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**From:** [REDACTED]  
**Sent:** Monday, October 16, 2017 9:15 AM  
**To:** [REDACTED]  
**Subject:** FW: Letter of Comment EB-2017-0049

The Ontario Energy Board

-- Comment date --  
2017-10-15

-- Case Number --  
EB-2017-0049

-- Name --  
Gail Batten

-- Phone --  
[REDACTED]

-- Company --  
hydro one

-- Address --  
[REDACTED]

-- Comments --

The request by Hydro one to bring install pre-paid meter should be met with a resounding no. This is a punishment for people who are struggling with the cost of hydro. Hydro one evidence show that 6% of people had hydro bills that were 60 days past due. What their evidence does not show is how many of the 6% remain unpaid. Any one who needs the help of Leap must wait until they receive a disconnection notice. It would not come if it is a first notice for

60 days. So the government program has cause most of this. Also this is a way to get around the no winter disconnection they would not be disconnecting you it would be a self disconnection. This would put a significant portion of low income homes at risk in the winter. Even a safety net would not protect these households. The winter gets very cold in Ontario and unless the OEB says no to pre-paid meters any deaths will be laid at your door. It also makes the assumption that people are in arrears because they are just not conserving and it has been shown that is not the case. Please put the people of Ontario first and the desire of Hydro one to create a bullying tactic of pay up or you will be on pre-paid meter to keep their money on the right side of the balance sheet. While electricity may not have been deemed an essential service it should be. Putting people on pre-paid meters will create health risks no power no water not light no heat, is this how hydro one teaches people to conserve. Do the right thing and say NO

-- Attachment --