

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF UNION GAS LIMITED

**Union Gas Limited has applied for approval to dispose of certain account balances.**

**Learn more. Have your say.**

Union Gas Limited has applied to the Ontario Energy Board for approval to dispose of amounts recorded in certain deferral and variance accounts related to the delivery of conservation programs in 2015. If approved, natural gas rates for Union Gas Limited's residential customers would:

- Increase by \$4.80 for the year for a typical residential customer consuming 2200 m<sup>3</sup> of natural gas in its South service area
- Decrease by \$0.70 for the year for a typical residential customer consuming 2200 m<sup>3</sup> of natural gas in its North service area

**Other customers, including businesses, may also be affected.**

## **THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**

We will question Union Gas on its case. We will also hear arguments from individuals and from groups that represent Union Gas' customers. At the end of this hearing, the OEB will decide whether to approve all or any part of the request.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review the Union Gas application on the OEB's website now.
- You can file a letter with your comments at any time before the end of the OEB's hearing, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## **LEARN MORE**

Our file numbers for this case is **EB-2017-0323**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2017-0323** on the OEB website: [www.oeb.ca/participate](http://www.oeb.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARING**

There are two types of OEB hearings – oral and written. The OEB will determine later in the process whether to hold an oral hearing or a written hearing in this case. If you think an oral hearing is needed, you can write to the OEB to explain why by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

