

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment - [REDACTED]  
**Date:** August 25, 2017 2:44:37 PM

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Original Message-----

From: webmaster@ontarioenergyboard.ca [<mailto:webmaster@ontarioenergyboard.ca>]  
Sent: June-06-17 12:57 PM  
To: registrar  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2017-06-06

-- Case Number --  
EB-2016-0105

-- Name --  
Gail Batten

-- Phone --  
[REDACTED]

-- Company --

-- Address --  
[REDACTED]

-- Comments --

I am writing to comment on the increase for distribution charges by Hydro one. EB2017-49. I object to the increase and ask the OEB refuse the application. The oeb needs to say no and ask question of things contained with in their application. Things like customers will accept a 1% increase according to their study which is meaning less if the oeb doesn't have the questions that were asked of customers. Where the question straight forward or were they ask to choose between a 4,3,2,1 increase and not give the choice on no increase. The documents on the oeb website have not been accessable until this week dispite the fact that they have dates from March. There are over 25,000 pages of documents listed but only a few days for people like me to go through them. I am a consumer not a lawyer and I don't have staff. The fact that when you clicked on the application and it returned no search results undermines the fact that you say you want the public to comment. They have asked for many of the same items contained with in these documents over and over been given money to do the repairs and normal duties before then come back to the oeb and use the same items again and again. If you get an increase for 48 transformers to be replaced then only replace 7 the business shouldn't get that same increase again and again. As a consumer I expect the OEB to check double check and protect me from this kind of nonsense that seems to be an industry standard but should not be allowed. There is not an easy way to find the meetings that are going to be held. The oeb needs to start doing their due diligence and protect the consumer rather than rubber stamp increases. There needs to be a strong no to them. We can not afford to keep up the cost of these kinds of things with out seeing a huge difference in the kind of service we receive and Ontario has the highest outage hours of any province Thank you for reading my comments

-- Attachment --