Ontario Energy Board Commission de l'énergie de l'Ontario

DECISION AND RATE ORDER

EB-2017-0030

ENERGY+ INC.

Application for an order approving just and reasonable rates and other charges for electricity distribution to be effective May 1, 2018.

By Delegation, Before: Jane Scott

[date]

1 INTRODUCTION AND SUMMARY

Through this Decision and Order, the Ontario Energy Board (OEB) approves the incentive rate-setting mechanism (IRM) application filed by Energy+ Inc. (Energy+) on September 25, 2017, as amended during the course of the proceeding.

Energy+ serves about 65,000 mostly residential and commercial electricity customers in the City of Cambridge, the Township of North Dumfries and certain areas within the County of Brant. The company is seeking the OEB's approval for the rates it charges to distribute electricity to its customers, as is required of licenced and rate-regulated distributors in Ontario.

Cambridge and North Dumfries Hydro Inc. (Cambridge and North Dumfries Hydro) and Brant County Power Inc. (Brant County Power) amalgamated to form a consolidated entity on January 1, 2016 under the electricity distribution license Energy+ Inc.¹ The intention is to maintain distinct rate schedules for the two service areas until the rates are harmonized in the 2019 rate year. As part of the amalgamation agreement, Energy+ agreed not to increase the distribution rates for the Brant County Power service area rates for four years.

A distributor may choose one of three rate-setting methodologies approved by the OEB. Each of these is explained in the OEB's <u>Chapter 3 Filing Requirements for Incentive</u> <u>Rate-Setting Applications</u> (the Filing Requirements).

Energy+'s application is based on a Price Cap Incentive Rate-setting option (Price Cap IR) with a five-year term. The Price Cap IR option involves the setting of rates through a cost of service (COS or rebasing) application in the first year. Mechanistic price cap adjustments, based on inflation and the OEB's assessment of the distributor's efficiency, are then approved through IRM applications in each of the ensuing four (adjustment) years.

As a result of the OEB's findings in this Decision, there will be a monthly bill decrease of \$5.35 in the service area of the former Cambridge and North Dumfries Hydro, and of \$4.64 in the service area of the former Brant County Power, for a residential customer consuming 750 kWh, effective May 1, 2018.

Energy+ has also applied to change the composition of its distribution service rates. Residential distribution service rates currently include a fixed monthly charge and a variable usage charge. In 2015, the OEB issued a policy to transition these rates to a

¹ Decision and Order, EB-2014-0377/EB- 2014-0217/EB-2014-0223, December 17, 2014

fully fixed structure over a four-year period beginning in 2016.² Accordingly, the fixed monthly charge for 2018 has once again been adjusted upward in this Decision by more than the mechanistic price cap adjustment alone. The variable usage rate is commensurately lower. This policy change does not affect the total revenue that distributors collect from residential customers.

2 THE PROCESS

This Decision is being issued by delegated authority, without a hearing, under section 6 of the *Ontario Energy Board Act*, 1998 (the OEB Act).

The OEB follows a standardized and streamlined process for IRM applications filed under Price Cap IR. In each adjustment year of a Price Cap IR term, the OEB prepares a Rate Generator Model that includes information from the distributor's past proceedings and annual reporting requirements. A distributor will then review and complete the Rate Generator Model and include it with its application. During the course of the proceeding, the Rate Generator Model will also be updated or corrected, as required.

The Rate Generator Model updates base rates, retail transmission service rates and, if applicable, shared tax saving adjustments. It also calculates rate riders for the disposition of deferral and variance account balances.

Energy+ filed its application on September 25, 2017, under section 78 of the OEB Act and in accordance with the Filing Requirements. Energy+ supported its application with written evidence and a completed rate model. Questions were asked of, and answers were provided by, Energy+ through emails and phone calls with the OEB. Based on this information, a draft decision was prepared and provided to Energy+ on March 14, 2018. Energy+ was given the opportunity to provide its comments on the draft for consideration prior to the OEB issuing this Decision.

3 ORGANIZATION OF THE DECISION

In this Decision, the OEB addresses the following issues, and provides reasons for approving or denying Energy+'s proposals relating to each of them:

² OEB Policy – "A New Distribution Rate Design for Residential Electricity Customers" EB-2012-0410, April 2, 2015

- Price Cap Adjustment
- Retail Transmission Service Rates
- Group 1 Deferral and Variance Accounts
- Residential Rate Design
- Other Matters

In the final section, the OEB addresses the steps to implement the final rates that flow from this Decision.

4 PRICE CAP ADJUSTMENT

Energy+ seeks to increase its rates, effective May 1, 2018, based on a mechanistic rate adjustment using the OEB-approved *inflation minus X-factor* formula applicable to Price Cap IR applications.

The components of the Price Cap IR adjustment formula applicable to Energy+ are set out in Table 4.1, below. Inserting these components into the formula results in a 0.90% increase to Energy+'s rates: 0.90% = 1.20% - (0.00% + 0.30%).

Table 4.1: Price Cap IR Adjustment Formula

	Components	Amount
Inflation Factor ³		1.20%
V Factor	Productivity ⁴	0.00%
X-Factor	Stretch (0.00% – 0.60%) ⁵	0.30%

The inflation factor of 1.20% applies to all Price Cap IR applications for the 2018 rate year.

