: FW: Letter of Comment -
Date: August 18, 2017 2:42:39 PM

Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]
Sent: June-06-17 12:32 PM
To: registrar
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --
2017-06-06

-- Case Number --
EB-2017-0049

-- Name --
Heidi Burrowes

-- Phone --
[REDACTED]

-- Company --

-- Address --
[REDACTED]

-- Comments --

I have been looking forward to seeing directly how much the new measures recently put in place by the Ontario government would help our family. We have not even received a full bill with the new measures and already we are being informed that the rates may rise again.

Our family was one of many affected by the bungling of Hydro One and we went almost a year without receiving a bill. When we began receiving a bill again our bill was over \$5000 with no explanation of how it got that way. When I asked a few months ago if a Hydro One employee could pull up my bill from 5 years ago he told me that he did not have bills that old on file.

This issue has caused my family many stresses and trying to get caught up with this bill has put other home bills in jeopardy.

Please deny this request from Hydro One. I appreciate on the ground workers fixing Hydro lines, especially during unplanned power outages. My beef is not with them. My beef is with the people at the top making excessive amounts of money while requesting more from people who make so little. Thank you.

-- Attachment --