



To

The Ontario Energy Board

Toronto, ON

Subj: EB-2016-0380 PROCEDURAL ORDER NO. 3

Dear Sir/Madam,

With reference to the Procedural Order No. 3 the following progress has been made. From the order the actions taken are

1. All the required information has been redacted.
2. The email confirmation from the past has been attached.
3. The eligible customers are

Apt. No.	Name	Start date	Month till Oct 2017
		Apr-16	18
		Jan-17	9
		Mar-16	19
		Oct-16	11
		Oct-16	11
		Jan-16	21
		Apr-16	24
		May-16	17
		Jan-16	21
		Jan-16	21

4. We have had issues in the past with expired accounts. We have been educating and communicating with the customers to reapply to get the latest tariffs processed. We finally have had one customer for whom we have completed the full cycle. The customer received a T9 tariff code. This customer has now been reissued his bills from the first date of application the eligible amount. For 2017 the amount applied is 75\$ per month. This has lead to the customer having no backlog of payments. The other customers we have been applying the credit of 30\$ per month. The OESP credit will be re-evaluated once their application has been reprocessed.
5. The Bills have been attached.



# Ensqr Corp.

6. The details of the Credits processed till date are
  - a. The number of Customers with a Credit : 10
  - b. Amount of Credit Given for Non-Processed Customers: 30
  - c. Calculated based on 2016 Rates and will be adjusted upon reapplication.
  - d. Copies of the bills are attached.

Please let us know if any other details are needed.

Thanks

Yours sincerely,

Harshal Gunde  
CEO



# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$32.67
Delivery:	\$15.25
Regulatory:	\$2.61
Electricity Charge Total:	\$50.53
*H.S. T of Toronto Hydro:	\$6.57
Provincial Rebate:	-\$4.04
OESP Support Payment	-\$75.00
Total Electricity Charge:	-\$21.94
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$0.66

Statement Date:	October 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$0.66
Previous Bill pending:	\$194.10
Amount Paid:	\$0.00
Balance Forward:	\$194.10
Total Amount Due:	\$194.76
Due Date:	December 10, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
24458.08	24039.19	418.89	1.04	435.6456

All inquiries and questions should be directed to [info@ensqr.com](mailto:info@ensqr.com) or +1 905 760 0117 or  
by writing to Ensqr Corp. : 25-2074 Steeles Avenue East, Brampton, ON L6T 4Z9



# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

<b>Electricity Charges</b>	
kWh charges	\$27.77
Delivery:	\$12.96
Regulatory:	\$2.22
Electricity Charge Total:	\$42.95
*H.S. T of Toronto Hydro:	\$5.58
Provincial Rebate:	-\$3.44
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$15.10
<b>Administration Charges</b>	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$37.70

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$37.70
Previous Bill pending:	\$655.90
Amount Paid:	\$0.00
Balance Forward:	\$655.90
Total Amount Due:	\$693.60
Due Date:	November 30, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	30

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
29060	28704	356	1.04	370.24

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

<b>Electricity Charges</b>	
kWh charges	\$28.08
Delivery:	\$13.10
Regulatory:	\$2.25
Electricity Charge Total:	\$43.43
*H.S. T of Toronto Hydro:	\$5.65
Provincial Rebate:	-\$3.47
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$15.60
<b>Administration Charges</b>	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$38.20

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$38.20
Previous Bill pending:	\$156.21
Amount Paid:	\$0.00
Balance Forward:	\$156.21
Total Amount Due:	\$194.41
Due Date:	November 30, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
32965.46	32605.44	360.02	1.04	374.4208

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$38.66
Delivery:	\$18.04
Regulatory:	\$3.09
Electricity Charge Total:	\$59.79
*H.S. T of Toronto Hydro:	\$7.77
Provincial Rebate:	<del>-\$4.78</del>
OESP Support Payment	<del>-\$30.00</del>
Total Electricity Charge:	\$32.78
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$55.38

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$55.38
Previous Bill pending:	\$1,175.96
Amount Paid:	\$0.00
Balance Forward:	\$1,175.96
Total Amount Due:	\$1,231.34
Due Date:	November 30, 2017

Reading Period		Number of days
October 6, 2017	To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
20209.66	19714.07	495.59	1.04	515.4136

