Ontario Energy Board Commission de l'énergie de l'Ontario

DECISION AND RATE ORDER

EB-2017-0063

NIAGARA PENINSULA ENERGY INC.

Application for an order approving just and reasonable rates and other charges for electricity distribution to be effective May 1, 2018.

By Delegation, Before: Theodore Antonopoulos

[date]

1 INTRODUCTION AND SUMMARY

Through this Decision and Order, the Ontario Energy Board (OEB) approves the incentive rate-setting mechanism (IRM) application filed by Niagara Peninsula Energy Inc. (Niagara Peninsula Energy) on October 5, 2017, as amended during the course of the proceeding.

Niagara Peninsula Energy serves about 54,000 mostly residential and commercial electricity customers in the City of Niagara Falls, the Town of Lincoln, the Township of West Lincoln and the Town of Pelham. The company is seeking the OEB's approval for the rates it charges to distribute electricity to its customers, as is required of licenced and rate-regulated distributors in Ontario.

A distributor may choose one of three rate-setting methodologies approved by the OEB. Each of these is explained in the OEB's <u>Chapter 3 Filing Requirements for Incentive Rate-Setting Applications</u> (the Filing Requirements).

Niagara Peninsula Energy's application is based on a Price Cap Incentive Rate-setting option (Price Cap IR) with a five-year term. The Price Cap IR option involves the setting of rates through a cost of service (COS or rebasing) application in the first year. Mechanistic price cap adjustments, based on inflation and the OEB's assessment of the distributor's efficiency, are then approved through IRM applications in each of the ensuing four (adjustment) years.

As a result of the OEB's findings in this Decision, there will be a monthly bill decrease of \$3.98 for a residential customer consuming 750 kWh, effective May 1, 2018.

Niagara Peninsula Energy has also applied to change the composition of its distribution service rates. Residential distribution service rates currently include a fixed monthly charge and a variable usage charge. In 2015, the OEB issued a policy to transition these rates to a fully fixed structure over a four-year period beginning in 2016. Accordingly, the fixed monthly charge for 2018 has once again been adjusted upward in this Decision by more than the mechanistic price cap adjustment alone. The variable usage rate is commensurately lower. This policy change does not affect the total revenue that distributors collect from residential customers.

¹ OEB Policy – "A New Distribution Rate Design for Residential Electricity Customers" EB-2012-0410, April 2, 2015

2 THE PROCESS

This Decision is being issued by delegated authority, without a hearing, under section 6 of the *Ontario Energy Board Act*, 1998 (the OEB Act).

The OEB follows a standardized and streamlined process for IRM applications filed under Price Cap IR. In each adjustment year of a Price Cap IR term, the OEB prepares a Rate Generator Model that includes information from the distributor's past proceedings and annual reporting requirements. A distributor will then review and complete the Rate Generator Model and include it with its application. During the course of the proceeding, the Rate Generator Model will also be updated or corrected, as required.

The Rate Generator Model updates base rates, retail transmission service rates and, if applicable, shared tax saving adjustments. It also calculates rate riders for the disposition of deferral and variance account balances.

Niagara Peninsula Energy filed its application on October 5, 2017, under section 78 of the OEB Act and in accordance with the Filing Requirements. Niagara Peninsula Energy supported its application with written evidence and a completed rate model. Questions were asked of, and answers were provided by, Niagara Peninsula Energy through emails and phone calls with the OEB. Based on this information, a draft decision was prepared and provided to Niagara Peninsula Energy on March 9, 2018. Niagara Peninsula Energy was given the opportunity to provide its comments on the draft for consideration prior to the OEB issuing this Decision.

3 ORGANIZATION OF THE DECISION

In this Decision, the OEB addresses the following issues, and provides reasons for approving or denying Niagara Peninsula Energy's proposals relating to each of them:

- Price Cap Adjustment
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Residential Rate Design

In the final section, the OEB addresses the steps to implement the final rates that flow from this Decision.

