

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers in northern Ontario effective October 1, 2017. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved October 1, 2017 delivery commodity rates include a decrease of 0.0118 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply Charges

New rates, **if applicable to your service**, reflect changes in Union Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by rate zones are detailed in the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

Rate 20 + Appendix A (Rate 20)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers in northern Ontario effective October 1, 2017. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A + Appendix C (Rate 25)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers in northern Ontario effective October 1, 2017. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. Approved October 1, 2017 delivery commodity rates include a decrease of 0.0002 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply Charges

New rates, **if applicable to your service**, reflect changes in Union Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by rate zones are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity or transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 100 + Appendix A (Rate 100)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved October 1, 2017 firm delivery commodity rates include a decrease of 0.0391 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.5590 cents/m³ to 13.7312 cents/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.5115 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved October 1, 2017 delivery commodity rates include a decrease of 0.0374 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.5590 cents/m³ to 13.7312 cents/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.5115 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A + Appendix C (Rate M5A)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Delivery rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved October 1, 2017 delivery commodity rates include a decrease of 0.0406 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.5590 cents/m³ to 13.7312 cents/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.5115 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M7 + Appendix A + Appendix C (Rate M7)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

The delivery rates exclude customer cap-and-trade costs as Union Gas is not responsible to acquire emission allowances for Rate M9 customers.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved October 1, 2017 delivery commodity rates include a decrease of 0.0360 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.5590 cents/m³ to 13.7312 cents/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.5115 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

The delivery rates exclude customer cap-and-trade costs as Union Gas is not responsible to acquire emission allowances for Rate M10 customers.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved October 1, 2017 delivery commodity rates include a decrease of 0.0513 cents/m³. Individual customer impacts will vary based on usage.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.5590 cents/m³ to 13.7312 cents/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. This charge includes transportation costs to Ontario.

In addition, there is an increase of 0.5115 cents/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) has approved changes to the rates Union Gas charges its customers. New rates for **Rate R1** will be applied to bills effective October 1, 2017. Your new rates are shown on the accompanying rate schedule. Changes to supplemental service rates reflect changes in gas supply costs effective October 1, 2017.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate R1
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective October 1, 2017. The enclosed bill uses the new approved rates.

Storage and Transportation

Transportation rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A + Appendix C (Rate T1)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate T2** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective October 1, 2017. The enclosed bill uses the new approved rates.

Storage and Transportation

Transportation rates include the Ontario government's cap-and-trade costs related to carbon emissions from the natural gas you use and that we use to deliver it to you. Some businesses with large emissions may need, or will be able, to acquire their own emissions allowances.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T2 + Appendix A + Appendix C (Rate T2)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

October 2017

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective October 1, 2017. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective October 1, 2017. The enclosed bill uses the new approved rates.

Storage and Transportation

The storage and transportation rates exclude customer cap-and-trade costs as Union Gas is not responsible to acquire emission allowances for Rate T3 customers.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)
[Rate schedule attached]