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January 26, 2018

Ontario Energy Board  
2300 Yonge Street  
27<sup>th</sup> Floor  
Toronto, ON M4P 1E4

Attention: Kirsten Walli, Board Secretary

Dear Ms. Walli:

**Re: LIEN Interrogatories  
Board File Nos. EB-2017-224/0255/0275  
Enbridge Gas Distribution Inc., Union Gas Limited and Epcor Natural Gas Limited  
2018 Cap and Trade Compliance Plans Cost Recovery**

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Please find enclosed LIEN's interrogatories in the above-noted matters.

Yours truly,

Nicole Petersen

Encl.

Document #: 1314655

**LIEN INTERROGATORIES – EPCOR NATURAL GAS LIMITED  
PARTNERSHIP (“EPCOR”)  
CAP AND TRADE COMPLIANCE PLAN**

**EB-2017-0275**

**JANUARY 26, 2018**

**GHG ABATEMENT ACTIVITIES/MEASURES**

- 1 What potential GHG abatement activities/measures (including categories/types of activities such as those set out by the Board in the *Regulatory Framework for the Assessment of Costs of Natural Gas Utilities’ Cap and Trade Activities*, and/or specific measures within such categories) does EPCOR anticipate undertaking in 2018 and beyond?

**LOW-INCOME CUSTOMER OUTREACH**

- 2 Union plans to engage with social service agencies, LIEN, VECC and the United Way, to deliver programs (presumably GHG abatement programs and education about same) to low-income customers as part of its customer outreach.
  - a) Does EPCOR intend to do the same?
  - b) If yes to (a), how does EPCOR plan to engage with social services agencies to deliver programs and education to low-income customers and representatives?
- 3 How will EPCOR assess if it is communicating effectively with low-income customers?

**IMPACTS ON LOW-INCOME CUSTOMERS’ BILLS**

- 4 Please provide the average residential EPCOR natural gas customer’s total billed amount for 2017.
- 5 Please provide the average residential EPCOR natural gas customer’s billed amount broken down for each month in 2017.
- 6 Has EPCOR considered, and will EPCOR consider, rate mitigation measures (through GHG abatement measures, financial assistance, or other measures), specific to low-income customers to minimize the impact of cap and trade on EPCOR’s low-income customers? Please specify which measures EPCOR has considered and will consider.