4 PRICE CAP ADJUSTMENT

Niagara Peninsula Energy seeks to increase its rates, effective May 1, 2018, based on a mechanistic rate adjustment using the OEB-approved *inflation minus X-factor* formula applicable to Price Cap IR applications.

The components of the Price Cap IR adjustment formula applicable to Niagara Peninsula Energy are set out in Table 4.1, below. Inserting these components into the formula results in a 0.90% increase to Niagara Peninsula Energy's rates: 0.90% = 1.20% - (0.00% + 0.30%).

Table 4.1: Price Cap IR Adjustment Formula

The inflation factor of 1.20% applies to all Price Cap IR applications for the 2018 rate year.

The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that will vary among different groupings of distributors. Subtracting the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income.

The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all Price Cap IR applications for the 2018 rate year.

The stretch factor component of the X-factor is distributor specific. The OEB has established five stretch factor groupings, each within a range from 0.00% to 0.60%. The

_

² Report of the OEB – "Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario's Electricity Distributors" EB-2010-0379, December 4, 2013

³ Ibid.

⁴ The stretch factor groupings are based on the Report to the Ontario Energy Board – "Empirical Research in Support of Incentive Rate-Setting: 2016 Benchmarking Update", prepared by Pacific Economics Group LLC., July 2017

stretch factor assigned to any particular distributor is based on the distributor's total cost performance as benchmarked against other distributors in Ontario. The most efficient distributor would be assigned the lowest stretch factor of 0.00%. Conversely, a higher stretch factor would be applied to a less efficient distributor (in accordance with its cost performance relative to expected levels) to reflect the incremental productivity gains that the distributor is expected to achieve. The stretch factor assigned to Niagara Peninsula Energy is 0.30%.

Findings

The OEB finds that Niagara Peninsula Energy's request for a 0.90% Price Cap IR adjustment is in accordance with the annually updated parameters set by the OEB. The adjustment is approved, and Niagara Peninsula Energy's new rates shall be effective May 1, 2018.

The adjustment applies to distribution rates (fixed and variable charges) uniformly across all customer classes.⁵

5 RETAIL TRANSMISSION SERVICE RATES

Distributors charge retail transmission service rates (RTSRs) to their customers to recover the amounts they pay to a transmitter, a host distributor or both for transmission services. All transmitters charge Uniform Transmission Rates (UTRs) approved by the OEB to distributors connected to the transmission system. Host distributors charge host-RTSRs to distributors embedded within the host's distribution system.

Niagara Peninsula Energy is transmission connected, partially embedded within Hydro One Networks Inc.'s and Grimsby Power Inc.'s distribution system and is requesting approval to adjust the RTSRs that it charges its customers to reflect the rates that it pays for transmission services included in Table 5.1, Table 5.2 and Table 5.3.

⁵ Price Cap IR and Annual IR Index adjustments do not apply to the following rates and charges: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges, microFIT charge, and retail service charges.

Table 5.1: UTRs⁶

| Current Approved UTRs (2018) | per kWh |
|--|---------|
| Network Service Rate | \$3.61 |
| Connection Service Rates | |
| Line Connection Service Rate | \$0.95 |
| Transformation Connection Service Rate | \$2.34 |

Table 5.2: Hydro One Networks Inc. Sub-Transmission Host-RTSRs⁷

| Current Approved Sub-Transmission Host-RTSRs (2017) | per kWh |
|---|---------|
| Network Service Rate | \$3.19 |
| Connection Service Rates | |
| Line Connection Service Rate | \$0.77 |
| Transformation Connection Service Rate | \$1.75 |

Table 5.3: Grimsby Power Inc. Sub-Transmission RTSRs⁸

| Approved Sub-Transmission RTSRs (2018) | per kWh |
|---|---------|
| Network Service Rate | \$3.44 |
| Connection Service Rates Line and Transformation Connection Service Rate | \$0.56 |

Findings

Niagara Peninsula Energy's proposed adjustment to its RTSRs is approved. The RTSRs were adjusted based on the current host-RTSRs and the UTRs current at the

⁶ Decision and Rate Order, EB-2017-0359, February 1, 2018

⁷ Decision and Rate Order, EB-2016-0081, December 21, 2016

⁸ Decision and Rate Order, Grimsby Power Inc., December 14, 2017

time of the filing. The OEB finds that the new 2018 UTRs are to be incorporated into the rate model to adjust the RTSRs that Niagara Peninsula Energy will charge its customers accordingly.