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$40.81
Delivery:	\$19.04
Regulatory:	\$3.26
Electricity Charge Total:	\$63.11
*H.S. T of Toronto Hydro:	\$8.20
Provincial Rebate:	-\$5.05
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$36.27
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$58.87

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$58.87
Previous Bill pending:	\$1,198.41
Amount Paid:	\$20.00
Balance Forward:	\$1,178.41
Total Amount Due:	\$1,237.28
Due Date:	November 30, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	27

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
21407.01	20883.86	523.15	1.04	544.076

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$14.35
Delivery:	\$6.70
Regulatory:	\$1.15
Electricity Charge Total:	\$22.20
*H.S. T of Toronto Hydro:	\$2.89
Provincial Rebate:	-\$1.78
OESP Support Payment	-\$30.00
Total Electricity Charge:	-\$6.69
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$15.91

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$15.91
Previous Bill pending:	\$472.33
Amount Paid:	\$0.00
Balance Forward:	\$472.33
Total Amount Due:	\$488.24
Due Date:	November 30, 2017

Reading Period		Number of days
October 6, 2017	To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
11496	11312	184	1.04	191.36

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$46.04
Delivery:	\$21.48
Regulatory:	\$3.68
Electricity Charge Total:	\$71.20
*H.S. T of Toronto Hydro:	\$9.26
Provincial Rebate:	-\$5.70
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$44.76
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$67.36

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$67.36
Previous Bill pending:	\$1,205.34
Amount Paid:	\$0.00
Balance Forward:	\$1,205.34
Total Amount Due:	\$1,272.70
Due Date:	November 30, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
22652.2	22061.99	590.21	1.04	613.8184

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

Electricity Charges	
kWh charges	\$23.71
Delivery:	\$11.07
Regulatory:	\$1.90
Electricity Charge Total:	\$36.67
*H.S. T of Toronto Hydro:	\$4.77
Provincial Rebate:	-\$2.93
OESP Support Payment	-\$30.00
Total Electricity Charge:	\$8.51
Administration Charges	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$31.11

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$31.11
Previous Bill pending:	\$715.64
Amount Paid:	\$0.00
Balance Forward:	\$715.64
Total Amount Due:	\$746.75
Due Date:	November 30, 2017

Reading Period		Number of days
October 6, 2017	To	September 6, 2017
		27

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
21560	21256	304	1.04	316.16

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# Ensqr Corp.

Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

<b>Electricity Charges</b>	
kWh charges	\$12.48
Delivery:	\$5.82
Regulatory:	\$1.00
Electricity Charge Total:	\$19.30
*H.S. T of Toronto Hydro:	\$2.51
Provincial Rebate:	-\$1.54
OESP Support Payment	-\$30.00
Total Electricity Charge:	-\$9.73
<b>Administration Charges</b>	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$12.87

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$12.87
Previous Bill pending:	\$573.54
Amount Paid:	\$0.00
Balance Forward:	\$573.54
Total Amount Due:	\$586.41
Due Date:	November 30, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
22092	21932	160	1.04	166.4

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Account No.	
Meter No.	
Premises No.	
Service Location	
Account Name:	

<b>Electricity Charges</b>	
kWh charges	\$12.17
Delivery:	\$5.68
Regulatory:	\$0.97
Electricity Charge Total:	\$18.82
*H.S. T of Toronto Hydro:	\$2.45
Provincial Rebate:	-\$1.51
OESP Support Payment	-\$30.00
Total Electricity Charge:	-\$10.24
<b>Administration Charges</b>	
Administration Fee:	\$20.00
H.S.T(849038906RT0001):	\$2.60
Your Current Bill:	\$12.36

Statement Date:	November 6, 2017
Bill Printed	November 15, 2017

Your Current Bill:	\$12.36
Previous Bill pending:	\$478.88
Amount Paid:	\$0.00
Balance Forward:	\$478.88
Total Amount Due:	\$491.24
Due Date:	November 30, 2017

Reading Period	Number of days
October 6, 2017 To November 6, 2017	31

Current Reading	Previous Reading	Kwh Used	Loss Adjustment Factor	Adjusted kWh
9996	9840	156	1.04	162.24

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