The X-factor is the sum of the productivity factor and the stretch factor. It is a productivity offset that will vary among different groupings of distributors. Subtracting

³ Report of the OEB – "Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario's Electricity Distributors" EB-2010-0379, December 4, 2013

⁴ The stretch factor groupings are based on the Report to the Ontario Energy Board – "Empirical Research in Support of Incentive Rate-Setting: 2016 Benchmarking Update", prepared by Pacific Economics Group LLC., July 2017

the X-factor from inflation ensures that rates decline in real, constant-dollar terms, providing distributors with a tangible incentive to improve efficiency or else experience declining net income.

The productivity component of the X-factor is based on industry conditions over a historical study period and applies to all Price Cap IR applications for the 2018 rate year.

The stretch factor component of the X-factor is distributor specific. The OEB has established five stretch factor groupings, each within a range from 0.00% to 0.60%. The stretch factor assigned to any particular distributor is based on the distributor's total cost performance as benchmarked against other distributors in Ontario. The most efficient distributor would be assigned the lowest stretch factor of 0.00%. Conversely, a higher stretch factor would be applied to a less efficient distributor (in accordance with its cost performance relative to expected levels) to reflect the incremental productivity gains that the distributor is expected to achieve. The stretch factor assigned to Energy+ is 0.30%.

Energy+ applied for a price cap adjustment for its Cambridge and North Dumfries Hydro service area but not for its Brant County Power service area. The OEB approved the amalgamation of Brant County Power and Cambridge and North Dumfries Hydro effective January 1, 2016.

Findings

The OEB finds that Energy+'s request for a 0.90% Price Cap IR adjustment for the service area of the former Cambridge and North Dumfries Hydro is in accordance with the annually updated parameters set by the OEB. The adjustment is approved, and the new rates for that area shall be effective May 1, 2018.

The adjustment applies to distribution rates (fixed and variable charges) uniformly across all customer classes.⁶

The OEB approves a price cap adjustment of 0.00% for the service area of the former Brant County Power for 2018 distribution rates as requested.

⁶ Price Cap IR and Annual IR Index adjustments do not apply to the following rates and charges: rate riders, rate adders, low voltage service charges, retail transmission service rates, wholesale market service rate, rural or remote electricity rate protection charge, standard supply service – administrative charge, transformation and primary metering allowances, loss factors, specific service charges, microFIT charge, and retail service charges.

5 RETAIL TRANSMISSION SERVICE RATES

Distributors charge retail transmission service rates (RTSRs) to their customers to recover the amounts they pay to a transmitter, a host distributor or both for transmission services. All transmitters charge Uniform Transmission Rates (UTRs) approved by the OEB to distributors connected to the transmission system. Host distributors charge host-RTSRs to distributors embedded within the host's distribution system.

Energy+ is a transmission connected, partially embedded distributor in Hydro One Networks Inc. distribution system for the Cambridge and North Dumfries Hydro service area and is partially embedded in the Hydro One Networks Inc. and Brantford Power Inc. distribution system for the Brant County Power service area. Energy+ is requesting approval to adjust the RTSRs that it charges its customers to reflect the rates that it pays for transmission services included in Table 5.1, Table 5.2, and Table 5.3.

Table 5.1: UTRs⁷

Current Approved UTRs (2018)	per kWh
Network Service Rate	\$3.61
Connection Service Rates	
Line Connection Service Rate	\$0.95
Transformation Connection Service Rate	\$2.34

Table 5.2: Hydro One Networks Inc. Sub-Transmission Host-RTSRs⁸

Current Approved Sub-Transmission RTSRs (2017)	per kWh
Network Service Rate	\$3.19
Connection Service Rates	
Line Connection Service Rate	\$0.77
Transformation Connection Service Rate	\$1.75

⁷ Decision and Rate Order, EB-2017-0359, February 1, 2018

⁸ Decision and Rate Order, EB-2016-0081, December 21, 2016

The OEB has also approved Brantford Power Inc.'s RTSRs, as shown in the following table, this is only applicable to the Brant County Power service area:⁹

Table 5.3 Brantford Power Inc. Embedded Distribution RTSR's

Current Approved Embedded Distribution RTSRs (2018)	Per kWh
Network Service Rate	\$2.4295
Connection Service Rates Transformation Connection Service Rate	\$1.7948

Findings

Energy+'s proposed adjustment to its RTSRs is approved. The RTSRs were adjusted based on the current host-RTSRs and the UTRs current at the time of the filing. The OEB finds that the new 2018 RTSRs for Brantford Power Inc. are to be incorporated into the rate model to adjust the RTSRs that Energy+ will charge its customers accordingly.

The differences resulting from the approval of the new 2018 RTSRs for Hydro One Networks Inc. will be captured in Accounts 1584 and 1586 for future disposition.