The differences resulting from the approval of new 2018 RTSRs will be captured in Accounts 1584 and 1586 for future disposition.

6 GROUP 1 DEFERRAL AND VARIANCE ACCOUNT

In each year of an IRM term, the OEB will review a distributor's Group 1 deferral and variance accounts in order to determine whether their total balance should be disposed. DEB policy requires that Group 1 accounts be disposed if they exceed (as a debit or credit) a pre-set disposition threshold of \$0.001 per kWh, unless a distributor justifies why balances should not be disposed. If the balance does not exceed the threshold, a distributor may elect to request disposition.

In Niagara Peninsula Energy's 2017 IRM decision, the OEB did not dispose of the proposed Group 1 balances. The OEB identified a number of issues with the proposed balances.

As stated in its decision on the 2017 IRM decision¹¹, the OEB ordered Niagara Peninsula Energy to perform a detailed reasonability analysis on the amounts requested for disposition in Account 1589 (Global Adjustment) in its next rate application or as a stand-alone application. A detailed analysis and explanation of specific transactions and allocation methodologies in Account 1589 was intended to provide the OEB with a clearer understanding of how certain figures and adjustments in the reasonability test are determined, including the nature of any out of period adjustments.

As part of this current rate application, Niagara Peninsula Energy provided a description of the process it used to assess the reasonability and accuracy of the balance requested for disposition in Account 1589. Niagara Peninsula Energy explained how its process uncovered a misallocation of costs between Account 1589 and Account 1588 (Cost of Power), as well as the steps it took to quantify the misallocations of dollars

⁹ Group 1 accounts track the differences between the costs that a distributor is billed for certain IESO and host distributor services (including the cost of power) and the associated revenues that the distributor receives from its customers for these services. The total net difference between these costs and revenues is disposed to customers through a temporary charge or credit known as a rate rider.

¹⁰ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative (EDDVAR)" EB-2008-0046, July 31, 2009

¹¹ Decision and Order EB-2016-0094, May 4, 2017

between the accounts. Niagara Peninsula Energy further explained the methodology that it used to calculate what the proper dollar allocation between the accounts should be and what the appropriate adjusting entries to those accounts should be comprised of.

Furthermore, Niagara Peninsula Energy explained the process changes that it made to its billing cycles and Global Adjustment rates during 2014, 2015, and 2016, and how those process changes impacted Account 1589. Niagara Peninsula Energy also clearly outlined its proposed methodology for how it would appropriately recover the variance that accumulated in Account 1589 from the various billing cycles and Global Adjustment rates that it charged to its customers.

The 2016 actual year-end total balance for Niagara Peninsula Energy's Group 1 accounts including interest projected to April 30, 2018 is a credit of \$5,372,891. This proposed balance reflects adjustments made as a result of Niagara Peninsula Energy's review that total \$1.9M. This amount represents a total credit claim of \$0.0044 per kWh, which exceeds the disposition threshold. Niagara Peninsula Energy proposes the disposition of this credit amount over a one-year period, for the 2014, 2015 and 2016 accumulated balances.

Included in the balance of the Group 1 accounts is the Global Adjustment (GA) account debit balance of \$1,260,515. A customer's costs for the commodity portion of its electricity service reflects the sum of two charges: the price of electricity established by the operation of the Independent Electricity System Operator (IESO) administered wholesale market, and the GA.¹²

The GA is paid by consumers in several different ways:

- For Regulated Price Plan (RPP) customers, the GA is incorporated into the standard commodity rates, therefore there is no variance account for the GA.
- Customers who participate in the Ontario Industrial Conservation Initiative
 program are referred to as Class A customers. These customers are assessed
 GA costs through a peak demand factor that is based on the percentage their
 demand contributes to the top five Ontario system peaks. This factor determines
 a Class A customer's allocation for a year-long billing period that starts in July
 every year. As distributors settle with Class A customers based on the actual GA
 costs there is no resulting variance.

