

[REDACTED]

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**From:** registrar  
**Sent:** September-12-17 4:00 PM  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment -

Original Message-----

From: [webmaster@ontarioenergyboard.ca](mailto:webmaster@ontarioenergyboard.ca) [<mailto:webmaster@ontarioenergyboard.ca>]  
Sent: June-06-17 1:14 PM  
To: registrar  
Subject: Letter of Comment - [REDACTED]

The Ontario Energy Board

-- Comment date --  
2017-06-06

-- Case Number --  
EB-2017-0049

-- Name --  
Josephine Njeru

-- Phone --  
[REDACTED]

-- Company --  
[REDACTED]

-- Address --  
[REDACTED]

-- Comments --

My Hydro bill is usually more than half of all my utility bills together (water, sewer, gas) and it seems to be going up every year. I live in a high density area, so even though not rural, or medium density, I feel I am affected just as much. My delivery charges alone are usually about \$50 upwards, which does not make sense to me for a high density area. The application to increase hydro rates in the next 5 years needs to be completely justified to the public as it is not acceptable to keep increasing year to year costs and putting the consumer population in increasing financial stress. I also do not understand why Ontario's rates are the highest in the country. If there is any justifiable reason why, it needs to be clearly communicated to everyone in the province.

-- Attachment --