6 GROUP 1 DEFERRAL AND VARIANCE ACCOUNTS

In each year of an IRM term, the OEB will review a distributor's Group 1 deferral and variance accounts in order to determine whether their total balance should be disposed. OEB policy requires that Group 1 accounts be disposed if they exceed (as a debit or credit) a pre-set disposition threshold of \$0.001 per kWh, unless a distributor justifies why balances should not be disposed. If the balance does not exceed the threshold, a distributor may elect to request disposition.

⁹ Decision and Rate Order, EB-2017-0028, December 14, 2017

¹⁰ Group 1 accounts track the differences between the costs that a distributor is billed for certain IESO and host distributor services (including the cost of power) and the associated revenues that the distributor receives from its customers for these services. The total net difference between these costs and revenues is disposed to customers through a temporary charge or credit known as a rate rider.

¹¹ Report of the OEB – "Electricity Distributors' Deferral and Variance Account Review Initiative (EDDVAR)" EB-2008-0046, July 31, 2009

In the OEB decision on Energy+'s 2017 IRM application¹², the OEB directed Energy+ to have an external special purpose audit engagement for the period from January 1, 2015 to December 31, 2016 for Accounts 1588 Power and 1589 Global Adjustment (GA). Energy+ engaged KPMG LLP to perform the special purpose audit of accounts 1588 Power and 1589 GA. In the special purpose audit report, the opinion expressed by KPMG LLP read as follows:

In our opinion, the schedule of variance accounts 1588 and 1589 of Energy+ Inc. for the years ended December 31, 2015 and December 31, 2016 is prepared, in all material respects, in accordance with the financial reporting provisions of the Accounting Procedures Handbook for Electricity Distributors and related Frequently Asked Questions as published by the Ontario Energy Board.¹³

Through its review, Energy+ identified adjustments for Account 1588 representing a reallocation of costs from Account 1589 for 2015 and 2016. As part of its review, Energy+ revised its computation of the Regulated Price Plan (RPP)/Non-RPP kWh volume ratios for purposes of allocating the GA between Accounts 1588 and Account 1589. The principle reason for the change was to deduct the Class A customer kWhs from the total kWhs used in the computation of the proration between RPP and Non-RPP customers. In addition, Account 1589 was adjusted to include billing corrections from the Independent Electricity System Operator (IESO) made in fiscal year 2017 related to 2015 and 2016 transactions. Energy+ also revised its unbilled revenue computation with respect to Account 1589 to exclude Class A and Wholesale Market Participant kWhs, resulting in an additional adjustment to Account 1589.

Cambridge and North Dumfries Hydro Service Area

The 2016 actual year-end total balance for Cambridge and North Dumfries Hydro Group 1 accounts, including interest projected to April 30, 2018, is a credit of \$5,629,833. This amount represents a total credit claim of \$0.0040 per kWh, which exceeds the disposition threshold. Energy+ proposes the disposition of this credit amount over a one-year period.

Included in the balance of the Group 1 accounts is the GA account debit balance of \$2,455,154. A customer's costs for the commodity portion of its electricity service

¹² Decision and Order, EB-2016-0060, March 30, 2017

¹³ Application Filed, EB-2017-0030, September 25, 2017

reflects the sum of two charges: the price of electricity established by the operation of the IESO administered wholesale market, and the GA.¹⁴

The GA is paid by consumers in several different ways:

- For RPP customers, the GA is incorporated into the standard commodity rates, therefore there is no variance account for the GA.
- Customers who participate in the Ontario Industrial Conservation Initiative
 program are referred to as Class A customers. These customers are assessed
 GA costs through a peak demand factor that is based on the percentage their
 demand contributes to the top five Ontario system peaks. This factor determines
 a Class A customer's allocation for a year-long billing period that starts in July
 every year. As distributors settle with Class A customers based on the actual GA
 costs there is no resulting variance.
- Class B non-RPP customers pay the GA charge based on the amount of electricity they consume in a month (kWh). Class B non-RPP customers are billed GA based on the IESO published GA price. For Class B non-RPP customers, distributors track any difference between the billed amounts and actual costs in the GA Variance Account for disposal, once audited.

Under the general principle of cost causality, customer groups that cause variances should be responsible for paying (or receiving credits) for their disposal. The movement from one class to another should not prevent identifiable customers from paying down/receiving a debit/credit balance.

Energy+ proposes the recovery of its GA variance account debit balance of \$2,455,154 as at December 31, 2016, including interest to April 30, 2018, in accordance with the following table.

¹⁴ The GA is established monthly, by the IESO, and varies in accordance with market conditions. It is the difference between the market price and the sum of the rates paid to regulated and contracted generators and conservation and demand management (demand response) program costs.

Table 6.1: Recovery of GA Variance for Cambridge and North Dumfries Hydro

Proposed Amounts	Proposed Method for Recovery
\$2,022,833 recovered from customers who were Class B for the entire period from January 2015 to December 2016	per kWh rate rider
\$88,321 from customers formerly in Class B during the period January 2015 to December 2016 who were reclassified to Class A	12 equal installments ¹⁵
\$343,998 from a customer formerly in Class A during part of the period January 2015 to December 2016 who were reclassified to Class B	12 equal installments ¹⁶

The balance of the Group 1 accounts includes a debit of \$549,083 for the recovery of Capacity Based Recovery (CBR) charges for Class B customers related to the IESO's wholesale energy market Demand Response 3 program. Distributors paid CBR charges to the IESO in 2016 and recorded these to a dedicated sub-account. The disposition of this sub-account is impacted by whether or not a distributor had any customers who were part of Class A during the period from January 2015 to December 2016.