¹² The GA is established monthly, by the IESO, and varies in accordance with market conditions. It is the difference between the market price and the sum of the rates paid to regulated and contracted generators and conservation and demand management (demand response) program costs.

 Class B non-RPP customers pay the GA charge based on the amount of electricity they consume in a month (kWh). Class B non-RPP customers are billed GA based on the IESO published GA price. For Class B non-RPP customers, distributors track any difference between the billed amounts and actual costs in the GA Variance Account for disposal, once audited.

As part of its review of its accounting procedures, Niagara Peninsula Energy noted in its pre-filed evidence on this 2018 IRM application that during the year 2014, Niagara Peninsula Energy billed all of its Non-RPP customers using the GA first estimate. During 2015 and 2016, non-RPP customers (within each applicable class) were billed using either the first estimate or the actual GA rate depending on when their bills were issued during the month. As a result of not using a consistent GA rate for all non-RPP customers during 2015 and 2016, Niagara Peninsula Energy's non-RPP customers did not contribute proportionately on a per kWh basis to account 1589 RSVA - GA. The OEB notes that this is contrary to O.Reg 429/04, section 16(3) that requires distributors to use a consistent estimate of the GA within each class. 13

In this 2018 IRM application, Niagara Peninsula Energy proposed to recover or refund on a customer specific basis (based on the GA credit balance of \$338,380 for that period) that portion of the balance that is attributable to each customer, using a customer specific fixed monthly rate rider over a one year period. Niagara Peninsula Energy notes that in discussions with OEB staff in June 2017, OEB staff and the utility agreed that this approach is reasonable.

Niagara Peninsula Energy performed a bill impact analysis and only one General Service less than 50 kW customer had an individual total bill increase of greater than 10% as a result of this unique proposal. Niagara Peninsula proposed for this one customer the fixed monthly rate rider be over a period of 16 months.

The proposed monthly rate riders apply to 4,431 non-RPP class B customer accounts.¹⁴

Accordingly, Niagara Peninsula Energy proposes the recovery of its total GA variance account debit balance of \$1,260,515 as at December 31, 2016, including interest to April 30, 2018, in accordance with the following table.

¹³ Electricity Act. 1998

¹⁴ Niagara Peninsula Energy Inc. Managers Summary Appendix C Proposed Non-RPP Class B Customer Specific Rate Riders

Table 6.1: Recovery of GA Variance

| Proposed Amounts | Proposed Method for Recovery |
|--|---|
| \$1,598,895 debit balance recovered from customers who were Class B for the entire period from January 2014 to December 2014 | per kWh rate rider |
| \$338,380 credit balance refunded to customers who were Class B for the entire period from January 2015 to December 2016 | 12 equal debit or credit installments as applicable ¹⁵ |

The balance of the Group 1 accounts includes a debit of \$275,740 for the recovery of Capacity Based Recovery (CBR) charges for Class B customers related to the IESO's wholesale energy market Demand Response 3 program. Distributors paid CBR charges to the IESO in 2016 and recorded these to a dedicated sub-account. The disposition of this sub-account is impacted by whether or not a distributor had any customers who were part of Class A during the period from January 2015 to December 2016.

Niagara Peninsula Energy had no Class A customers during the period from January 2015 to December 2016, so it applied to have the balance of this account disposed along with Account 1580 - Wholesale Market Service Charge through the general Deferral and Variance Account rate rider.

The remaining Group 1 accounts being sought for disposition, through the general Deferral and Variance Account rate rider, include the following flow through variance accounts: Low Voltage Charges, Smart Meter Entity Charges, Wholesale Market Service Charges, Retail Transmission Service Charges, Commodity Power Charges, and Account 1595 residual balances. These Group 1 accounts have a total credit balance of \$6,633,406, which results in a refund to customers.

