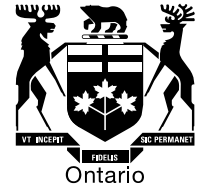


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VIA EMAIL

April 13, 2018

Frank Kallonen
President and Board Chair
CustomerFirst Inc.
500 Regent Street
Sudbury ON, P3E 4P1

Dear Mr. Kallonen:

Re: CustomerFirst Regulated Price Plan Pilot – Request for Change in Schedule - Board File No. EB-2016-0201

By letter dated February 26, 2018, CustomerFirst requested the Ontario Energy Board's (OEB) approval of a change in the start date of CustomerFirst's RPP pilot to August 1, 2018, in part due to the funding contract with the Independent Electricity System Operator having been delayed and not signed until March 22, 2018. CustomerFirst has also requested approval to increase the duration of its RPP pilot to 13 months from the 12-month duration approved by the OEB, to allow different billing cycles to be accommodated and to provide one contiguous summer during the measurement period.

The original OEB-approved schedule and proposed revisions to that schedule are shown in the table below.

	Start date	Pilot pricing period
Original schedule	June 1, 2018	June 1, 2018 – May 31, 2019
Proposed revisions to the schedule	August 1, 2018	August 1, 2018 – August 31, 2019

The OEB approves these two change requests on the understanding that final results will nevertheless be available on the timeline required by the OEB.

Please submit updated project timelines and milestone dates based on the approved changes within 10 days of the date of this letter.

Sincerely,

Original signed by

Martine Band
Associate General Counsel
Ontario Energy Board

c Paul Ferguson, Newmarket-Tay Power Distribution Ltd.