Cambridge and North Dumfries Hydro had Class A customers during the period from January 2015 to December 2016, so it applied to have the balance of this account disposed through a separate kWh rate rider for Class B customers in order to ensure proper allocation between Class A and Class B customers.

As some customers were reclassified between Class A and Class B during the period from January 2015 to December 2016, Energy+ requested recovery of a portion of CBR Class B costs by way of 12 equal installments.¹⁷

The remaining Group 1 accounts being sought for disposition, through the general Deferral and Variance Account rate rider, include the following flow through variance accounts: Low Voltage Charges, Smart Meter Entity Charges, Wholesale Market Service Charges, Retail Transmission Service Charges, Commodity Power Charges, and Account 1595 residual balances. These Group 1 accounts have a total credit balance of \$8,634,069, which results in a refund to customers.

¹⁵ 2018 IRM Rate Generator Model, Tab 6.1a "GA Allocation"

¹⁶ Ibid.

¹⁷ 2018 IRM Rate Generator Model, Tab 6.2a "CBR B_Allocation"

The balances proposed for disposition reconcile with the amounts reported as part of the OEB's *Electricity Reporting and Record-Keeping Requirements*. ¹⁸ Energy+ further notes that its proposal for a one-year disposition period is in accordance with the OEB's policy. ¹⁹ OEB staff noted that the amounts should be disposed on a final basis.

Brant County Power

The 2016 actual year-end total balance for Brant County Power Group 1 accounts, including interest projected to April 30, 2018, is a debit of \$636,045. This amount represents a total debit claim of \$0.0022 per kWh, which exceeds the disposition threshold. Energy+ proposes the disposition of this debit amount over a one-year period.

Included in the balance of the Group 1 accounts is the GA account debit balance of \$2,481,276. A customer's costs for the commodity portion of its electricity service reflects the sum of two charges: the price of electricity established by the operation of the IESO administered wholesale market, and the GA.²⁰

Energy+ proposes the recovery of its GA variance account debit balance of \$2,481,276 as at December 31, 2016, including interest to April 30, 2018, in accordance with the following table.

Table 6.2: Recovery of GA Variance for Brant County Power

Proposed Amounts	Proposed Method for Recovery	
\$2,481,276 recovered from customers who were Class B for the entire period from January 2015 to December 2016	per kWh rate rider	

The balance of the Group 1 accounts includes a debit for \$113,110 for the the recovery of Capacity Based Recovery (CBR) charges for Class B customers related to the IESO's wholesale energy market Demand Response 3 program. Distributors paid CBR charges to the IESO in 2016 and recorded these to a dedicated sub-account. The

¹⁸ Electricity Reporting and Record Keeping Requirements, Version dated May 3, 2016

¹⁹ As outlined in the Report cited at footnote [11] above.

²⁰ The GA is established monthly, by the IESO, and varies in accordance with market conditions. It is the difference between the market price and the sum of the rates paid to regulated and contracted generators and conservation and demand management (demand response) program costs.

disposition of this sub-account is impacted by whether or not a distributor had any customers who were part of Class A during the period from.

Brant County Power had no Class A customers during the period from January 2015 to December 2016 so it applied to have the balance of this account disposed along with Account 1580 - Wholesale Market Service Charge through the general Deferral and Variance Account rate rider.

The remaining Group 1 accounts being sought for disposition, through the general Deferral and Variance Account rate rider, include the following flow through variance accounts: Low Voltage Charges, Smart Meter Entity Charges, Wholesale Market Service Charges, Retail Transmission Service Charges, Commodity Power Charges, and Account 1595 residual balances. These Group 1 accounts have a total credit balance of \$1,845,231, which results in a refund to customers.

The balances proposed for disposition reconcile with the amounts reported as part of the OEB's *Electricity Reporting and Record-Keeping Requirements*.²¹ Energy+ further notes that its proposal for a one-year disposition period is in accordance with the OEB's policy.²² OEB staff noted that the amounts should be disposed on a final basis.

Findings

The OEB reviewed the evidence provided by Energy+ and is satisfied with the adjustments made following the conclusion of the audit, The OEB is satisfied with the results of the special purpose audit provided by Energy+ and performed by KPMG LLP.

Cambridge and North Dumfries Hydro

The OEB approves the disposition of a credit balance of \$5,629,833 as of December 31, 2016, including interest projected to April 30, 2018 for Group 1 accounts.

The following table identifies the principal and interest amounts which the OEB approves for disposition.

²¹ Electricity Reporting and Record Keeping Requirements, Version dated May 3, 2016

²² As outlined in the Report cited at footnote [11] above.

Ontario Energy Board EB-2017-0030 Energy+ Inc.