The balances proposed for disposition reconcile with the amounts reported as part of the OEB's *Electricity Reporting and Record-Keeping Requirements*¹⁶. Niagara

 $^{^{15}}$ Managers Summary Pages 39 – 40 "only one GS < 50 kW customer had an individual total bill impact of great than 10%. As a rate mitigation measure, for this particular customer only, Niagara Peninsula Energy proposes to dispose of the customer specific GA balance over a period of 16 months."

¹⁶ Electricity Reporting and Record Keeping Requirements, Version dated May 3, 2016

Peninsula Energy further notes that its proposal for a one-year disposition period is in accordance with the OEB's policy.¹⁷

Findings

The OEB approves the disposition of a credit balance of \$5,372,891 as of December 31, 2016, including interest projected to April 30, 2018 for Group 1 accounts.

The OEB has reviewed the evidence provided by Niagara Peninsula Energy and is satisfied with the Niagara Peninsula Energy's explanations of the results of its review and adjustments made. In addition, the GA Analysis workform for years 2014 to 2016 passed the reasonability test applied by the OEB.¹⁸

The following table identifies the principal and interest amounts which the OEB approves for disposition.

Table 6.2: Group 1 Deferral and Variance Account Balances

| Account Name | Account Number | Principal Balance (\$) A | Interest Balance (\$) B | Total Claim (\$) C=A+B |
|---|-------------------|--------------------------------|-------------------------------|------------------------------|
| LV Variance Account | 1550 | 1,268,126 | 35,153 | 1,303,278 |
| Smart Meter Entity Variance Charge | 1551 | (41,097) | (1,208) | (42,304) |
| RSVA - Wholesale Market Service Charge | 1580 | (4,247,174) | (139,881) | (4,387,055) |
| Variance WMS - Sub- account CBR Class B | 1580 | 267,245 | 8,495 | 275,740 |
| RSVA - Retail Transmission Network Charge | 1584 | 366,666 | 22,575 | 389,241 |
| RSVA - Retail Transmission Connection Charge | 1586 | (735,471) | (6,978) | (742,448) |
| RSVA – Power | 1588 | (3,150,738) | (176,188) | (3,326,926) |

¹⁷ As outlined in the Report cited at footnote 10 above.

¹⁸ The GA workform compares the General Ledger principal balance to an expected principal balance based on monthly GA volumes, revenues and costs. Any unexplained discrepancies will be assessed for materiality and could prompt further analysis before disposition is approved. Unexplained discrepancies should be calculated separately for each calendar year and any unexplained discrepancy for each year greater than +/- 1% of total annual IESO GA charges will be considered material.

| RSVA - Global Adjustment | 1589 | 1,188,818 | 71,696 | 1,260,515 |
|--|----------|-------------|-----------|-------------|
| Disposition and Recovery of Regulatory Balances (2014) | 1595 | (1,596,482) | 1,371,156 | (225,326) |
| Disposition and Recovery of Regulatory Balances (2015) | 1595 | 162,082 | (39,687) | 122,395 |
| Totals for all Group 1 a | accounts | (6,518,025) | 1,145,134 | (5,372,891) |

The balance of each of the Group 1 accounts approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. ¹⁹ The date of the transfer must be the same as the effective date for the associated rates, which is, generally, the start of the rate year. Niagara Peninsula Energy shall ensure these adjustments are included in the reporting period ending June 30, 2018 (Quarter 2).

The OEB approves these balances to be disposed through rate riders, charges and payments as calculated in the Rate Generator Model and by Niagara Peninsula Energy. The rate riders, charges and payments will be in effect over a one-year period from May 1, 2018 to April 30, 2019 with the exception of the one General Service less than 50 kWh customer that will be over 16 months.

