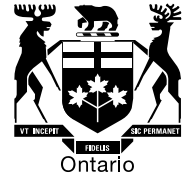


**Ontario Energy Board**  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416-481-1967  
Facsimile: 416-440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27<sup>e</sup> étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416-481-1967  
Télécopieur: 416-440-7656



**BY E-MAIL**

December 1, 2017

Brian Lippold  
General Manager, Natural Gas Canada  
EPCOR Natural Gas Limited Partnership  
39 Beech Str. E  
Aylmer ON N5H 3J6  
[BLippold@epcor.com](mailto:BLippold@epcor.com)

### **LETTER OF DIRECTION**

Dear Mr. Lippold:

**Re: EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas)  
2018 Cap and Trade Compliance Plan Application  
OEB File Number EB-2017-0275**

The Ontario Energy Board (OEB) has now issued the English and French versions of its combined Notice of Hearing for the Cap and Trade Compliance Plan applications of Enbridge Gas Distribution Inc., Union Gas Limited, and EPCOR Natural Gas Limited Partnership (EPCOR Natural Gas) (Notice). Please note that you must comply with all directions identified in paragraphs 1 to 3 below **no later than December 12, 2017**. If it is not possible to complete the requirements in paragraphs 1 to 3 by this date, you must inform the Registrar immediately at [Registrar@oeb.ca](mailto:Registrar@oeb.ca).

You are directed:

1. No later than both versions of the Notice are posted on EPCOR Natural Gas' website in accordance with paragraph 2,
  - a. Arrange for the service of the enclosed English and French versions of the Notice in the exact form accompanying this letter the application and the evidence, directly on:
    - the clerks of all municipalities in which EPCOR Natural Gas supplies gas
    - all Band Councils of Indigenous communities and First Nation Reserves to which EPCOR Natural Gas supplies gas
    - the Métis Nation of Ontario
    - all intervenors in EPCOR Natural Gas'

- 2017 Cap and Trade Compliance Plan proceeding (EB-2016-0330)
    - 2011 Rates proceeding (EB-2010-0018)
  - the Ontario Ministry of Energy
  - the Ontario Ministry of the Environment and Climate Change
- b. Arrange for the service of the enclosed English and French versions of the Notice, in the exact form accompanying this letter by email on any customers for which EPCOR Natural Gas has an email address and appropriate permissions to use the email address to send utility or regulatory information with the following email messages:
- i. “EPCOR Natural Gas has applied to the Ontario Energy Board recover costs associated with our 2018 cap and trade compliance plans in our natural gas distribution rates. Please review the Ontario Energy Board’s Notice of Hearing to learn more and to find out how you can participate in the Ontario Energy Board’s hearing. The email must attach a copy of the English version of the Notice and the words “Notice of Hearing” within the email message are required to provide a live link to the English Notice posted on Enbridge Gas’ website.
  - ii. « EPCOR Natural Gas a déposé une requête auprès de la Commission de l’énergie de l’Ontario afin de recouvrer les coûts associés à nos plans de conformité au régime de plafonnement et d’échange de droits d’émissions pour 2018 au moyen des tarifs de distribution du gaz naturel. Veuillez lire l’avis d’audience ci-joint pour vous mieux renseigné et pour savoir comment participer au processus d’audience du tribunal. » The email must attach a copy of the French version of the Notice and the words « l’avis d’audience » within the email message are required to provide a live link to the French Notice posted on Enbridge Gas’s website.
2. To make a copy of the English and French versions of the Notice, the application and the evidence, and any amendments thereto, available for public review at EPCOR Natural Gas’ office and in a prominent place on EPCOR Natural Gas’ website.
3. If EPCOR Natural Gas has a twitter account, once both versions of the Notice are posted on EPCOR Natural Gas’ website, in accordance with paragraph 4, to tweet the following messages:
- a. “We have applied to the @OntEnergyBoard to recover costs associated with our 2018 cap and trade compliance plans in our natural gas distribution rates. Learn more. Have your say.” The words

“Learn more. Have your say” are required to provide a live link to the English Notice posted on EPCOR Natural Gas’ website.

- b. « Nous avons déposé une requête auprès d’@OntEnergyBoard afin de recouvrer les coûts associés à nos plans de conformité au régime de plafonnement et d’échange de droits d’émissions pour 2018 au moyen des tarifs de distribution du gaz naturel. Soyez mieux renseigné. Donnez votre opinion. » The words «Soyez mieux renseigné. Donnez votre opinion » are required to provide a live link to the French Notice posted on EPCOR Natural Gas’ website.
4. To file with the OEB an affidavit in both electronic and paper forms proving completion of the matters in paragraphs 1 through 3 above immediately thereafter.
5. To provide copies of both versions of the Notice, the application and the evidence, and any amendments thereto, to anyone requesting the material.

You are further directed not to include any documents or materials when serving the Notice other than documents or materials expressly required by this letter of direction to be served.

Yours truly,

*Original signed by*

Kristi Sebalj  
Registrar

Office of the Registrar

Encl.

cc: Mr. R. King (Osler)