Table 6.3: Group 1 Deferral and Variance Account Balances

Account Name	Account Number	Principal Balance (\$) A	Interest Balance (\$) B	Total Claim (\$) C=A+B
LV Variance Account	1550	185,382	11,490	196,872
Smart Meter Entity Variance Charge	1551	(27,907)	(977)	(28,884)
RSVA - Wholesale Market Service Charge	1580	(4,696,716)	(283,512)	(4,980,229)
Variance WMS - Sub- account CBR Class B	1580	533,299	15,784	549,083
RSVA - Retail Transmission Network Charge	1584	(591,074)	(6,652)	(597,725)
RSVA - Retail Transmission Connection Charge	1586	(602,899)	26,330	(576,569)
RSVA – Power	1588	(2,230,618)	(102,324)	(2,332,943)
RSVA - Global Adjustment	1589	2,331,924	123,230	2,455,154
Disposition and Recovery of Regulatory Balances (2014)	1595	(37,423)	(104,100)	(141,523)
Disposition and Recovery of Regulatory Balances (2015)	1595	(207,658)	34,590	(173,068)
Totals for all Group 1 a	accounts	(5,343,691)	(286,142)	(5,629,833)

The balance of each of the Group 1 accounts approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. ²³ The date of the transfer must be the same as the effective date for the associated rates, which is, generally, the start of the rate year. Energy+ shall ensure these adjustments are included in the reporting period ending June 30, 2018 (Quarter 2).

²³ Accounting Procedures Handbook for Electricity Distributors, effective January 1, 2012

The OEB approves these balances to be disposed through rate riders and charges as calculated in the Rate Generator Model. The rate riders, charges will be in effect over a one-year period from May 1, 2018 to April 30, 2019.²⁴

Brant County Power

The OEB approves the disposition of a debit balance of \$636,045 as of December 31, 2016, including interest projected to April 30, 2018 for Group 1 accounts.

The following table identifies the principal and interest amounts which the OEB approves for disposition.

Table 6.4: Group 1 Deferral and Variance Account Balances

Account Name	Account Number	Principal Balance (\$) A	Interest Balance (\$) B	Total Claim (\$) C=A+B
LV Variance Account	1550	(709,417)	(22,946)	(732,362)
Smart Meter Entity Variance Charge	1551	(12,323)	(239)	(12,562)
RSVA - Wholesale Market Service Charge	1580	(927,537)	(29,030)	(956,567)
Variance WMS - Sub- account CBR Class B	1580	109,828	3,282	113,110
RSVA - Retail Transmission Network Charge	1584	612,769	18,736	631,506
RSVA - Retail Transmission Connection Charge	1586	410,391	11,284	421,675
RSVA – Power	1588	(1,163,640)	(64,115)	(1,227,755)
RSVA - Global Adjustment	1589	2,397,221	84,055	2,481,276
Disposition and Recovery of Regulatory Balances (2014)	1595	(89,395)	(15,424)	(104,819)
Disposition and Recovery of Regulatory Balances (2015)	1595	99,198	(76,656)	22,543
Totals for all Group 1 a	occounts	727,095	(91,051)	636,045

²⁴ 2018 IRM Rate Generator Model Tab 6.1 "GA", Tab 6.1a "GA Allocation", Tab 6.2 "CBR B", Tab 6.2a "CBR_Allocation" and Tab 7 "Calculation of Def-Var RR"

The balance of each of the Group 1 accounts approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*. The date of the transfer must be the same as the effective date for the associated rates, which is, generally, the start of the rate year. Energy+ shall ensure these adjustments are included in the reporting period ending June 30, 2018 (Quarter 2).

The OEB approves these balances to be disposed through rate riders as calculated in the Rate Generator Model. The rate riders will be in effect over a one-year period from May 1, 2018 to April 30, 2019.²⁶

7 RESIDENTIAL RATE DESIGN

All residential distribution rates currently include a fixed monthly charge and a variable usage charge. The OEB's residential rate design policy stipulates that distributors will transition residential customers to a fully fixed monthly distribution service charge over a four-year period, beginning in 2016.²⁷ The OEB requires that distributors filing IRM applications affecting 2018 rates continue with this transition by once again adjusting their distribution rates to increase the fixed monthly service charge and decrease the variable charge consistent with the policy.

The OEB expects an applicant to apply two tests to evaluate whether mitigation of bill impacts for customers is required during the transition period. Mitigation usually takes the form of a lengthening of the transition period. The first test is to calculate the change in the monthly fixed charge, and to consider mitigation if it exceeds \$4. The second is to calculate the total bill impact of the proposals in the application for low volume residential customers (defined as those residential RPP customers whose consumption is at the 10th percentile for the class). Mitigation may be required if the bill impact related to the application exceeds 10% for these customers.

In the Cambridge and North Dumfries Hydro service area the implementation of the transition results in an increase to the fixed monthly charge prior to the price cap adjustment of \$3.19. The bill impacts arising from the proposals in this application, including the fixed rate change, are below 10% for low volume residential customers.

²⁵ Accounting Procedures Handbook for Electricity Distributors, effective January 1, 2012

²⁶ 2018 IRM Rate Generator Model Tab 6.1 "GA" and Tab 7 "Calculation of Def-Var RR"

²⁷ As outlined in the Policy cited at footnote 2 above.