7 RESIDENTIAL RATE DESIGN

All residential distribution rates currently include a fixed monthly charge and a variable usage charge. The OEB's residential rate design policy stipulates that distributors will transition residential customers to a fully fixed monthly distribution service charge over a four-year period, beginning in 2016.²⁰ The OEB requires that distributors filing IRM applications affecting 2018 rates continue with this transition by once again adjusting their distribution rates to increase the fixed monthly service charge and decrease the variable charge consistent with the policy.

¹⁹ Accounting Procedures Handbook for Electricity Distributors, effective January 1, 2012

²⁰ As outlined in the Policy cited at footnote 1 above.

The OEB expects an applicant to apply two tests to evaluate whether mitigation of bill impacts for customers is required during the transition period. Mitigation usually takes the form of a lengthening of the transition period. The first test is to calculate the change in the monthly fixed charge, and to consider mitigation if it exceeds \$4. The second is to calculate the total bill impact of the proposals in the application for low volume residential customers (defined as those residential RPP customers whose consumption is at the 10th percentile for the class). Mitigation may be required if the bill impact related to the application exceeds 10% for these customers.

Niagara Peninsula Energy notes that the implementation of the transition results in an increase to the fixed charge prior to the price cap adjustment of \$3.39. The bill impacts arising from the proposals in this application, including the fixed rate change, are below 10% for low volume residential customers.

Findings

The OEB finds that the proposed 2018 increase to the monthly fixed charge is calculated in accordance with the OEB's residential rate design policy. The results of the monthly fixed charge, and total bill impact for low consumption residential consumers show that no mitigation is required. The OEB approves the increase as proposed by the applicant and calculated in the final Rate Generator Model.

8 IMPLEMENTATION AND ORDER

This Decision is accompanied by a Rate Generator Model, applicable supporting models, and a Tariff of Rates and Charges (Schedule A).

Model entries were reviewed in order to ensure that they are in accordance with Niagara Peninsula Energy's last COS decision, the 2017 OEB-approved Tariff of Rates and Charges, as well as to ensure that the cost, revenue and consumption results from 2016, are as reported by Niagara Peninsula Energy to the OEB.

The Rate Generator Model was adjusted, where applicable, to correct any discrepancies. The Rate Generator Model incorporates the rates set out in the following table.

Table 8.1: Regulatory Charges

| Rate | per kWh |
|--|----------|
| Rural or Remote Electricity Rate Protection (RRRP) | \$0.0003 |
| Wholesale Market Service (WMS) billed to Class A and B Customers | \$0.0032 |
| Capacity Based Recovery (CBR) billed to Class B Customers | \$0.0004 |

Each of these rates is a component of the "Regulatory Charge" on a customer's bill, established annually by the OEB through a separate, generic order. The RRRP, WMS and CBR rates were set by the OEB on December 20, 2017.²¹

The Smart Metering Entity Charge is a component of the "Distribution Charge" on a customer's bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set at \$0.57 by the OEB on March 1, 2018, effective January 1, 2018 to December 31, 2022.²² The Rate Generator Model has been adjusted to incorporate this rate.

THE ONTARIO ENERGY BOARD ORDERS THAT

1. The Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order is approved effective May 1, 2018 for electricity consumed or estimated to have been consumed on and after such date. Niagara Peninsula Energy Inc. shall notify its customers of the rate changes no later than the first bill reflecting the new rates.

DATED at Toronto, [date]

ONTARIO ENERGY BOARD

Kirsten Walli Board Secretary

²¹ Decision and Order, EB-2017-0333, December 20, 2017

²² Decision and Order, EB-2017-0290, March 1, 2018

Schedule A

To Decision and Rate Order

Tariff of Rates and Charges

OEB File No: EB-2017-0063

DATED: [date]

