

**From:** [REDACTED]  
**Sent:** Monday, April 9, 2018 12:20 PM  
**To:** registrar <[registrar@oeb.ca](mailto:registrar@oeb.ca)>  
**Subject:** Enbridge/Tay township

I saw the notification of the hearing with Tay and Enbridge about the distribution of gas to Tay in Thursday April 5th 2018 newspaper. I could not get into the website so I waited to call the number listed this morning Monday April 9th 2018. I was instructed how to open the files but the date for lodging my complaint has already passed. I have been communicating with Enbridge gas about installation to my home in Waubaushene since August 2017 when we purchased our home. At the time we saw that Waubaushene has gas including each house on both sides of us and did not think it would be a problem for us to convert from electric baseboard heating. The answer was that it would cost an extortionate amount to do so. In travelling around Waubaushene it seems that everyone except us and our opposite neighbour has gas. We went to the ombudsman but were told the same thing. We are senior citizens and cannot afford to pay the amount of money which is only an estimate and requires our opposite neighbour to participate also. He said he could not afford \$13000 either. When we saw the newspaper article we thought it a great opportunity to lodge our complaint. Can you advise us what we should do to give this information to Tay Township.

[REDACTED]