



To

The Ontario Energy Board
Toronto, ON

Subj: EB-2016-0380 PROCEDURAL ORDER NO. 2

Compliance with the order

1. The email response from ICF for processing of OESP files has been attached. There are no new applications from the customers at 31-35 St. Dennis Drive, Toronto, ON. The past applicants have been asked to refile as the past requests have all expired.
2. The letter attached to past bills for status of OESP credits has been attached.
3. The sample bills are attached.
4. The total credits applied till date are as follows

Apt. No.	Name	Start Date	Month till Sep 2017	Amount Till Sep 2017
[REDACTED]	[REDACTED]	Feb-16	18	\$540.00
[REDACTED]	[REDACTED]	Jan-17	8	\$240.00
[REDACTED]	[REDACTED]	Mar-16	16	\$480.00
[REDACTED]	[REDACTED]	Oct-16	10	\$300.00
[REDACTED]	[REDACTED]	Sep-16	11	\$330.00
[REDACTED]	[REDACTED]	Jan-16	18	\$540.00
[REDACTED]	[REDACTED]	Apr-16	15	\$450.00
[REDACTED]	[REDACTED]	Apr-16	15	\$450.00
[REDACTED]	[REDACTED]	Feb-16	17	\$510.00
[REDACTED]	[REDACTED]	Jun-16	14	\$420.00
[REDACTED]	[REDACTED]	Jan-16	18	\$540.00



Ensqr Corp.

Email from ICF:

Hello Harshal,

Thank you for getting back to us. Please reach out to the Ontario Electric Board regarding this issue. We can't confirm at this time that we can process applications because our system has not received new applications.

Please let me know if you have further questions or concerns.

Regards,

Tatenda Marongwe | ICF Olson

Incident Manager

c: 647.200.6017 | e: tatenda.marongwe@icfolson.com

icfolson.ca | [LinkedIn](#) | [Twitter](#)





Ensqr Corp.



Ensqr Corp.

Dated: 8th August, 2017

OESP NOTICE

Dear [REDACTED]

Re: OESP application.

Our records indicate that you have applied for OESP credits for your Electricity bill. Ensqr is undergoing some technical issues with the processing of your application. We have not been able to get the correct OESP support payment amount eligibility and have approximated the current credit to be \$30 per month.

Upon completion of the OESP support payment processing and determining the correct amount of OESP support being applied to the Electricity Bill we will be adjusting the credits in the next billing period.

The credit will also be applied to be eligible from the date of application retroactively.

If you need help with understanding your bill or have any questions, please call us at: 1-905-760-0117 or email us at info@ensqr.com.

Customer Service

Ensqr Corp.

Ensqr Corp. | 2074 Steeles Ave East | Suite26 | Brampton | ON L6T 4Z9
Tel: +1 905 760 0117 | Fax: +1 905 760 2117 | Email: info@ensqr.com

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Ensqr Corp.



Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

kWh charges	\$49.63
Delivery:	\$23.16
Regulatory:	\$3.97
Electricity Charge Total:	\$76.76
*H.S. T of Toronto Hydro:	\$9.98
Provincial Rebate:	-\$6.14
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$50.60
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$73.20

Statement Date:	7/6/2017
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Your Current Bill:	\$73.20
Previous Bill pending:	\$370.83
Balance Forward:	\$370.83
Total Amount Due:	\$444.03
Due Date:	10/8/2017
Amount Paid:	\$0.00

Reading Period	Number of days
7/6/2017 To 8/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
23080.64	22444.36	636.28	1.04	661.7312



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Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$32.11
Delivery:	\$14.98
Regulatory:	\$2.57
Electricity Charge Total:	\$49.66
*H.S. T of Toronto Hydro:	\$6.46
Provincial Rebate:	-\$3.97
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$22.14
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$44.74

Statement Date:	6/6/2017

Your Current Bill:	\$44.74
Previous Bill pending:	\$0.00
Balance Forward:	\$0.00
Total Amount Due:	\$44.74
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
31550.15	31138.5	411.65	1.04	428.116

All inquiries and questions should be directed to info@ensqr.com or +1 905 760 0117 or
by writing to Ensqr Corp. : 25-2074 Steeles Avenue East, Brampton, ON L6T 4Z9



Ensqr Corp.



Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$34.03
Delivery:	\$15.88
Regulatory:	\$2.72
Electricity Charge Total:	\$52.63
*H.S. T of Toronto Hydro:	\$6.84
Provincial Rebate:	-\$4.21
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$25.26
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$47.86

Statement Date:	6/6/2017
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Your Current Bill:	\$47.86
Previous Bill pending:	\$1,023.12
Balance Forward:	\$1,023.12
Total Amount Due:	\$1,070.98
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/5/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
18736.51	18300.26	436.25	1.04	453.7

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Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$35.42
Delivery:	\$16.53
Regulatory:	\$2.83
Electricity Charge Total:	\$54.79
*H.S. T of Toronto Hydro:	\$7.12
Provincial Rebate:	-\$4.38
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$27.53
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$50.13

Statement Date:	6/6/2017

Your Current Bill:	\$50.13
Previous Bill pending:	\$568.24
Balance Forward:	\$568.24
Total Amount Due:	\$618.37
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
19214.56	18760.43	454.13	1.04	472.2952

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Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$50.54
Delivery:	\$23.58
Regulatory:	\$4.04
Electricity Charge Total:	\$78.16
*H.S. T of Toronto Hydro:	\$10.16
Provincial Rebate:	-\$6.25
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$52.07
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$74.67

Statement Date:	6/6/2017
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Your Current Bill:	\$74.67
Previous Bill pending:	\$828.21
Balance Forward:	\$828.21
Total Amount Due:	\$902.88
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
19110.24	18462.33	647.91	1.04	673.8264

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Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$21.53
Delivery:	\$10.05
Regulatory:	\$1.72
Electricity Charge Total:	\$33.30
*H.S. T of Toronto Hydro:	\$4.33
Provincial Rebate:	-\$2.66
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$4.96
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$27.56

Statement Date:	6/6/2017
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Your Current Bill:	\$27.56
Previous Bill pending:	\$593.08
Balance Forward:	\$593.08
Total Amount Due:	\$620.64
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
27912	27636	276	1.04	287.04

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Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$13.10
Delivery:	\$6.12
Regulatory:	\$1.05
Electricity Charge Total:	\$20.27
*H.S. T of Toronto Hydro:	\$2.63
Provincial Rebate:	-\$1.62
OESP Support Payment	-\$30.00
Total Electricity Charge:	-\$8.72
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$13.88

Statement Date:	6/6/2017
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Your Current Bill:	\$13.88
Previous Bill pending:	\$424.10
Balance Forward:	\$424.10
Total Amount Due:	\$437.98
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
10808	10640	168	1.04	174.72

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Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto
Account Name:	

Electricity Charges	
kWh charges	\$59.59
Delivery:	\$27.81
Regulatory:	\$4.77
Electricity Charge Total:	\$92.17
*H.S. T of Toronto Hydro:	\$11.98
Provincial Rebate:	-\$7.37
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$66.78
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$89.38

Statement Date:	6/6/2017
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Your Current Bill:	\$89.38
Previous Bill pending:	\$686.74
Balance Forward:	\$686.74
Total Amount Due:	\$776.12
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
20652	19888	764	1.04	794.56

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Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$15.60
Delivery:	\$7.28
Regulatory:	\$1.25
Electricity Charge Total:	\$24.13
*H.S. T of Toronto Hydro:	\$3.14
Provincial Rebate:	-\$1.93
OESP Support Payment	-\$30.00
Total Electricity Charge:	-\$4.67
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$17.93

Statement Date:	6/6/2017
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Your Current Bill:	\$17.93
Previous Bill pending:	\$506.88
Balance Forward:	\$506.88
Total Amount Due:	\$524.81
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
21372	21172	200	1.04	208

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Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis Dr., Toronto,
Account Name:	

Electricity Charges	
kWh charges	\$14.98
Delivery:	\$6.99
Regulatory:	\$1.20
Electricity Charge Total:	\$23.16
*H.S. T of Toronto Hydro:	\$3.01
Provincial Rebate:	-\$1.85
OESP Support Payment	-\$30.00
Total Electricity Charge:	-\$5.68
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$16.92

Statement Date:	6/6/2017
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Your Current Bill:	\$16.92
Previous Bill pending:	\$424.68
Balance Forward:	\$424.68
Total Amount Due:	\$441.60
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/6/2017 To 7/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
9396	9204	192	1.04	199.68

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Ensqr Corp.



Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	31-35 St. Dennis D
Account Name:	

Electricity Charges	
kWh charges	\$43.50
Delivery:	\$20.30
Regulatory:	\$3.48
Electricity Charge Total:	\$67.27
*H.S. T of Toronto Hydro:	\$8.75
Provincial Rebate:	-\$5.38
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$40.64
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$63.24

Statement Date:	6/6/2017
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Your Current Bill:	\$63.24
Previous Bill pending:	\$999.95
Balance Forward:	\$999.95
Total Amount Due:	\$1,063.19
Due Date:	10/25/2017
Amount Paid:	\$0.00

Reading Period	Number of days
6/5/2017 To 6/6/2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
20496.44	19938.81	557.63	1.04	579.9352