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

RESIDENTIAL SERVICE CLASSIFICATION

This class pertains to customers residing in detached, semi-detached or duplex dwelling units, where energy is supplied single-phase, 3 wire, 60 hertz, having a nominal voltage of 120/240 volts. Large residential services will include all services from 201 amp. Up to and including 400 amp., 120/240 volt, single phase, three wire. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

| Service Charge | \$ | 29.33 |
|--|--------|----------|
| Smart Metering Entity Charge - effective until December 31, 2022 | \$ | 0.57 |
| Distribution Volumetric Rate | \$/kWh | 0.0047 |
| Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2019 | \$/kWh | 0.0005 |
| Applicable only for Non-RPP Customers | \$/kWh | 0.0025 |
| Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2019 | \$/kWh | (0.0059) |
| Retail Transmission Rate - Network Service Rate | \$/kWh | 0.0070 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0053 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0032 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0003 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This class pertains to non-residential customers taking electricity at 750 volts or less whose monthly average peak demand is less than, or forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

| Service Charge | \$ | 39.01 |
|---|--------|----------|
| Smart Metering Entity Charge - effective until December 31, 2022 | \$ | 0.57 |
| Distribution Volumetric Rate | \$/kWh | 0.0142 |
| Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2019 | \$/kWh | 0.0004 |
| Applicable only for Non-RPP Customers | \$/kWh | 0.0025 |
| Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2019 | \$/kWh | (0.0058) |
| Retail Transmission Rate - Network Service Rate | \$/kWh | 0.0063 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0046 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0032 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0003 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or forecast to be equal to or greater than 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

The rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

| Service Charge | \$ | 106.03 |
|---|--------|----------|
| Distribution Volumetric Rate | \$/kW | 3.4659 |
| Low Voltage Service Rate | \$/kW | 0.1612 |
| Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2019 Applicable only for Non-RPP Customers | \$/kWh | 0.0025 |
| Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2019 | \$/kW | (2.0293) |
| Retail Transmission Rate - Network Service Rate | \$/kW | 2.6094 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate (see Note 1) | \$/kW | 1.8788 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0032 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0003 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electricity demand/consumption of the proposed unmetered load. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

| Service Charge (per customer) | \$ | 20.14 |
|---|------------------|------------------|
| Distribution Volumetric Rate | \$/kWh | 0.0140 |
| Low Voltage Service Rate | \$/kWh | 0.0004 |
| Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2019 | \$/kWh | (0.0060) |
| Retail Transmission Rate - Network Service Rate | \$/kWh | 0.0063 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kWh | 0.0046 |
| | | |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0032 |
| • , , | \$/kWh \$/kWh | 0.0032 0.0004 |
| Wholesale Market Service Rate (WMS) - not including CBR | ** | |

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

| Service Charge | \$ | 17.52 |
|---|--------|----------|
| Distribution Volumetric Rate | \$/kW | 21.8611 |
| Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2019 | \$/kW | 0.1347 |
| Applicable only for Non-RPP Customers | \$/kWh | 0.0025 |
| Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2019 | \$/kW | (1.1867) |
| Retail Transmission Rate - Network Service Rate | \$/kW | 1.9319 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kW | 1.5701 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0032 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0003 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. Street lighting profile is derived through the use of a "virtual street lighting meter" that uses a street light control eye, consistent with the model type and product manufacturer of devices currently in service in the Applicant's distribution area, to simulate the exact daily conditions that the typical street light is exposed to. This simulated street light load is captured using an interval metering device, and is processed as part of the distributor's daily interval meter interrogation, validation and processing procedures. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

| Service Charge (per connection) | \$ | 1.24 |
|--|--------|----------|
| Distribution Volumetric Rate | \$/kW | 4.8371 |
| Low Voltage Service Rate Rate Rider for Disposition of Global Adjustment Account (2018) - effective until April 30, 2019 | \$/kW | 0.1239 |
| Applicable only for Non-RPP Customers | \$/kWh | 0.0025 |
| Rate Rider for Disposition of Deferral/Variance Accounts (2018) - effective until April 30, 2019 | \$/kW | (1.9653) |
| Retail Transmission Rate - Network Service Rate | \$/kW | 1.9725 |
| Retail Transmission Rate - Line and Transformation Connection Service Rate | \$/kW | 1.4435 |
| MONTHLY RATES AND CHARGES - Regulatory Component | | |
| Wholesale Market Service Rate (WMS) - not including CBR | \$/kWh | 0.0032 |
| Capacity Based Recovery (CBR) - Applicable for Class B Customers | \$/kWh | 0.0004 |
| Rural or Remote Electricity Rate Protection Charge (RRRP) | \$/kWh | 0.0003 |
| Standard Supply Service - Administrative Charge (if applicable) | \$ | 0.25 |

