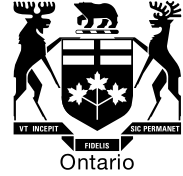


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BY EMAIL

September 15, 2017

Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto ON M4P 1E4

Dear Ms. Walli:

**Re: Union Gas Limited (Union)
October 1, 2017 QRAM Application
Board File No. EB-2017-0278**

I am writing on behalf of OEB staff in regard to the above noted QRAM matter.

OEB staff has the following question.

1. Ref: Tab 1 / Schedule 1 / Line 5

- a) Please explain why there are negative volumes forecasted to be purchased for the Union North West Zone for the period April 2018 to September 2018 (inclusive).
- b) If this negative volumetric forecast is an error, please quantify the impact of the error on the net annual bill for residential customers in the Union North West Zone.
- c) If this negative volumetric forecast is an error, does Union intend to refile their QRAM application? If not, provide an explanation of the rationale.
- d) If this negative volumetric forecast is an error, please explain the actions Union will take to ensure that a similar error does not reoccur on future QRAM applications.

Original signed by

Ritchie Murray
Case Manager