

**IN THE MATTER OF the *Ontario Energy Board Act*, 1998,
S.O. 1998, c. 15, (Schedule B);**

**AND IN THE MATTER OF Planet Energy (Ontario) Corp. (Planet Energy)
Licence Numbers ER-2011-0409 and GM-2013-0269**

WITNESS STATEMENT OF [REDACTED]

My name is [REDACTED] and I reside in the Town of Aurora in the Province of Ontario.

1. I attended an ACN rally in 2013 where representatives were rallying to get other interested people into the business. They explained that representatives could make a lot of money working for ACN. I was interested in making more money and paid \$500 to become a part of this.
2. I was required to pay an annual fee to keep my ACN account active in October 2015, but I did not pay the annual fee. However, my ACN account is still currently active. I was actively selling different services for ACN from 2013-2015. One of the products sold were energy contracts on behalf of Planet Energy. In total, I sold approximately 13 energy contracts while representing ACN and Planet Energy.
3. I do not remember receiving any training documents from Planet Energy or ACN about the energy industry.
4. My online course and testing to become an energy salesperson was completed at a coffee shop with my ACN trainer by my side during the online course and testing. My trainer helped me with the test.
5. I was told by my ACN trainer that the energy contracts would save consumers money on their energy bills.
6. I was not given any specific information on other charges such as global adjustments but was told to not talk about anything but savings. I was told to focus on the contract price because consumer will save money on their electricity bill.
7. I started to sell contracts because I wanted to help my friends save money and make some money on the side. I feel that ACN/Planet Energy made some misrepresentations as part of their business practices.

8. In May 2015 I recall that I was speaking to my friend [REDACTED] about signing 5 electricity contracts through ACN/Planet Energy.
9. Based on my training, I told [REDACTED] that the electricity program would save him money and that he could cancel at any time since he was not under any obligations.
10. I asked [REDACTED] for a copy of this bill and his email address. While on my own, I signed [REDACTED] into an electricity contract online. I knew that I was not allowed to enrol customers into an energy contract, even with their permission, but I understood from other ACN representatives that this was normal business practice.
11. I signed [REDACTED] into an electricity contract because I wanted to help others save money and for me to make some money in the process.
12. Later, when [REDACTED] started to receive collection notices from Planet Energy, I tried to help him cancel the contract because [REDACTED] was very upset. I contacted Planet Energy on his behalf.
13. I now realize that I was giving wrong information. I should have told consumers that I could price protect them but not that I would save them money.
14. I have come to the Ontario Energy Board (OEB) because I feel that I was provided with incorrect information during my training with my ACN/Planet Energy trainer.

[REDACTED]

Signature

June 8/11

Date