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.40

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

ALLOWANCES

| Transformer Allowance for Ownership - per kW of billing demand/month | \$/kW | (0.60) |
|---|-------|--------|
| Primary Metering Allowance for Transformer Losses - applied to measured demand & energy | % | (1.00) |

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Customer Administration

| Returned cheque (plus bank charges) | \$ | 20.00 |
|---|----|----------|
| Legal letter charge | \$ | 15.00 |
| Account set up charge/change of occupancy charge (plus credit agency costs if applicable) | \$ | 30.00 |
| Meter dispute charge plus Measurement Canada fees (if meter found correct) | \$ | 30.00 |
| Non-Payment of Account | | |
| Late payment - per month | % | 1.50 |
| Late payment - per annum | % | 19.56 |
| Collection of account charge - no disconnection | \$ | 30.00 |
| Collection of account charge - no disconnection - after regular hours | \$ | 165.00 |
| Disconnect/Reconnect at Meter - during regular hours | \$ | 65.00 |
| Disconnect/reconnect at meter - after regular hours | \$ | 185.00 |
| Disconnect/reconnect at pole - during regular hours | \$ | 185.00 |
| Disconnect/reconnect at pole - after regular hours | \$ | 415.00 |
| Install/remove load control device - during regular hours | \$ | 65.00 |
| Install/remove load control device - after regular hours | \$ | 185.00 |
| Other | | |
| Service call - customer owned equipment | \$ | 30.00 |
| Service call - after regular hours | \$ | 165.00 |
| Temporary service install & remove - overhead - no transformer | \$ | 500.00 |
| Temporary service install & remove - underground - no transformer | \$ | 300.00 |
| Temporary service install & remove - overhead - with transformer | \$ | 1,000.00 |
| Specific charge for access to the power poles | \$ | 22.35 |
| (with the exception of wireless attachments) | | |

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related

to the supply of competitive electricity

| One-time charge, per retailer, to establish the service agreement between the distributor and the retailer | \$ 100.00 |
|--|-----------------|
| Monthly Fixed Charge, per retailer | \$ 20.00 |
| Monthly Variable Charge, per customer, per retailer | \$ 0.50 |
| Distributor-consolidated billing monthly charge, per customer, per retailer | \$ 0.30 |
| Retailer-consolidated billing monthly credit, per customer, per retailer | \$ (0.30) |
| Service Transaction Requests (STR) | |
| Request fee, per request, applied to the requesting party | \$ 0.25 |
| Processing fee, per request, applied to the requesting party | \$ 0.50 |
| Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail | |
| Settlement Code directly to retailers and customers, if not delivered electronically through the | |
| Electronic Business Transaction (EBT) system, applied to the requesting party | |
| Up to twice a year | \$ no charge |
| More than twice a year, per request (plus incremental delivery costs) | \$ 2.00 |

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

| Total Loss Factor - Secondary Metered Customer < 5,000 kW | 1.0479 |
|---|--------|
| Total Loss Factor - Primary Metered Customer < 5.000 kW | 1.0374 |

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0063

NOTES

1) The Billing Demand for Line and Transformation Connection Services is defined as the Non-Coincident Peak demand (MW) in any hour of the month. The customer demand in any hour is the sum of (a) the loss-adjusted demand supplied from the distribution system plus (b) the demand that is supplied by embedded generation installed after October 1998, which have installed capacity of 2MW or more for renewable generation and 1 MW or higher for non-renewable generation. The term renewable generation refers to a facility that generates electricity from the following sources: wind, solar, Biomass, Bio-oil, Biogas, landfill gas, or water. The demand supplied by embedded generation will not be adjusted for losses.