In the Brant County Power service area, the starting ratios of fixed/variable charges are such that the annual changes required to transition to fully fixed rates over four years results in an increase above the identified \$4 threshold of \$4.35. The bill impacts arising from the proposals in this application, including the fixed rate change, are below 10% for low volume residential customers. Energy+ proposed that no mitigation measures are necessary.

In Energy+'s 2016 IRM decision,²⁸ the OEB found that the proposed four-year transition period is reasonable as the monthly increase of \$4.37 and the bill impact for low volume customers of 10.28% only marginally exceeded the \$4.00 and 10.00% threshold indicated in the OEB's policy. The OEB approved this exception to the policy in order to align the transition period to fixed rates for the two service areas.

Findings

The OEB finds that the proposed 2018 increases to the monthly fixed charges are calculated in accordance with the OEB's residential rate design policy. The results of the monthly fixed charge, and total bill impact for low consumption residential consumers in the Cambridge and North Dumfries Hydro service area show that no mitigation is required. In the Brant County Power service area, while the increase in the monthly fixed charge is greater than \$4.00, the total bill impact is below 10%, therefore for the same reasons as articulated in Energy+'s 2016 IRM decision, the OEB accepts this exception to the policy. The OEB approves the increases as proposed by the applicant and calculated in the final Energy+ Rate Generator Models for Cambridge and North Dumfries Hydro and Brant County Power service areas.

8 OTHER MATTERS

In addition to the matters discussed above, Energy+ sought approval for the following rates and charges:²⁹

- Continuance of the micro-FIT monthly Charge
- Continuance of the Smart Meter Entity Charge

²⁸ Decision and Rate Order, EB-2015-0054, issued March 17, 2016, Page 12

²⁹ Energy+'s 2018 IRM Application, EB-2017-0030, September 25, 2017, page(s) 5-6

 Continuance of the Specific Services charges and Loss Factors as approved in Cambridge and North Dumfries Hydro's last cost of service rebasing application for 2014.³⁰

- Continuance of the Specific Service charges and Loss Factors as approved in Brant County Power's last cost of service rebasing application for 2011.³¹
- Continuance of Rate Riders and Adders for which the sunset date has not yet been reached for both of Energy+'s service areas.

These rate and charges were approved by the OEB in previous proceedings. No further approval is required in this Decision to include these on Energy+'s Tariff of Rates and Charges.

9 IMPLEMENTATION AND ORDER

This Decision is accompanied by a Rate Generator Model and a Tariff of Rates and Charges (Schedule A).

Model entries were reviewed in order to ensure that they are in accordance with last cost of service decisions of Cambridge and North Dumfries Hydro and Brant County Power, the 2017 OEB-approved Tariff of Rates and Charges, as well as to ensure that the cost, revenue and consumption results from 2016, are as reported by Energy+ to the OEB.

The Rate Generator Models were adjusted, where applicable, to correct any discrepancies. The Rate Generator Models incorporate the rates set out in the following table.

Table 9.1: Regulatory Charges

Rate	per kWh
Rural or Remote Electricity Rate Protection (RRRP)	\$0.0003
Wholesale Market Service (WMS) billed to Class A and B Customers	\$0.0032
Capacity Based Recovery (CBR) billed to Class B Customers	\$0.0004

³⁰ EB-2013-0116

EB-2017-0030 Energy+ Inc.

³¹ EB-2012-0125

Ontario Energy Board EB-2017-0030 Energy+ Inc.

Each of these rates is a component of the "Regulatory Charge" on a customer's bill, established annually by the OEB through a separate, generic order. The RRRP, WMS and CBR rates were set by the OEB on December 20, 2017.³²

The Smart Metering Entity Charge is a component of the "Distribution Charge" on a customer's bill, established by the OEB through a separate order. The Smart Metering Entity Charge was set at \$0.57 by the OEB on March 1, 2018, effective January 1, 2018 to December 31, 2022.³³ The Rate Generator Model has been adjusted to incorporate this rate.

THE ONTARIO ENERGY BOARD ORDERS THAT

1. The Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order is approved effective May 1, 2018 for electricity consumed or estimated to have been consumed on and after such date. Energy+ Inc. shall notify its customers of the rate changes no later than the first bill reflecting the new rates.

DATED at Toronto, [date]

ONTARIO ENERGY BOARD

Kirsten Walli Board Secretary

³² Decision and Order, EB-2017-0333, December 20, 2017

³³ Decision and Order, EB-2017-0290, March 1, 2018

Schedule A

To Decision and Rate Order

Tariff of Rates and Charges

OEB File No: EB-2017-0030

DATED: [date]

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2017-0030

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	24.30
Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement - effective until the date of the		
next cost of service-based rate order	\$	1.75
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0053
Low Voltage Service Rate	\$/kWh	0.0024
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0142
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kWh	(0.0065)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0061
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0033
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Brant County Power Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	17.36
Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement - effective until the date of the		
next cost of service-based rate order	\$	4.33
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0180
Low Voltage Service Rate	\$/kWh	0.0024
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0142
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kWh	(0.0064)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0056
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0028
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Brant County Power Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:

- General Service 50 to 1,000 non-interval metered
- General Service 50 to 1,000 interval metered
- General Service > 1,000 to 5,000 kW interval metered

Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

The rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	96.98
Distribution Volumetric Rate	\$/kW	3.9297
Low Voltage Service Rate	\$/kW	1.1222
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0142
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kW	(2.8761)
Retail Transmission Rate - Network Service Rate	\$/kW	2.2264
Retail Transmission Rate - Line and Transformation Connection Service Rate (See Note 1)	\$/kW	1.1812
Retail Transmission Rate - Network Service Rate - Interval Metered < 1,000 kW	\$/kW	2.3617
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered < 1,000 kW	\$/kW	1.3053
Retail Transmission Rate - Network Service Rate - Interval Metered > 1,000 kW	\$/kW	2.3644
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered > 1.000 kW	\$/kW	1.2949

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

\$	2.04
\$/kWh	0.0233
\$/kWh	0.0024
\$/kWh	0.0142
\$/kWh	(0.0063)
\$/kWh	0.0056
\$/kWh	0.0028
\$/kWh	0.0032
\$/kWh	0.0004
\$/kWh	0.0003
\$	0.25
	\$/kWh \$/kWh \$/kWh \$/kWh \$/kWh \$/kWh

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and unmetered. Consumption is estimated based on the equipment rating and estimated hours of use. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (per connection)	\$	2.04
Distribution Volumetric Rate	\$/kW	30.5028
Low Voltage Service Rate	\$/kW	0.7192
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0142
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kW	(2.0787)
Retail Transmission Rate - Network Service Rate	\$/kW	1.6411
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.9544
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times that required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (per connection)	\$	1.53
Distribution Volumetric Rate	\$/kW	44.8917
Low Voltage Service Rate	\$/kW	0.8406
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0142
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kW	(2.1186)
Retail Transmission Rate - Network Service Rate	\$/kW	1.6793
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.9130
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.40

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Customer Administration

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Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs - general service)	\$	15.00
Returned Cheque (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Special meter reads	\$	30.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge - no disconnection	\$	30.00
Collection of account charge - no disconnection - after regular hours	\$	165.00
Disconnect/Reconnect at Meter - during regular hours	\$	65.00
Disconnect/Reconnect at Meter - after regular hours	\$	185.00
Disconnect/Reconnect at Pole - during regular hours	\$	185.00
Disconnect/Reconnect at Pole - after regular hours	\$	415.00

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Other

Service call - customer owned equipment	\$	30.00
Service call - after regular hours	\$	165.00
Temporary service - install & remove - overhead - no transformer	\$	500.00
Temporary service - install & remove - underground - no transformer	\$	300.00
Temporary service - install & remove - overhead - with transformer	\$	1,000.00
Rural system expansion / line connection fee	\$	500.00
Specific charge for access to the power poles - \$/pole/year	\$	22.35
(with the exception of wireless attachments)		

For Former Brant County Power Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

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One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

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Total Loss Factor	- Secondary M	letered Cu	ustomer < 5,000 kW	1.0495
Total Loss Factor	- Primary Mete	ered Custo	omer < 5,000 kW	1.0390

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

NOTES

1) The Billing Demand for Line and Transformation Connection Services and is defined as the Non-Coincident Peak demand (MW) in any hour of the month. The customer demand in any hour is the sum of (a) the loss-adjusted demand supplied from the distribution system plus (b) the demand that is supplied by embedded generation installed after October 1998, which have installed capacity of 2MW or more for renewable generation and 1 MW or higher for non-renewable generation. The term renewable generation refers to a facility that generates electricity from the following sources: wind, solar, Biomass, Bio-oil, Biogas, landfill gas, or water. The demand supplied by embedded generation will not be adjusted for losses.

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2017-0030

RESIDENTIAL SERVICE CLASSIFICATION

Residential refers to the supply of electrical energy to detached, semi-detached and row-housing units (freehold or condominium). This classification typically refers to an account taking electricity at 750 volts or less where electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex, or quadruplex house, with a residential zoning. Separate metered dwellings within a town house complex, condominium, or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	21.35
Rate Rider for Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0046
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0033
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kWh	(0.0063)
Rate Rider for Disposition of Capacity Based Recovery Account (2019) - effective until April 30, 2019		
Applicable only for Class B Customers	\$/kWh	0.0004
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0059
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0044
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to a non-residential account taking electricity at 750 volts or less whose average monthly peak demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	13.74
Rate Rider for Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0147
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0033
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kWh	(0.0062)
Rate Rider for Disposition of Capacity Based Recovery Account (2019) - effective until April 30, 2019		
Applicable only for Class B Customers	\$/kWh	0.0004
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0052
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0041
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to a non-residential account whose average monthly peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. Class B consumers are defined in accordance with O.Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	115.59
Distribution Volumetric Rate	\$/kW	4.2076
Low Voltage Service Rate	\$/kW	0.0537
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30,	, 2019	
Applicable only for Non-RPP Customers	\$/kWh	0.0033
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30), 2019	
Applicable only for Non-Wholesale Market Participants	\$/kW	(1.7177)
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30), 2019 \$/kW	(0.2975)
Rate Rider for Disposition of Capacity Based Recovery Account (2019) - effective until A	April 30, 2019	
Applicable only for Class B Customers	\$/kWh	0.1375
Retail Transmission Rate - Network Service Rate	\$/kW	3.3563
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.4847
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
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GENERAL SERVICE 1,000 TO 4,999 KW SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to a non-residential account whose average monthly peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

The rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	1,047.77
Distribution Volumetric Rate	\$/kW	3.6470
Low Voltage Service Rate	\$/kW	0.0421
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0033
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019		
Applicable only for Non-Wholesale Market Participants	\$/kW	(2.2354)
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kW	(0.3984)
Rate Rider for Disposition of Capacity Based Recovery Account (2019) - effective until April 30, 2019		
Applicable only for Class B Customers	\$/kWh	0.1709
Retail Transmission Rate - Network Service Rate	\$/kW	2.5491
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9499
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

LARGE USE SERVICE CLASSIFICATION

General Service refers to the supply of electrical energy to business customers, to bulk-metered residential buildings and to combined residential and business or residential and agricultural buildings. Apartment buildings that are bulk metered will be billed at the appropriate General Service rate. This classification refers to an account whose average monthly peak demand is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

The rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge	\$	8.976.06
Distribution Volumetric Rate	\$/kW	2.4926
Low Voltage Service Rate	\$/kW	0.0421
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kW	(2.5357)
Retail Transmission Rate - Network Service Rate	\$/kW	2.4156
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9849
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MONTHLY RATES AND CHARGES - Regulatory Component	ψ,	
MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
•	r	
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose average monthly peak demand is less than, or is forecast to be less than, 50kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed unmetered load. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (per connection)	\$	5.89
Distribution Volumetric Rate	\$/kWh	0.0126
Low Voltage Service Rate	\$/kWh	0.0001
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0032
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kWh	(0.0062)
Rate Rider for Disposition of Capacity Based Recovery Account (2019) - effective until April 30, 2019		
Applicable only for Class B Customers	\$/kWh	0.0004
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0052
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0041
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018

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STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Service Charge (per connection)	\$	2.56
Distribution Volumetric Rate	\$/kW	16.3656
Low Voltage Service Rate	\$/kW	0.0270
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until April 30, 2019		
Applicable only for Non-RPP Customers	\$/kWh	0.0033
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until April 30, 2019	\$/kW	(2.2407)
Rate Rider for Disposition of Capacity Based Recovery Account (2019) - effective until April 30, 2019		
Applicable only for Class B Customers	\$/kWh	0.1531
Retail Transmission Rate - Network Service Rate	\$/kW	1.6867
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.2486
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0003
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
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EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION

This classification applies to an electricity distributor licenced by the Ontario Energy Board, that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Rural or Remote Electricity Rate Protection Charge (RRRP)

Standard Supply Service - Administrative Charge (if applicable)

Monthly Distribution Wheeling Service Rate - Waterloo North Hydro	\$/kW	1.9167
Monthly Distribution Wheeling Service Rate - Hydro One Networks	\$/kW	2.0576
Retail Transmission Rate - Network Service Rate	\$/kW	2.4156
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9849
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0032
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004

0.0003

0.25

\$/kWh

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
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microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.40

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

SPECIFIC SERVICE CHARGES

Install/Remove Load Control Device - after regular hours

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Customer Administration

Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Request for other billing information	\$	15.00
Easement Letter	\$	15.00
Income tax letter	\$	15.00
Notification charge	\$	15.00
Account history	\$	15.00
Returned Cheque (plus bank charges)	\$	15.00
Charge to certify cheque	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Non-Payment of Account		
Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge - no disconnection - during regular business hours	\$	30.00
Collection of account charge - no disconnection - after regular hours	\$	165.00
Disconnect/Reconnect at Meter - during regular hours	\$	65.00
Disconnect/Reconnect at Meter - after regular hours	\$	185.00
Disconnect/Reconnect at Pole - during regular hours	\$	185.00
Disconnect/Reconnect at Pole - after regular hours	\$	415.00
Install/Remove Load Control Device - during regular hours	\$	65.00

185.00

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

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Other

Specific charge for access to the power poles - \$/pole/year	
(with the exception of wireless attachments)	\$ 22.35
Service call - customer owned equipment	\$ 30.00
Service call - customer-owned equipment - after regular hours	\$ 165.00

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

Effective and Implementation Date May 1, 2018
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RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0335
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0235
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0045

For Former Cambridge and North Dumfries Hydro Service Area TARIFF OF RATES AND CHARGES

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NOTES

1) The Billing Demand for Line and Transformation Connection Services and is defined as the Non-Coincident Peak demand (MW) in any hour of the month. The customer demand in any hour is the sum of (a) the loss-adjusted demand supplied from the distribution system plus (b) the demand that is supplied by embedded generation installed after October 1998, which have installed capacity of 2MW or more for renewable generation and 1 MW or higher for non-renewable generation. The term renewable generation refers to a facility that generates electricity from the following sources: wind, solar, Biomass, Bio-oil, Biogas, landfill gas, or water. The demand supplied by embedded generation will not be adjusted for losses.